Connect to Your Student Email: Smartphone/Tablet

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How to check your iOS Version

In order to sync your campus e-mail to your Apple iOS device, first check which version of iOS you have. Please follow these steps to find your iOS version:

1. Tap **Settings**.
2. Tap **General**.
3. Tap **About**.
4. Under **Version**, you will find your iOS Version.

Once you have found your iOS Version, navigate to the section based on your iOS version to learn how to sync your campus e-mail to your smartphone.

### iOS Version 8.2 and Below

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
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</thead>
<tbody>
<tr>
<td><strong>Step One</strong></td>
<td><img src="image1.png" alt="Titan Apps" /></td>
</tr>
<tr>
<td>Log in to your CSUF student email account and click on the <strong>Settings</strong> icon (⚙️) at the far right.</td>
<td><img src="image2.png" alt="Titan Apps" /></td>
</tr>
<tr>
<td><strong>Step Two</strong></td>
<td><img src="image3.png" alt="Titan Apps" /></td>
</tr>
<tr>
<td>Select <strong>Settings</strong> from the drop-down menu.</td>
<td><img src="image4.png" alt="Titan Apps" /></td>
</tr>
</tbody>
</table>
Step Three

Select **Settings** from the drop-down menu.

Step Four

Select **Settings** from the drop-down menu.

**NOTE:** for both options you should decide what you want to happen with your deleted emails; that is, when you delete an email on your mobile device do you want the email to be deleted from your student email account, archived in your student email account, marked as read in your student email account, or left as unread in your student email account.

Step Five

At the bottom of the POP/IMAP screen, click **Save Changes.**
### Step Six

Log in to your student portal and click on the **Titan Apps** icon/tab.

Click on **How to setup a POP/IMAP account**.

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### Step Seven

In the **Step 2 – Set Password** section, enter a strong password that meets the listed requirements and then click **Set Password**.

**Note:** The password you set may be the same as your current student email/portal password if you wish but note that this does not *change* your student email/portal password.

Once the password has been set, it may take 10 minutes to 24 hours to update the system.
Step Eight

Tap **Settings** ( ).

Then, tap **Mail, Contacts, Calendars**.

Then, tap **Add Account**.

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Step Nine

Tap **Google**.

Enter your name, your student email address (i.e. harry.potter@csu.fullerton.edu), the POP/IMAP password you created in part 2 of this guide, and a description of this email account (i.e. CSUF Student Email). Then tap **Next**.
Step Ten

Choose which items you want to sync from your student email account. Then tap Save.

Once your account credentials are verified, it may take a moment for your emails (and calendar, contacts, etc.) to be synced to your device.
### iOS Version 8.3 to iOS 9

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step One</strong></td>
<td><img src="image" alt="settings" /></td>
</tr>
<tr>
<td>Tap <strong>Settings (⚙️)</strong>.</td>
<td><img src="image" alt="mail_contacts_calendars" /></td>
</tr>
<tr>
<td>Then, tap <strong>Mail, Contacts, Calendars</strong>.</td>
<td><img src="image" alt="add_account" /></td>
</tr>
<tr>
<td>Then, tap <strong>Add Account</strong>.</td>
<td><img src="image" alt="google" /></td>
</tr>
</tbody>
</table>

**Step Two**

| ![google](image) |
| **Step Two**    |
| Tap **Google**. | ![google](image) |
Step Three
You will be redirected to the Google login page. Sign in with your student email address (i.e. tuffy@csu.fullerton.edu), and Portal password.

Step Four
You will be redirected to the Titan Apps page. Sign in with your Portal username and password. The username is first part of your email before the @csu.fullerton.edu.
Step Five

Once your account credentials are verified, tap on **Accept**.

Step Six

Choose which items you want to sync from your student email account. Then tap **Save**.
### iOS Version 10 and Above

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step One</strong>&lt;br&gt;Tap <strong>Settings</strong> ( ).&lt;br&gt;Then, tap <strong>Mail</strong>.</td>
<td><img src="image" alt="Settings" /> <img src="image" alt="Mail" /></td>
</tr>
<tr>
<td><strong>Step Two</strong>&lt;br&gt;Tap <strong>Accounts</strong>.&lt;br&gt;Then, tap <strong>Add Account</strong>.</td>
<td><img src="image" alt="Settings" /> <img src="image" alt="Mail" /> <img src="image" alt="Accounts" /> <img src="image" alt="Add Account" /></td>
</tr>
</tbody>
</table>

- **Settings** ( ): Tap to open the settings menu.
- **Mail**: Tap to access the email settings.
- **Accounts**: Tap to add a new account.
- **Add Account**: Tap to add a new account.
Step Three
Tap Google.

Step Four
You will be redirected to the Google login page. Sign in with your student email address (i.e. tuffy@csu.fullerton.edu), and Portal password.
**Step Five**

You will be redirected to the Titan Apps page. Sign in with your Portal username and password. The username is first part of your email before the @csu.fullerton.edu.

**Step Six**

Once your account credentials are verified, tap on **Accept**.

**Step Seven**

Choose which items you want to sync from your student email account. Then tap **Save**.
Android

How to check your Android Version

In order to sync your campus e-mail to your Android smartphone, first check which version of Android you have.

You can follow the steps at this link:
https://support.google.com/nexus/answer/4457705?hl=en

Alternatively, you follow these steps to find your Android version:

1. Tap **Settings**.
2. Scroll down and click on ‘**About Phone**’ or ‘**About Device**’ (Note: This may be in different places depending on which manufacturer and Android version you have.)
3. Look for the **Android Version**.

Once you found your Android version, click on either Section 1 or Section 2 below, depending on your Android Version.
### Android KitKat (Version 4.4) and Below

<table>
<thead>
<tr>
<th>Steps</th>
<th>Images</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step One</strong>&lt;br&gt;Log in to your CSUF student email account and click on the <strong>Settings</strong> icon (⚙️) at the far right.</td>
<td><img src="image1.png" alt="Image of Titan Apps app settings" /></td>
</tr>
<tr>
<td><strong>Step Two</strong>&lt;br&gt;Select <strong>Settings</strong> from the drop-down menu.</td>
<td><img src="image2.png" alt="Image of settings menu" /></td>
</tr>
<tr>
<td><strong>Step Three</strong>&lt;br&gt;Select <strong>Settings</strong> from the drop-down menu.</td>
<td><img src="image3.png" alt="Image of settings page" /></td>
</tr>
</tbody>
</table>
Step Four

Select **Settings** from the drop-down menu.

**NOTE**: for both options you should decide what you want to happen with your deleted emails; that is, when you delete an email on your mobile device do you want the email to be deleted from your student email account, archived in your student email account, marked as read in your student email account, or left as unread in your student email account.

Step Five

At the bottom of the POP/IMAP screen, click **Save Changes**.
**Step Six**

Log in to your student portal and click on the **Titan Apps** icon/tab.

Click on **How to setup a POP/IMAP account**.

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**Step Seven**

In the **Step 2 – Set Password** section, enter a strong password that meets the listed requirements and then click **Set Password**.

*Note*: The password you set may be the same as your current student email/portal password if you wish but note that this does not **change** your student email/portal password.

Once the password has been set, it may take 10 minutes to 24 hours to update the system.
**Step Eight**

In the App list, tap **Settings (Settings)**.

Then, Tap **Accounts & Sync** or **Account**.

Tap + or **Add account** to add an account.

**Step Nine**

Tap **Google**.

On the **Add a Google Account** screen tap **Existing**.

Enter your student email address and the POP/IMAP password you created in part 2 of this guide. Then tap on the arrow or **Next**.
**Step Ten**

Choose whether you want to just sync your emails or if you want to sync your email, contacts and calendar items. Then tap the arrow or **Sign In**.

Once your account credentials are verified, it may take a moment for your emails (and calendar, contacts, etc.) to be synced to your device. **Note:** You will see your emails in your Gmail app.
### Android Lollipop (Version 5.0) and Above

<table>
<thead>
<tr>
<th>Steps</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>Step One</strong></td>
<td><img src="#" alt="Image" /></td>
</tr>
<tr>
<td>In the app list, tap on the ‘Settings’ icon on your Android device. Tap on the ‘General’ tab on the settings page and then tap on ‘Accounts’.</td>
<td><img src="#" alt="Image" /></td>
</tr>
<tr>
<td><strong>Step Two</strong></td>
<td><img src="#" alt="Image" /></td>
</tr>
<tr>
<td>Tap on ‘Add account’. Then, tap on ‘Google’.</td>
<td><img src="#" alt="Image" /></td>
</tr>
<tr>
<td><strong>Step Three</strong></td>
<td><img src="#" alt="Image" /></td>
</tr>
<tr>
<td>You will be redirected to the Google login page. Enter your student email address (i.e. <a href="mailto:tuffy@csu.fullerton.edu">tuffy@csu.fullerton.edu</a>). Tap Next</td>
<td><img src="#" alt="Image" /></td>
</tr>
</tbody>
</table>
### Step Four
You will be redirected to the Titan Apps page. Sign in with your Portal username and password. The username is first part of your email before the @csu.fullerton.edu.

### Step Five
Choose which items you want to sync from your student email account. Then tap **Next**.

Please keep in mind that it may take a few minutes to sync your mail and settings.

*Note:* You will see your emails in your Gmail app.

### Need More Help?
Visit the Student Genius Corner located on the first floor of Pollak Library North. View their website for their hours: [http://sts.fullerton.edu/sgc](http://sts.fullerton.edu/sgc).

Contact the Student IT Help Desk at 657-278-8888 or [StudentITHelpDesk@fullerton.edu](mailto:StudentITHelpDesk@fullerton.edu).