COVID-19

Resources to Support Titans Affected by the Novel Coronavirus

Updated on June 16, 2020 by Tuffy's Basic Needs Services Center and the Dean of Students Office
Resources at California State University, Fullerton
The Dean of Students Office and Tuffy’s Basic Needs Services Center (TBNSC) are committed to supporting students who are impacted by COVID-19. While Cal State Fullerton staff are working remotely to abide by the Center for Disease Control social distancing guidelines, we continue our commitment to connecting students with essential resources during this difficult time. Below are a few updates on how Cal State Fullerton continues to serve students virtually.

Housing Assistance
While we are currently unable to house students in emergency temporary housing due to COVID-19, TBNSC staff are referring students who need housing assistance to the various nonprofit organization resources as listed in the Housing Resources in Orange County guide. Staff are also helping students connected with Counseling and Psychological Services (CAPS) Clinical Case Managers for more hands-on support searching for short-term housing. Staff are also connecting students with a key community resource for students who seek housing or other social services outside of Orange County, 211.org.

Food Insecurity
TBNSC staff are referring students with food insecurity needs to 211.org. This organization provides a list of locations of the nearest food banks/pantries based on zip codes regardless of county. In addition, staff are referring students to our partners at Second Harvest Food Bank of OC (SHFBOC). SHFBOC is a great partner with CSUF and our staff are working with CalFresh to provide virtual CalFresh applications for eligible students.

Hygiene Products
Hygiene products are being distributed through the Student Wellness Center. Student Wellness is open Monday through Friday from 9 am to 5 pm.

Device Support
Dean of Students staff and Information Technology are coordinating requests for device (i.e., MiFi and laptops) support for students. Students in need of a laptop or WiFi can request a device by completing the online form.
Community Resources

*While CSUF does not recommend or endorse commercial services or particular service providers to our students, we wanted to make these opportunities known.

Free or discounted broadband or WiFi for Students
Charter Communications is offering free Spectrum broadband and Wi-Fi for a period of 60 days to new K-12 and College student households. This is for non-current customers residing in a Charter Spectrum service area. For more information, please call 1-844-488-8395.

*We understand other companies may be offering similar discounts. Check with your own provider for details.

Storage Resources
U-Haul is offering 30 days of free storage to college students facing unforeseen moves or schedule changes.

Financial Resources
Student Relief Fund
The Student Relief Fund supports students affected by COVID-19-related campus closures. Students who submit a note may gain access to financial assistance, resources, and other solutions.

Employment Development Department
EDD details how workers and caregivers can apply for disability, unemployment, or family leave during pandemic. To learn more about support services to individuals affected by COVID-19 visit this website.

Food Resources
Second Harvest Food Bank of Orange County
Second Harvest Food Bank is hosting weekly Pop-Up Drive-Thru Food Distribution of shelf-stable items and produce. Pop ups are held on Saturdays from 9:00 a.m. - 12:00 p.m. in the Honda Center Parking Lot.

AuntBertha.com
Visit AuntBertha.com for food bank locations or food resources (along with other free or reduced cost services such as medical care, housing, financial, etc.).
WhyHunger Hotline
WhyHunger Hotline refers people across U.S to food pantries, soup kitchens, and government nutrition programs.

FoodStampsNow.com
This article details the online EBT programs of major grocery stores along with how to place an online order for delivery. You can also view a list of grocery stores that accept EBT online for delivery.

Substance Abuse and Mental Health Services
Substance Abuse and Mental Health Services Administration (SAMHSA)
Individuals can call their National Helpline (800-662-HELP), or visit SAMHSA online for a tip sheet that provides information on taking care of behavioral health during times of social distancing, quarantine, and isolation. Individuals experiencing emotional distress related to natural/human caused disaster can seek immediate counseling by calling the Disaster Distress Helpline.

Alcoholics Anonymous (AA) Meetings
Students can access Online Alcoholics Anonymous Meetings through links to various websites and apps to respond to suspensions of in-person meetings.

Center for Disease Control (CDC)
CDC provides general guidelines for coping with stress, anxiety, and grief during emergencies like COVID-19.

Advocacy Resources
Swipe Out Hunger & Rise
Students can add their name to the Student Basic Needs Petition to support a bill to provide $1.2 million in emergency aid to college students affected by COVID-19-related campus closures.

LA Consumer & Business Affairs
When the government declares an emergency, increasing the price of goods & services by 10%+ may be price gouging. DCBA.LACounty.gov provides general guidelines for identifying and reporting instances of price gouging.
California Immigrant Youth Justice Alliance (CIYJA)
CIYJA compiled a crucial resource guide (in English and Spanish) for undocumented Californians during the COVID-19 pandemic. The guide provides information to help undocumented individuals access healthcare, food, and family resources.

National Alliance to End Homelessness
Individuals can request that their Members of Congress provide funds to homelessness and housing programs during the pandemic by visiting EndHomelessness.org.

Rent Strike 2020
You are able to sign a petition by Rent Strike 2020 to temporarily suspend rent, mortgage, and utility payments during COVID-19 crisis to protect workers who must skip work for the sake of the health of their community.

US Senate Committee on Health, Education, Labor & Pensions
You can visit the Senate’s website for information on Senator Murray’s COVID-19 Bill. You can also review NASFAA Fact Sheet Supporting Students in Response to Coronavirus Act. This bill would provide more than $3 billion to address education-related issues during COVID-19 pandemic.

National Domestic Violence Hotline
National Domestic Violence Hotline (800-799-723) is a resource for survivors of domestic abuse. We understand that staying home to prevent the spread of COVID-19 may further compromise survivors’ safety. The link above provides specific tips for survivors in regards to creating safety plans and reaching out for help.

Resources for Faculty and Service Providers Assisting Students

Advocacy Resources
EAB
EAB created a comprehensive resource center to help individuals navigate their institutions’ responses to COVID-19. Click here to lean how you can support your campus through the Coronavirus crisis.
Swipe Out Hunger

*Swipe Out Hunger's Resource Guide* includes information to best meet students' basic needs (resource guides focus on students in Los Angeles and New York). You can join Swipe Out Hunger for their weekly webinars to learn about concrete steps to ensure students’ basic needs are being met during this crisis. Webinars are held on Mondays at 1pm PST.

National Alliance to End Homelessness

Visit the National Alliance to End Homelessness: [Coronavirus and Homelessness Blog](#). The Alliance is continuously updating this blog post with takeaways and relevant resources for navigating homelessness during COVID-19 pandemic.

The Hope Center

*The Hope Center COVID-19 Guide* serves as a crucial reference for those able to support students' basic needs in their attainment of food, housing, financial, healthcare, and emergency aid services. The Hope Center's COVID-19 [Response for Students Who are Homeless or With Experience in Foster Care](#) provides tips and resources to best support the health and educational success of students who are homeless or with experience in foster care during the COVID-19 crisis.

SchoolHouse Connection/National Network for Youth (NN4Y)

Directors from SchoolHouse Connection and the National Network for Youth will host a federal policy update webinar on April 1st to discuss updates in funding and legislation on child and youth homelessness. Visit the [NN4Y site](#) to register.

National Association of Student Financial Aid Administrators (NASFAA)

NASFAA created a web center to keep the financial aid community updated on COVID-19 related news. You can view the NASFAA Webinar Recording titled [COVID-19 and Federal Student Aid: What We Know](#) or the upcoming [NASFAA Webinar-Follow-Up](#).

Federal Work-Study Students

A recent [FAFSA Announcement](#) provides information about how institutions may respond to federal work-study students who are directly or indirectly impacted by COVID-19 (quarantines, travel-abroad recalls, internship and/or employer suspensions, etc.)
United States Interagency Council on Homelessness
A recent article on the United States Interagency Council on Homelessness site details vital questions to consider as schools and administrators work to support students and youth experiencing homelessness during the COVID-19 outbreak.

CLASP: Supporting young adults with transformation, reentry, and connecting to employment
Join CLASP for a webinar where they will be discussing how communities connect young adults who have been impacted by the criminal justice system to employment, educational opportunities, and supportive services.

NAFSA: Association of International Educators
NAFSA provides links to various resources surrounding COVID-19 and its impact on international education. You can visit this NAFSA website for resources from organizations serving international Education.