

TITAN TECH TALK

A Titan Returns

Chris Manriquez
returns to CSUF
as VPIT/CIO



TITANS

New VPIT/CIO

The Division of IT welcomes back Chris Manriquez!

Chris Manriquez has returned to California State University, Fullerton (CSUF) as the new Vice President for Information Technology and Chief Information Officer. With more than 25 years of experience in higher education technology leadership, Chris brings a deep understanding of how technology can transform learning, operations, and student success.

Before coming home to CSUF, Chris served as the VP for Information Technology and CIO at CSU Dominguez Hills (CSUDH), where he led major campus IT initiatives and advanced digital transformation efforts.

A first-generation college graduate and proud Titan, Chris earned both his bachelor's and master's degrees in geography at CSUF, specializing in geographic information systems. His connection to the campus runs deep — prior to his leadership at CSUDH, he held several key roles right here at Cal State Fullerton.

Welcome home, Chris!

Inside Scoop

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How to Spot a Phish!

If you spot

- Odd wording or grammar.
- Suspicious links or attachments.
- External Sender Banner.

It may be a phishing email!

How to Protect Yourself

- Be skeptical of urgent messages especially those requesting action.
- Hover over links to check where they lead.
- Don't open suspicious attachments.

Report the email using
"Report Suspicious" button
on the orange email banner.

External Email Use Caution and Confirm Sender

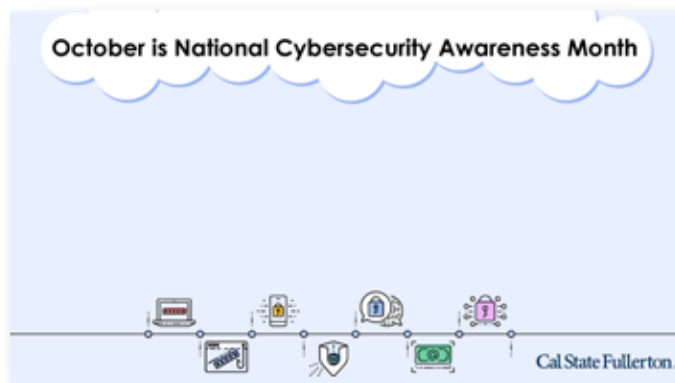
Report Suspicious

External Email Use Caution and Confirm Sender

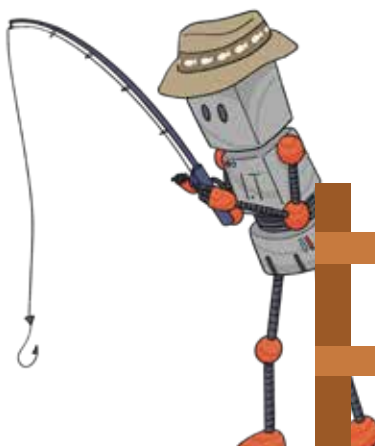
Cybersecurity Awareness Month!

October is **Cybersecurity Awareness Month**, and CSUF IT is excited to join this national initiative once again! Throughout October, we'll share weekly tips and host events focused on helping students, faculty, and staff stay safe online.

Together, let's keep our Titan community secure. **Think before you click!**



**Check out
our website!**



Tuffy's Innovation Station

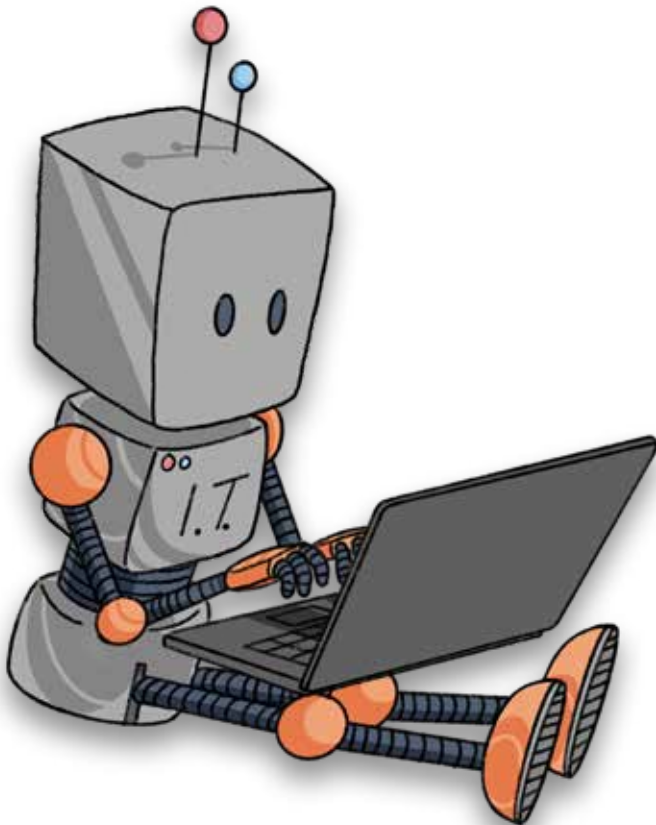
This is your stop to be creative, forward-thinking, and transformational at CSUF. Each quarter, we'll highlight new ways Titans can use technology to experiment, collaborate, and build tools using campus solutions. This quarter we want to talk about **TitanGPT!**

💡 Innovate

Sign in and experiment:

- Ask questions and getting instant, AI-powered answers.
- Upload and interact with your documents.
- Create images to bring ideas to life.

When you find a use case you love, take the next step! Build your own personal agent to help automate tasks, streamline your work, or generate creative solutions.



🔄 Transform

Turn your discoveries into shared solutions.

- Build out your personal agents to help with repeatable workflows.
- Share your agent links with your team to collaborate.
- Brainstorm together on ways to save time, boost productivity, and improve the student experience.

Transformation happens when we move from individual insights to collective action, so invite others to experiment with you!

🚀 Operationalize

Bring your best ideas to the whole campus.

- If you've developed an agent or use case that could benefit others, let's make it official.
- Partner with IT to turn your solution into a campus-wide resource.

Together, we can take great ideas from personal experiments to powerful tools that support **every Titan**.

**Learn more
about TitanGPT!**



Welcome **New** Division of Information Technology Team Members!



Austin Byun
Network Operations
Team



Bhavani Vinnakota
Enterprise Resource
Planning



Joyce Tan
Enterprise Resource
Planning



Thomas Stenson
Help Desk
Team



Bryce Lin
Information Security
Team



Michael Nguyen
Research
Computing Team



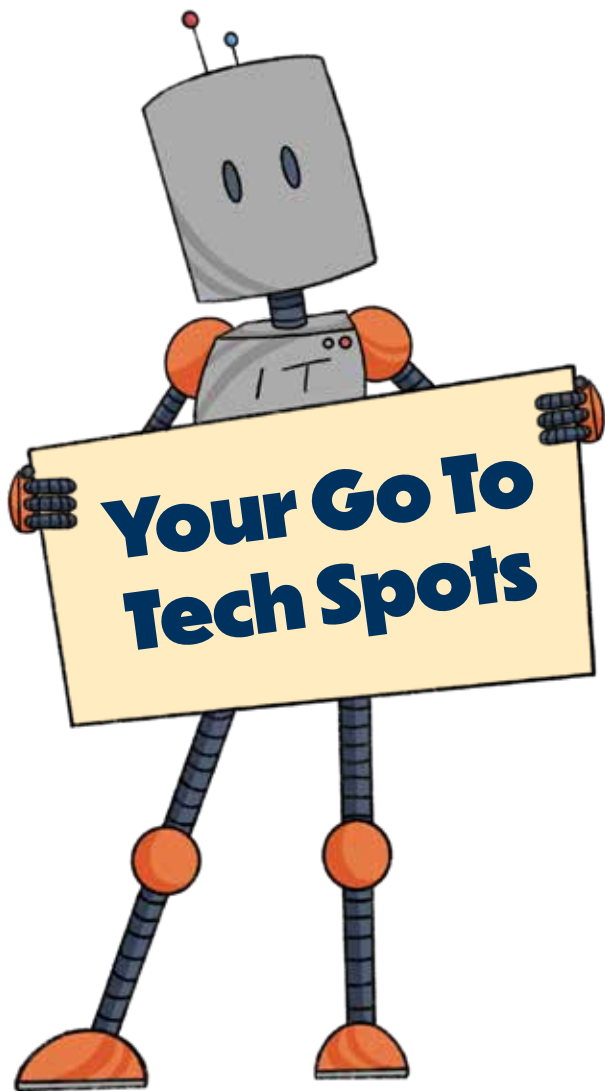
Taylor Livingston
Admin
Team

Breast Cancer & Men's Health Awareness

Each October, the Division of IT gathers for our annual **Breast Cancer Awareness Walk**, honoring survivors, loved ones, and the spirit of hope that unites our Titan community. In November, we continue that commitment with our **Men's Health Month Walk**, encouraging everyone to prioritize wellness and preventive care.

Within IT, we are dedicated to fostering an environment that inspires engagement and builds a sense of belonging amongst our division. By walking together, listening to one another, and sharing our stories, we build a stronger, more connected Titan family.





The Academic Technology Center (ATC) is ready to assist faculty and staff with their technology needs! Stop by to get in-person support! (PLS-237)

The Center for Equitable Digital Access (CEDA) is committed to fostering inclusion. Located on the second floor of Pollak Library North, CEDA provides equitable access to technology for all students.

Digital Print Services (DPS) helps the campus community with their day-to-day printing needs. (PLN-220)

TitanCard can be used across campus to pay for food, services, fees, and used in the Titan Shops. Our office is on the first floor of Pollak Library South.

Student Genius Center (SGC) is located on the first floor of Pollak Library North and offers in-person technology help.

IT Help Desk can be contacted by phone, e-mail, or chat.

Call

- Students: 657-278-8888
- Faculty/Staff: 657-278-7777

Email

- Students: StudentITHelpDesk@fullerton.edu
- Faculty/Staff: HelpDesk@fullerton.edu

Online Chat

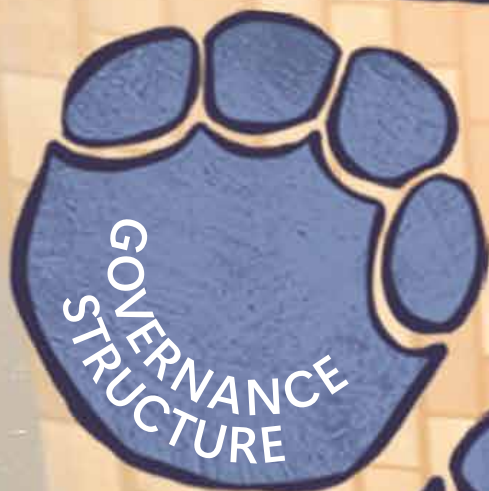
- Use the Portal Login
- Click Online IT Help
- Click on Live Chat

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Turning over a new leaf!

Join us as we re-engage with the campus community by bringing back our quarterly newsletter, Titan Tech Talk!

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IT Roadmap Coming Soon!