In order to sync your campus e-mail to your Apple iOS device, first check which version of iOS you have. Please follow these steps to find your iOS version:

1. Tap Settings ( ).
2. Tap General.
3. Tap About.
4. Under Version, you will find your iOS Version.

Once you have found your iOS Version, navigate to the section based on your iOS version to learn how to sync your campus e-mail to your smartphone.

Contents

iOS Version 8.2 and Below ........................................................................................................................................... 2
iOS Version 8.3 to iOS 9 ............................................................................................................................................. 7
iOS Version 10 and Above .......................................................................................................................................... 10
## iOS Version 8.2 and Below

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step One</strong></td>
<td><img src="image1.png" alt="Titan Apps" /></td>
</tr>
<tr>
<td>Log in to your CSUF student email account and click on the <strong>Settings</strong> icon (⚙️) at the far right.</td>
<td></td>
</tr>
<tr>
<td><strong>Step Two</strong></td>
<td><img src="image2.png" alt="Settings" /></td>
</tr>
<tr>
<td>Select <strong>Settings</strong> from the drop-down menu.</td>
<td></td>
</tr>
<tr>
<td><strong>Step Three</strong></td>
<td><img src="image3.png" alt="Settings" /></td>
</tr>
<tr>
<td>Select <strong>Settings</strong> from the drop-down menu.</td>
<td></td>
</tr>
</tbody>
</table>
Step Four

Select **Settings** from the drop-down menu. **NOTE**: for both options you should decide what you want to happen with your deleted emails; that is, when you delete an email on your mobile device do you want the email to be deleted from your student email account, archived in your student email account, marked as read in your student email account, or left as unread in your student email account.

![Settings Tab](image)

Step Five

At the bottom of the POP/IMAP screen, click **Save Changes**.

![Save Changes Button](image)
### Step Six

Log in to your student portal and click on the **Titan Apps** icon/tab.  

Click on **How to setup a POP/IMAP account**.

### Step Seven

In the **Step 2 – Set Password** section, enter a strong password that meets the listed requirements and then click **Set Password**.  
**Note:** The password you set may be the same as your current student email/portal password if you wish but note that this does not **change** your student email/portal password.

Once the password has been set, it may take 10 minutes to 24 hours to update the system.
**Step Eight**

Tap **Settings** ( ).

Then, tap **Mail, Contacts, Calendars**.

Then, tap **Add Account**.

**Step Nine**

Tap **Google**.

Enter your name, your student email address (i.e. harry.potter@csu.fullerton.edu), the POP/IMAP password you created in part 2 of this guide, and a description of this email account (i.e. CSUF Student Email). Then tap **Next**.
Step Ten

Choose which items you want to sync from your student email account. Then tap **Save**.

Once your account credentials are verified, it may take a moment for your emails (and calendar, contacts, etc.) to be synced to your device.
## iOS Version 8.3 to iOS 9

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
</tr>
</thead>
</table>
| **Step One** | ![Settings](image1.png)  
Tap **Settings** ( ).  
Then, tap **Mail, Contacts, Calendars**.  
Then, tap **Add Account**. |
| **Step Two** | ![Add Account](image2.png)  
Tap **Google**. |
Step Three

You will be redirected to the Google login page. Sign in with your student email address (i.e. tuffy@csu.fullerton.edu), and Portal password.

Step Four

You will be redirected to the Titan Apps page. Sign in with your Portal username and password. The username is first part of your email before the @csu.fullerton.edu.
### Step Five

Once your account credentials are verified, tap on **Accept**.

---

**iOS would like to:**

- View and manage your mail
- View your email address
- View your basic profile info
- Manage your calendars
- Manage your contacts

By clicking Accept, you allow this app and Google to use your information in accordance with their respective terms of service and privacy policies. You can change this and other Account Permissions at any time.

---

### Step Six

Choose which items you want to sync from your student email account. Then tap **Save**.

---

![iOS would like to:](image-url)

![Choose which items you want to sync from your student email account. Then tap **Save**.](image-url)
# iOS Version 10 and Above

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step One</strong></td>
<td><img src="image1.png" alt="Settings" /></td>
</tr>
<tr>
<td>Tap <strong>Settings</strong> ( ). Then, tap <strong>Mail</strong>.</td>
<td><img src="image2.png" alt="Mail Settings" /></td>
</tr>
<tr>
<td><strong>Step Two</strong></td>
<td><img src="image3.png" alt="Mail Accounts" /></td>
</tr>
<tr>
<td>Tap <strong>Accounts</strong>. Then, tap <strong>Add Account</strong>.</td>
<td><img src="image4.png" alt="Mail, Contacts, Calendars" /></td>
</tr>
</tbody>
</table>
Step Three

Tap Google.

Step Four

You will be redirected to the Google login page. Sign in with your student email address (i.e. tuffy@csu.fullerton.edu), and Portal password.
### Step Five

You will be redirected to the Titan Apps page. Sign in with your Portal username and password. The username is first part of your email before the @csu.fullerton.edu.

![Titan Apps Sign In](image)

### Step Six

Once your account credentials are verified, tap on **Accept**.

![iOS Permissions](image)

- **iOS would like to:**
  - View and manage your mail
  - View your email address
  - View your basic profile info
  - Manage your calendars
  - Manage your contacts

By clicking Accept, you allow this app and Google to use your information in accordance with their respective terms of service and privacy policies. You can change this and other Account Permissions at any time.
Step Seven

Choose which items you want to sync from your student email account. Then tap **Save**.

Need More Help?

Visit the Student Genius Corner located on the first floor of Pollak Library North. View their website for their hours: [http://sts.fullerton.edu/sgc](http://sts.fullerton.edu/sgc).

Contact the Student IT Help Desk at 657-278-8888 or [StudentITHelpDesk@fullerton.edu](mailto:StudentITHelpDesk@fullerton.edu).