

Browser-Related Issues Clearing Cookies and Cache

Contents

Internet Explorer	2
Microsoft Edge	3
Mozilla Firefox	4
Mozilla Firefox (Smartphone/Tablet)	5
Google Chrome	6
Google Chrome (Smartphone/Tablet)	7
Built-in Android Browser	8
Safari	9
Safari (iPhone/iPad)	

Internet Explorer

Steps	Images
Step One Click on the Settings icon () on the far right. Select Internet Options from the drop-down menu.	Print File Zoom (85%) Safety Add site to Start menu View downloads Ctrl+J Manage add-ons F12 Developer Tools Go to pinned sites Compatibility View settings Report website problems Internet options About Internet Explorer
Step Two	Internet Ontions
Under the General tab click on the Delete button under the Browsing history section. Check 'Temporary Internet files and website files' and 'Cookies and website data' We recommend also unchecking Preserve Favorites website data to efficiently clear all cookies and cache. Click Delete .	Formeral featurity Privaccy Content Connections Programs Advanced Home page To create home page tabs, type each address on its own line. Important feature Important feature Important feature
Click OK to finish.	OK Cancel Apply

Microsoft Edge

Steps	Images
Step One At the top right of the browser, click on the three dots and click on Settings. Under the Clear Browsing Data section, click on Choose what to clear.	SETTINGS 226422558v** Image: New inPrivate window Zoom Zoom Zoom Cast media to device Find on page Print Print Pint Pint Pint Pint Pint Pint Settings Open with Internet Explorer Send feedback Extensions Image: Image: Image: Print Print Print Favorites View favorites settings Clear browsing data Choose what to clear Account Account Account Account settings
Step Two Make sure Cookies and saved website data and Cached data and files are checked. Click Clear.	 ≪ Clear browsing data -≒ ⇒ Browsing history ✓ Cookies and saved website data ✓ Cached data and files ⇒ Download history ⇒ Form data ⇒ Passwords Show more ∨

Mozilla Firefox



Mozilla Firefox (Smartphone/Tablet)

Steps	Images
Step One	C App Store ++coc 15:43 C 74% Search or enter address T Done Settings Privacy Privacy
Note: These steps are done on an iPhone but are similar on other devices. Tap on the three dots either at the top right of your screen or at the bottom. Then, tap on Settings. In the Settings window, tap on Clear Private Data.	Image: Cogins Image: Comparison of the second of the secon
Step Two Make sure that Cookies and Cache are checked. Click on OK .	Image: Settings Browsing History Cache Cookies Offline Website Data Offline Website Data Clear Private Data Offline Website Data Clear Private Data Offline Website Data This action will clear all of your private data This action will clear all of your private data This action will clear all of your private data Clear Private Data This action will clear all of your private data The private data will clear all of your private data will clear all of

Google Chrome

Steps	Images
Step One	the Southings - Characherson in a set
In the browser bar, enter: chrome://settings/clearBrowserData.	← → C C chrome://settings/clearBrowserData
	Clear browsing data × Clear the following items from the beginning of time -
Step Two	Browsing history 8,475 items
Make sure the following boxes are checked: Browsing history Download history	 Download history 77 items Cached images and files 374 MB Cookies and other site data This will sign you out of most websites.
 Cached images and files Cookies and other site and plug-in 	Passwords 22 passwords
data	Autofill form data 4 addresses, 1,032 other suggestions
Make sure the beginning of time is selected under the Clear the following	Hosted app data 5 apps (Cloud Print, Gmail, and 3 more)
items: drop-down menu.	Media licenses You may lose access to protected content from some sites.
Click Clear browsing data .	CANCEL CLEAR BROWSING DATA
	Some settings that may reflect browsing habits will not be cleared. Learn more

Google Chrome (Smartphone/Tablet)

Steps	Images
Step One At the top right of the screen, select the three dots then select Settings . Under Advanced , select Privacy .	New tab New incognito tab Close all tabs Settings Google Autofill forms On Save passwords On Advanced Privacy Accessibility Site settings Data Saver Off About Chrome
Step Two Scroll down, then select Clear browsing data. Make sure to Clear data from the beginning of time and Cookies and site data and Cached images and files are checked. Select Clear Data.	Image: Safe Browsing Protect you and your device from dangerous Protect you and your device from dangerous Image: Safe Browsing Protect you and your device from dangerous Image: Safe Browsing Protect you and your device from dangerous Image: Safe Browsing Protect you and your device from dangerous Image: Safe Browsing Protect you and your device from dangerous Image: Safe Browsing Protect you and your device from dangerous Image: Safe Browsing data Usage and crash reports Off Touch to Search Off Off Physical Web Off Clear browsing data Clear browsing babts. Lear more

Built-in Android Browser

Steps	Images
Step One Tap on the More button on the far right and tap Settings.	Settings Privacy Terms
Step Two Tap Privacy. Then tap Delete personal data. Make sure Cache and Cookies and site data are checked. Tap on Delete.	Image of the experimental set of the experi

Safari

Steps	Images
OS X Mavericks (and below) Open Safari. Click on Safari and select Reset Safari.	Safari File Edit View Reset Safari About Safari Safari Extensions Are you sure you want to reset Safari? Select the items you want to reset, and then click Reset. You can't undo this operation. Select the items you want to reset, and then click Reset. You can't undo this operation. Private Browsing ₩, ✓ Clear history Reset Safari ✓ Reset Top Sites Services ✓ Reset all location warnings Hide Safari ₩H Hide Others ℃ #H
and click Reset .	Show All Quit Safari #Q
OS X Yosemite (and above)	
Open Safari .	Safari File Edit View History I About Safari Image: Safari
Click on Safari	Safari Extensions Preferences ¥,
Select Clear Recent History and Website Data.	Clear History and Website Data Services Hide Safari #H
Make sure all history is selected from the list.	Hide Others C#H Show All ? Quit Safari #Q
Click on Clear History.	

Safari (iPhone/iPad)

Steps	Images	
	●●○○○ T-Mobile 중 14:06	
	🖂 Mail >	
	Contacts >	
Step One	Calendar >	
	Notes >	
	Phone >	
Tap on the Settings (Settings) icon	C Messages >	
Safari	FaceTime >	
	a Maps >	
	Compass >	
	News	
	•••••• T-Mobile 14:06 •••••• Settings Safari DIOCK r Up - Ups PRIVACY & SECURITY Do Not Track O Not	
Step Two	Block Cookies Allow from Websites I Visit >	
	Fraudulent Website Warning	
Scroll down and tap on Clear History and Website Data.	Allow websites to check if Apple Pay is set up. About Safari & Privacy About Safari & Privacy	
Then, tap on Clear History and	Clear History and Website Data	
Data.	Clearing will remove history, cookies, and other browsing data.	
	READING LIST Use Cellular Data History will be cleared from devices signed into your Iclaud account	
	Use cellular network to save Reading List items from iCloud for offline reading. Clear History and Data	
	Advanced >> Cancel	

Need More Help?



Visit the Student Genius Corner located on the first floor of Pollak Library North. View their website for their hours: <u>http://sts.fullerton.edu/sgc</u>.

Contact the Student IT Help Desk at 657-278-8888 or <u>StudentITHelpDesk@fullerton.edu</u>.