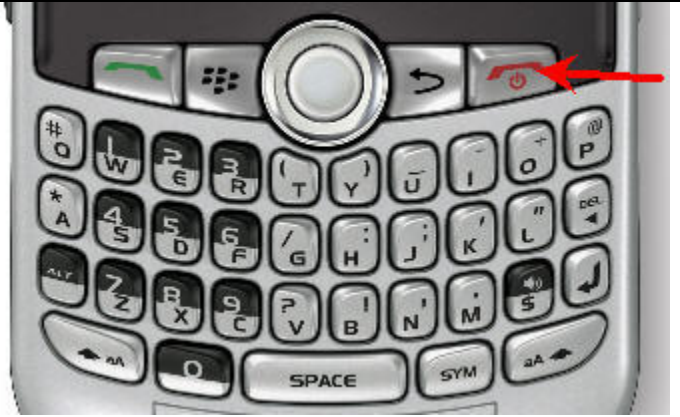**Division of
Information Technology**

Applies to- Blackberry based devices
Campus Blackberry devices require no configuration settings from the user. If you are having problems with your Blackberry –

1. **Power off device by pressing and holding the red power button.**	

2. **Remove the device battery pack for 10 seconds. Replace the battery pack in unit.** 3. **Power on using the red power button.** **If problems persist please call (657)278-4488 for additional assistance.**	