CMS Campus Solutions Presentation to Student Affairs

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Agenda

- Implementation and Go-Live Status
- Some Things to Consider
- Informing Students of this Change
- What Will Students Experience?
- Faculty/Staff Portal Change Coming Soon
- Training for Faculty and Staff
- Setting Expectations

Implementation and Go-Live Status

- Already live in PeopleSoft
  - Course Catalog data – inventory of all courses ever offered at CSUF
  - Class Schedule data – all terms from the beginning of CSUF through Intersession 2008 and Fall 2008. Spring and Summer 2008 will be converted soon.
- Going live March 2008
  - Admissions for all terms
  - Financial Aid for 2008/09 award year. Note that the 2007/08 award year will complete in SIS+
- Going live Fall 2008
  - Registration – will have a pilot group register May 19-20 prior to NSO registration in June. Pilot group will only include selected priority registration students. If we find any problems, we can fix them prior to NSO registration.
  - Fee payment

Some Things to Consider

- Summer 2008 registration and fee payment will be done in SIS+
- Fall 2008 registration and fee payment will be done in PeopleSoft
- For NSO registration, A&R staff will be available during registration to handle cases where remediation registration in Summer is not seen by PeopleSoft to allow the student to register for GE English and Math in the Fall

Some More Things to Consider

- Students will need access to the current TITAN Online process through the end of Summer 2008. We plan to keep the current TITAN Online available through December 2008.
- Students will need to access PeopleSoft Student Self-Service beginning March 2008
- A new button which will probably be called something like “New TITAN Online” will appear in the student portal in early March. That button will be used to access PeopleSoft Student Self-Service.
- Both buttons will remain in the student portal until the end of December.

Informing Students of this Change

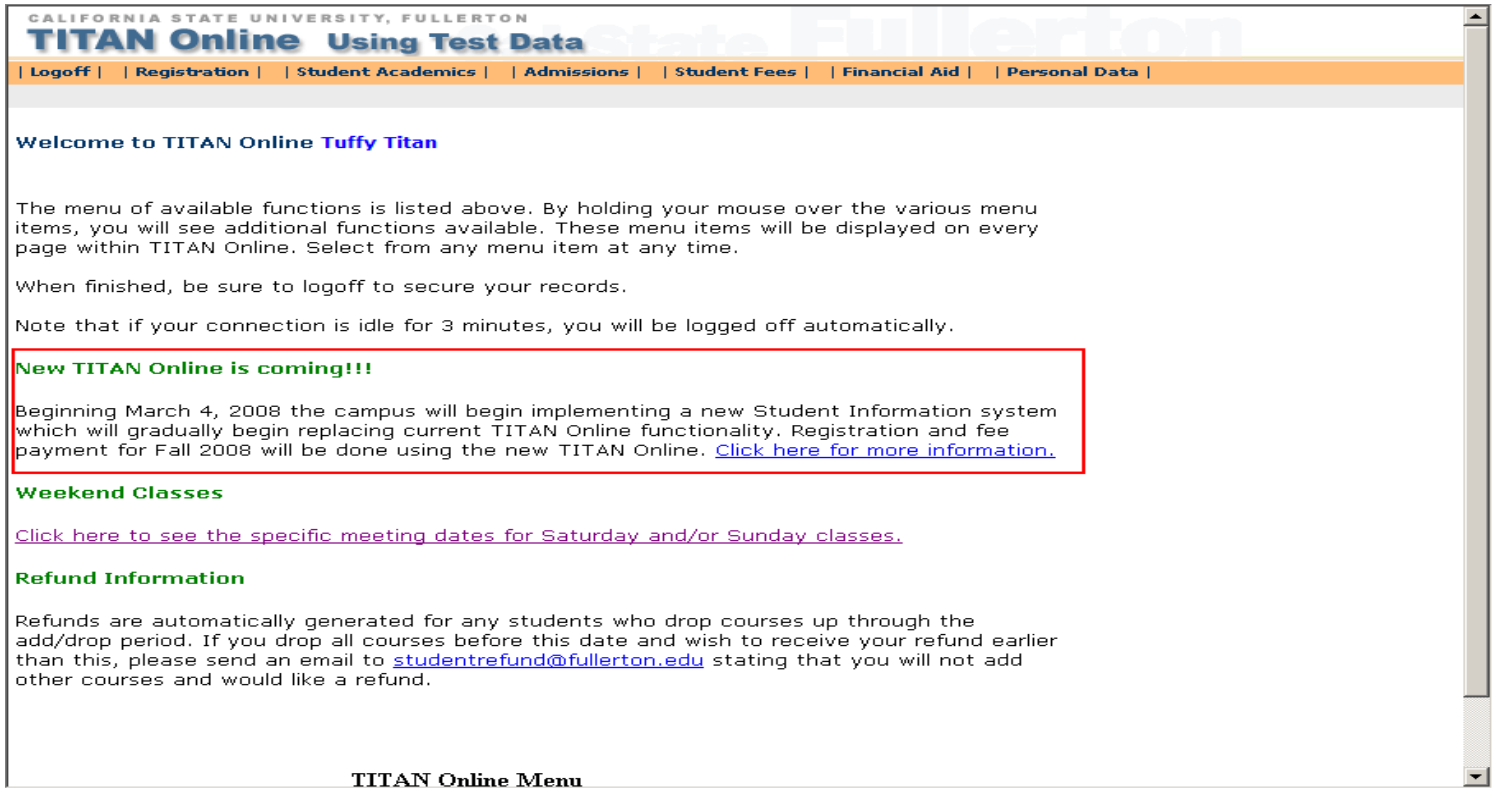
- Portal messages, emails
- Daily Titan article
- In the Student Portal on the TITAN Online tab
- In TITAN Online on the welcome page
- Other ideas???

What will Students Experience?

We plan to add a link to this student portal page providing students more information about the “New TITAN Online”.

What will Students Experience?

We also plan to add information and a link on the TITAN Online welcome page.



What will Students Experience?

- When students click on that link, we hope to have a web tutorial that will help explain the Student Center and how to navigate.
- Functionality in the Student Center will become available gradually.

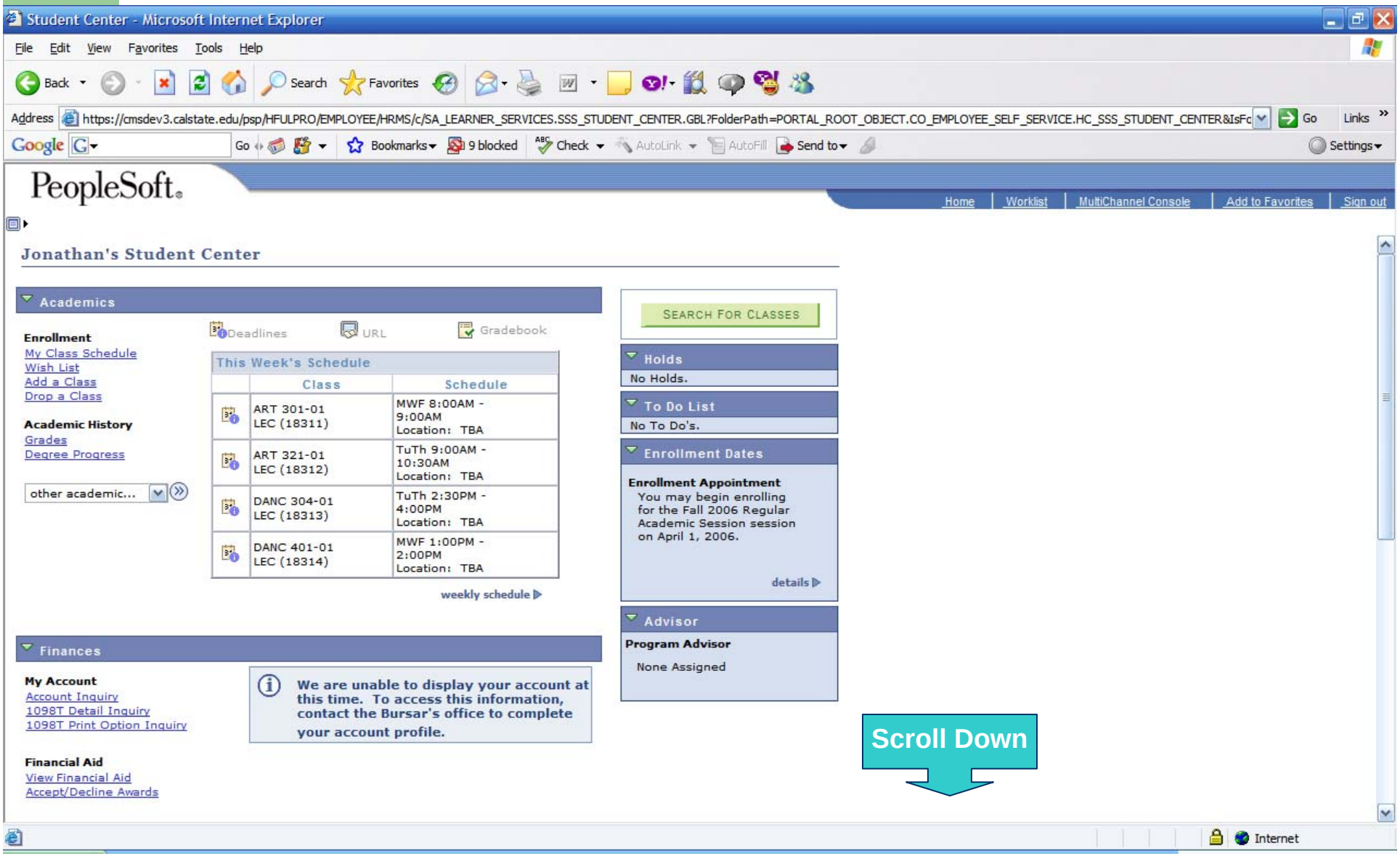
What will Students Experience?

- Other than Financial Aid, all existing TITAN Online functions will be in the old TITAN Online one day and only available in the "New TITAN Online" the next day.
- Navigation to that function will continue to exist in the old TITAN Online, but when a student selects that function they will see information telling them to use the "New TITAN Online".

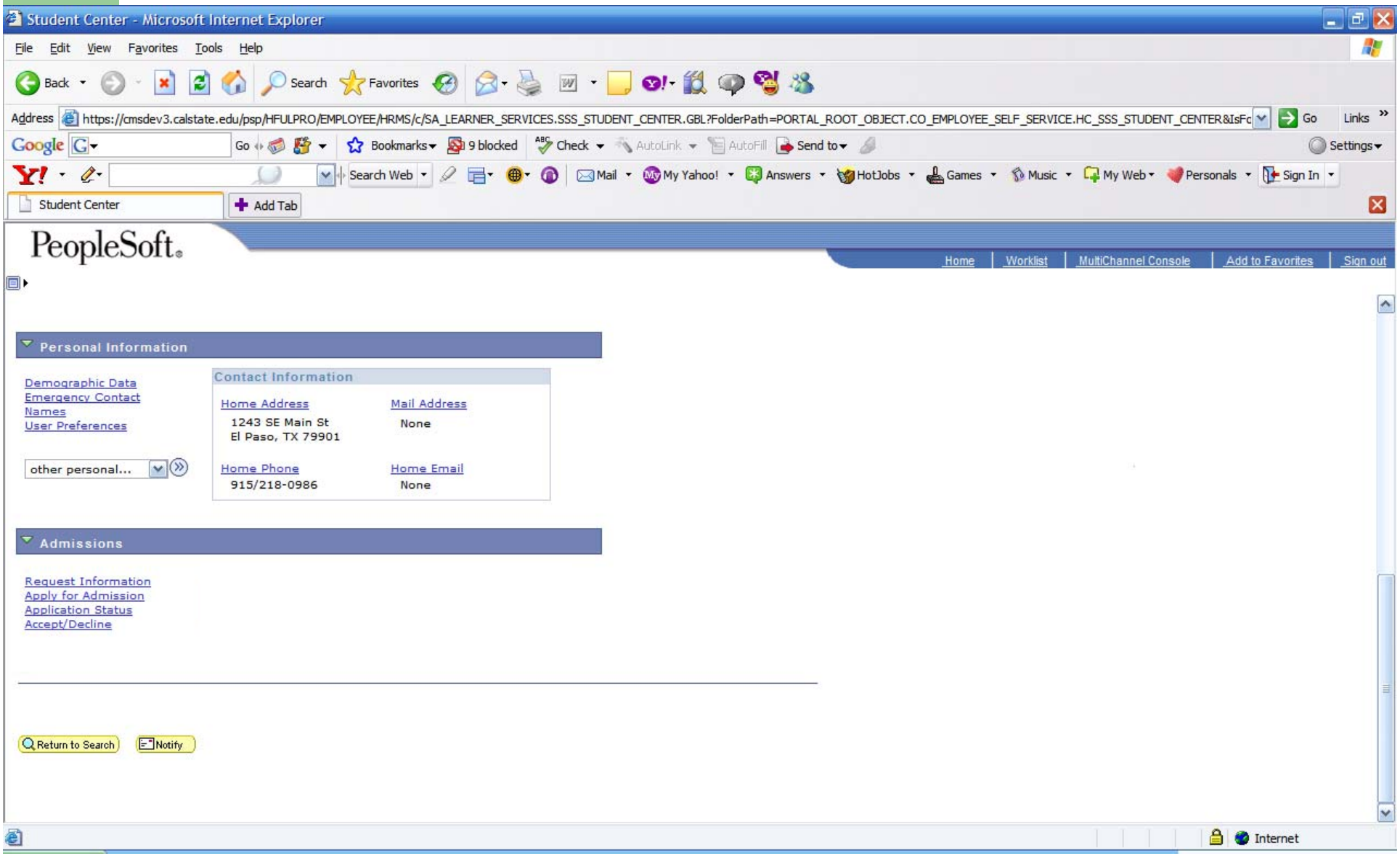
What will Students Experience?

- Financial Aid functionality in TITAN Online will exist in the old TITAN Online for the 2007/2008 award year and will exist in the "New TITAN Online" for the 2008/2009 award year. This information will be explained on the web page in the old TITAN Online where students select an award year.

Student Center



Student Center (scrolling down)



Faculty/Staff Portal Change Coming Soon

- The faculty/staff portal currently has up to 3 separate tabs to access PeopleSoft depending on how many the person has activated in their profile:
  - CMS HR
  - CMS Finance
  - CMS Student
- In February, these 3 tabs will collapse into a single tab which will probably be called “New TITAN Online”.
  - Selecting that tab will launch the PeopleSoft Portal and the resulting page will provide access to any of CMS HR, CMS Finance and CMS Student depending on a person’s security.

Training for Faculty and Staff

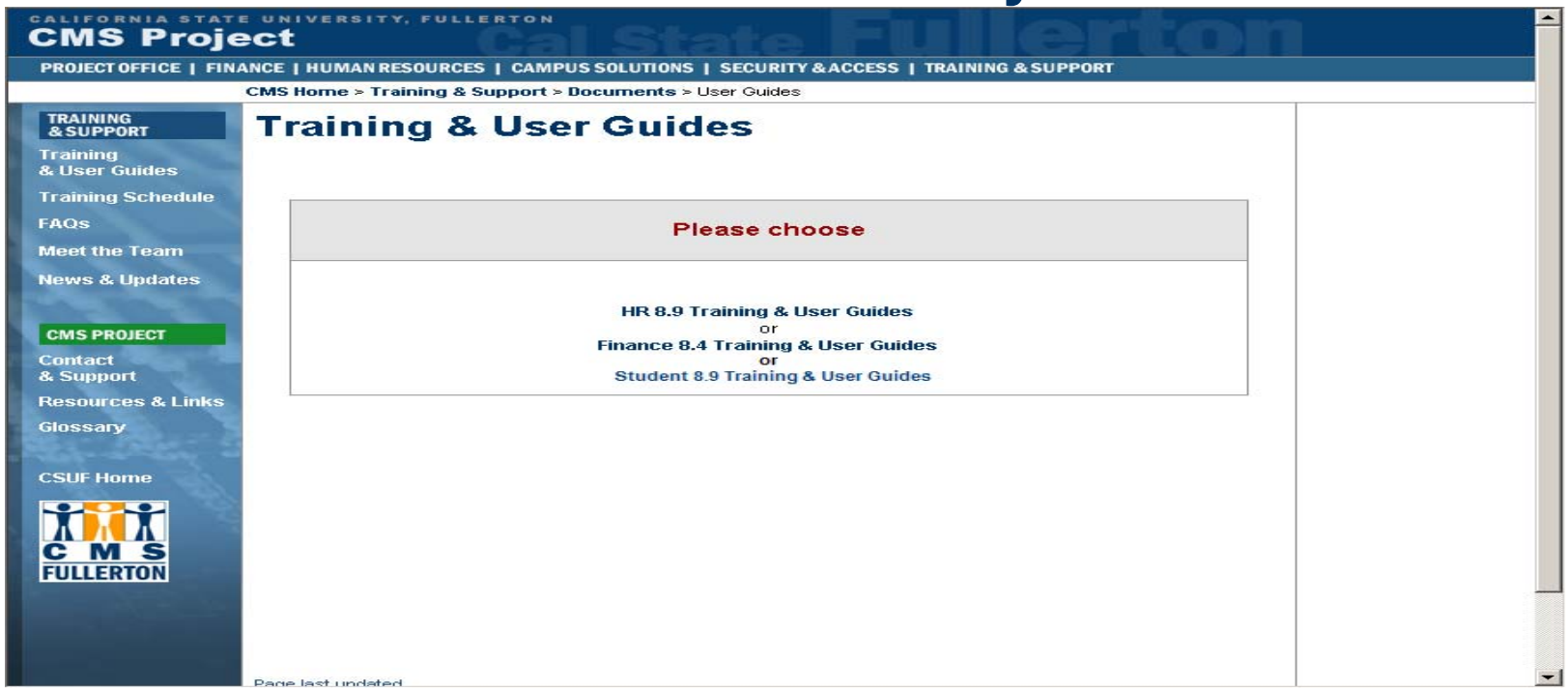
- Just prior to going live with new functionality in PeopleSoft, we identify who needs access to that functionality and therefore needs training
- Emails are sent inviting those faculty and staff to training. Some training is in-person view-only, some is in-person hands-on and some are web tutorials.
- Before receiving any in-person training, we require completion of 2 web tutorials:
  - Campus Solutions Basics http://connect01.fullerton.edu/csbasics
  - FERPA http://Connect01.fullerton.edu/FERPA

Training for Faculty and Staff

- Training is already underway for Class Schedule and Admissions
- Training for Financial Aid will occur in February
- More training will occur following that but the training plans are still in progress
- Training of back-office staff will be done by people working in that area
- Training of staff in departmental and academic offices and training of faculty will be done by CMS staff trainers

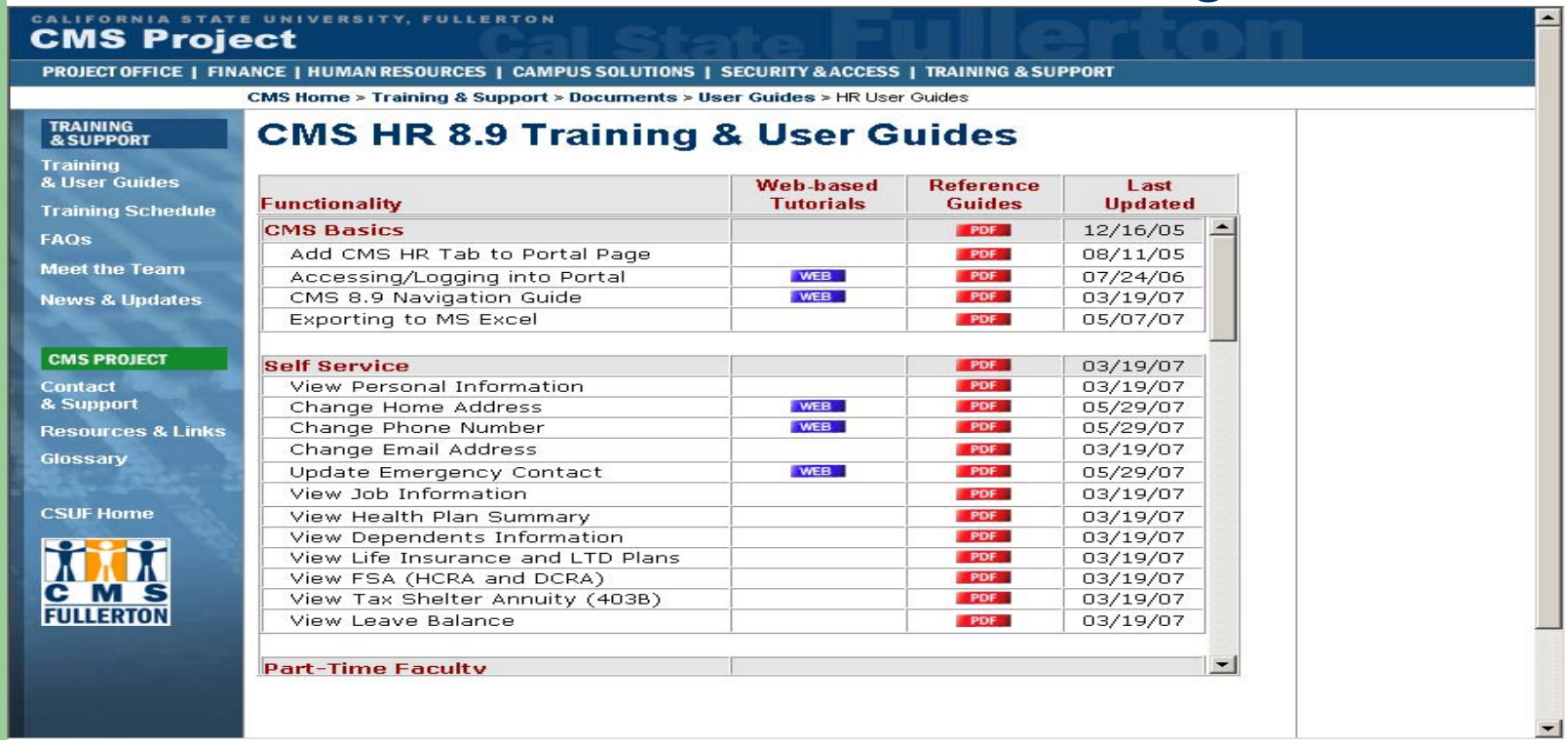
Training for Faculty and Staff

The CMS Website will provide access to training guides and web tutorials available to departmental and academic staff and to faculty.



Training for Faculty and Staff

Campus Solutions training material will be available similar to this HR training material.



Setting Expectations

- Even with training, learning to use a new system will be a challenge
- Responding to questions and troubleshooting problems will take longer as people learn the new system
- While PeopleSoft provides many benefits over SIS+, there will be some functionality that will be lost such as pre-payment.
- Some things will stay the same such as how to access Blackboard
- Reports are being converted to PeopleSoft in priority order. Some reports will not be converted at all.
- We have to remember that it took us 14 years to get SIS+ to the point it's at today. Our approach to this implementation has been to make sure we have the "must haves" in PeopleSoft and deal with the "nice to haves" later.

Questions

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