

Public Administration, MPA Assessment Plan

Assessment Cycle (Academic Year)	Competencies Assessed
2017–2018	4, 1, 2
2018–2019	1, 3, 5
2019–2020	2, 4, 3
2020–2021	1, 2, 5

Programmatic Student Learning Outcome Goals:

Upon completion of the program, students will be able to:

1. Synthesize relevant information to address public problems using the major theories underlying the field of public administration, including those related to governance structures, federalism and intergovernmental relations, and intersectoral relations;
2. Articulate and apply a public service perspective in the demonstration of knowledge related to the structures, components, goals, and objectives of the public sector;
3. Describe the policy process through the application of appropriate theories, including those related to the role of stakeholders, administrators, bureaucracies, and the challenges of implementation;
4. Participate in the policy process by demonstrating the ability to find and use a variety of appropriate resources to research policy issues;
5. Participate in the policy process through analysis and application of quantitative and qualitative empirical evidence to determine the effectiveness of a public policy or program;
6. Identify and assess ethical problems in public administration, and create appropriate solutions based on moral reasoning and public service values;
7. Demonstrate the ability to use graphical and tabular methods to summarize and interpret data, analyze and interpret basic univariate and bivariate statistics;
8. Conduct and evaluate survey research, identify strengths and weaknesses in research design, and articulate an understanding of both substantive and statistical significance;
9. Demonstrate an understanding of the major components of a personnel system within an organization, including the nuances of effective motivation, behavior, and management;
10. Effectively communicate and productively interact with diverse teams and diverse communities; and
11. Articulate and appreciate the value of diversity in the public sector the communities it serves.

For the most up-to-date information, please contact the program.