

CSUF | Information Technology



Information & Learning Commons
and
Titan Shops

STUDENT TECHNOLOGY SERVICES

ILC Presenters:	TitanTech Presenters:
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About Student Technology Services

- Student Technology Services (STS) offers students access to a variety of technology services to facilitate and enhance their learning experience on campus.
<http://sts.fullerton.edu>
- Services that fall under STS:
 - Information & Learning Commons (ILC)
 - Student IT Help Desk
 - TitanCard

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Computer Labs

- Manages several computer labs in Pollak Library
 - PCs & Macs on 1st, 2nd, & 4th floors
 - Printing
 - Print-only stations
 - Scanners
 - Accessibility workstations for students with disabilities

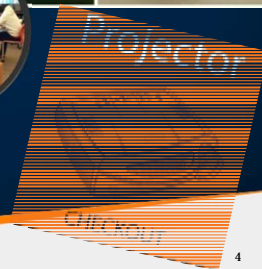


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Equipment Checkout

- Long-term (laptop only):
 - Perfect solution for students who don't have access to a computer from home.
- Short-term (laptop and iPad):
 - Single day use on campus
- Projector
 - Single day use
 - Perfect for group work and presentation needs



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Smart Group Study Rooms

- ILC's smart group study rooms are equipped with both a PC & Mac and a flat screen TV
- Perfect for group work and presentation needs
- Can be checked out for two hours
- Students can make reservations online



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Student Genius Corner (SGC)

- Walk-In Tech Support
 - Wireless & campus email configuration on personal laptops/mobile devices
 - Campus related software installation (excludes operating system support, virus removal, and computer repairs)




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Student Genius Corner (SGC)

- Titan Tech Service Center
 - Service & Repair Solutions
 - In-house Certified Apple Technicians
 - Complete troubleshooting & diagnostics



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FREE Software for Students


<http://sts.fullerton.edu/software>



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- eduroam (education roaming) is the secure worldwide federated network access service developed for the international research and education community
- Secure, wireless network is available to CSUF students, faculty and staff.
- You can connect to eduroam at CSUF campus and any other eduroam location by using your CSUF email address and domain password.
- <http://wireless.fullerton.edu>

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Student IT Helpdesk

- Provides technical support to students for campus related technologies such as:
 - Titan Online
 - Campus Portal
 - Titanium
 - Campus Email
- There are many ways you can get help from the Help Desk:
 - Phone: (657) 278-8888
 - Live Chat: help through the Portal. Look for the "Online IT Help" button
 - Email: StudentITHelpDesk@fullerton.edu
 - Walk-in: Visit SGC desk (First Floor Library North)

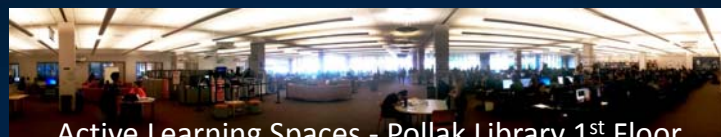
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TitanCard

- TitanCard is the official identification card issued by the University to students
- Can be used to make purchases on campus using TitanTender
- The only form of payment accepted for printing on campus



<http://sts.fullerton.edu/titancard>



Active Learning Spaces - Pollak Library 1st Floor



Charging Stations & Buoys

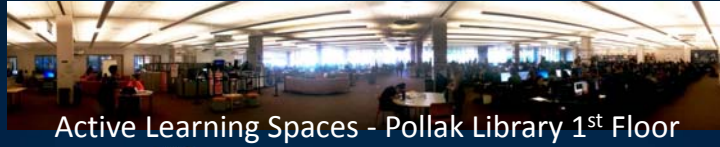


Soft Seating Areas



Moveable Whiteboards

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Active Learning Spaces - Pollak Library 1st Floor



Collaboration



Research Zone



Modular furniture

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Active Learning Spaces - Pollak Library 2nd Floor



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Active Learning Spaces - Pollak Library 4th Floor



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Other ILC Services

- Reference/Research Assistance – 1st floor Library North
- Writing Center – 1st floor Library North
- University Learning Center (ULC) – 2nd floor Library North
- Adaptive Tech Center - PLN-106 (1st floor Library North)
- Graduate Student Study Center – PLS-365 (3rd floor Library South)


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TECHNOLOGY

TitanTech
Service • Value • Solutions @ Titan Shops

Computers, Accessories, & Repair Services
For students!



Titan Shops
www.titanshops.com
Fullerton 657.278.3418 Irvine 657.278.1626

ABOUT TITAN SHOPS

❖ Division of CSU Fullerton Auxiliary Services Corporation

- ❖ Non-profit organization
- ❖ Funding for programs & services benefitting CSUF

❖ Mission

- ❖ Support academic goals & strategies of CSUF
- ❖ Provide excellent customer service
- ❖ Offer competitive & academic pricing



DID YOU KNOW?

Titan Shops Offers...

- ❖ **Trade-in value for old devices**
 - \$300 for a 2012 MacBook Pro
 - Up to \$200 for an iPad Air 2
- ❖ **Academic Discounts**
 - Up to \$200 in savings on computers, tablets, & more
 - Extra discounts during NSO, BTS, & Holidays
- ❖ **Shop by Your Major**
 - Recommended solutions based your academic needs
 - Approval from the Colleges
- ❖ **Service & Repair Solutions**
 - AppleCare & Safeware Warranties
 - Certified Apple Technicians
 - Virus Removable, Data Transfer, Hardware Repair, & more.



**Trade-in
& Trade up!**



TitanTech
Service Center

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- ❖ Call us directly: 657-278-4965
- ❖ Email us: titantech@fullerton.edu
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- ❖ Visit Titan Shops table at Resource Fair

