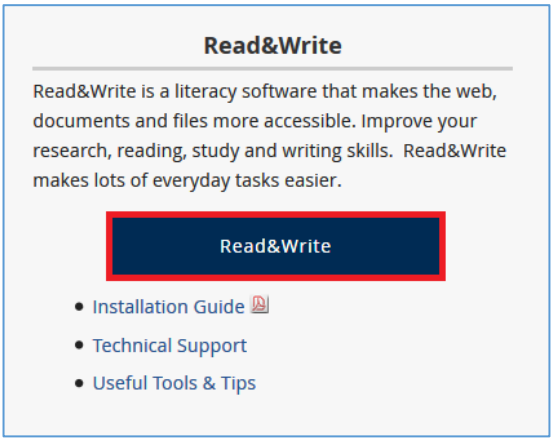
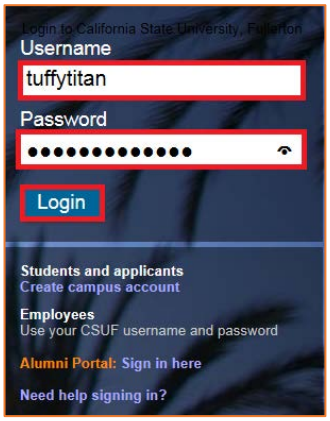
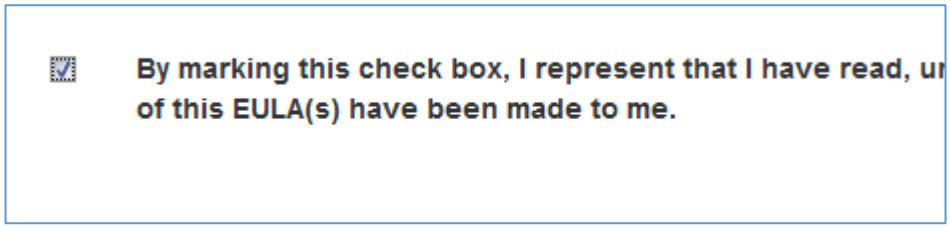
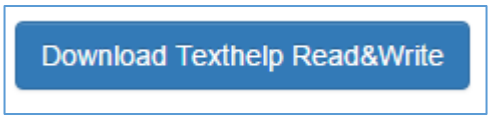
Texthelp Read&Write download & installation instructions

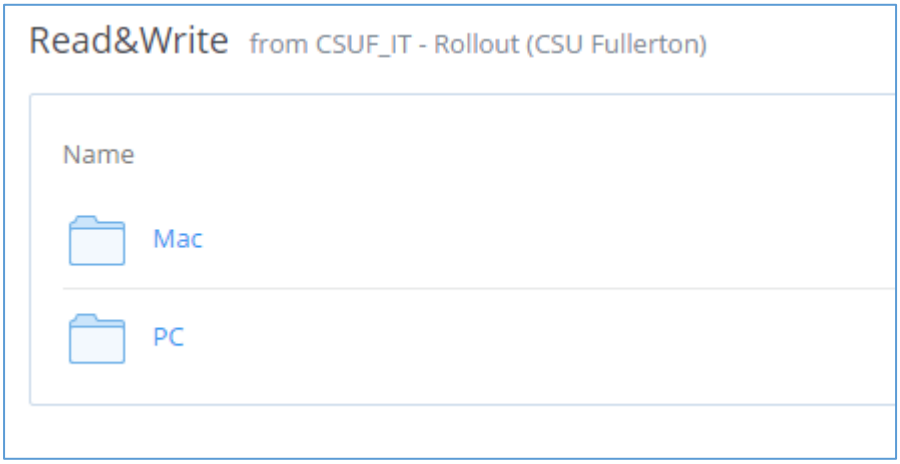
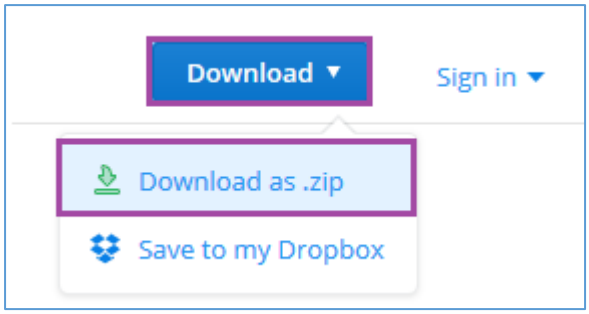
1. Get the software from http://www.fullerton.edu/it/services/software/index.php by clicking on the Read&Write link.
2. Login and accept the End User License Agreement (EULA).
3. Choose and Install the software based on your operating system.
4. Check if your Read&Write installation was successful.

NEED MORE DETAILS? KEEP READING!

1 Get the software Authorization Code

Steps	Images
Step One Go to http://www.fullerton.edu/it/services/software/index.php and click on **Read&Write**.	
Step Two Type in your Portal username and password. Then click **Login.**	
Step Three Scroll down to the bottom and click on the check box to accept the terms of the End User License Agreement (EULA).	
Step Four You will then see a **Download Read&Write** button. Click on it to retrieve the Read&Write software.	

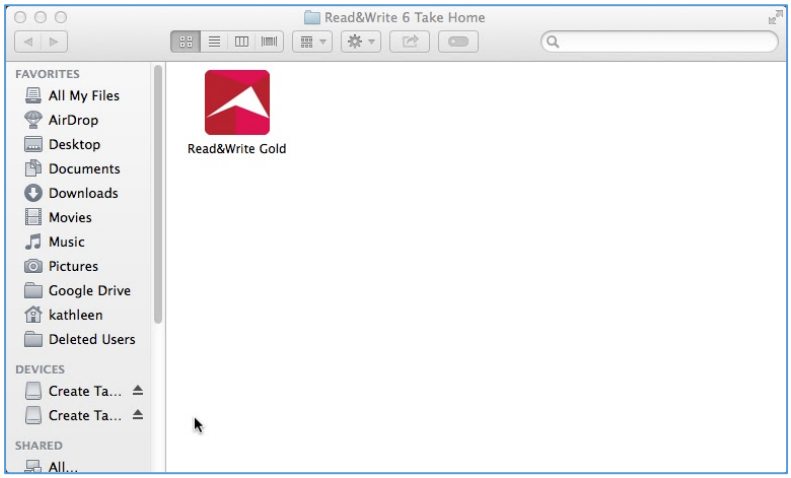
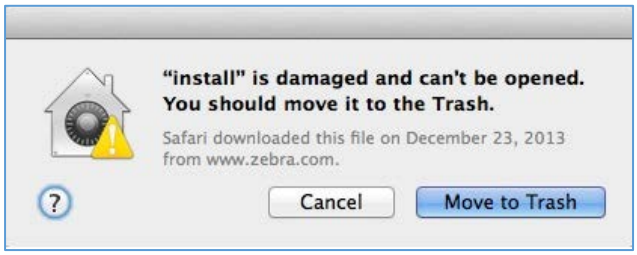
2 Download the Software

Steps	Images
Step One Choose **Mac** or **PC**, based on your operating system.	
Step Two On the top right corner click on the **Download** button. Next select the **Download as .zip** option. The installation files will be saved to your computer.	

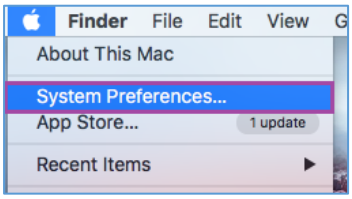
3 Installing your software

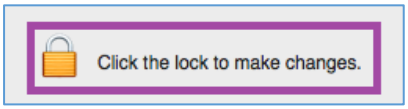
Mac Computers

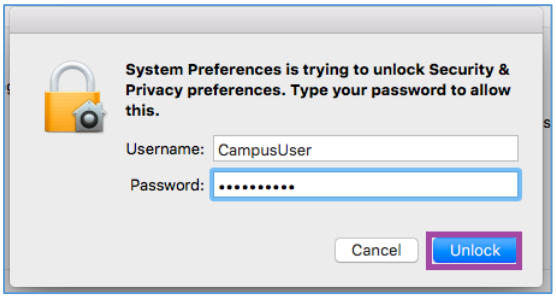
(*For Windows, see Windows Computers*)

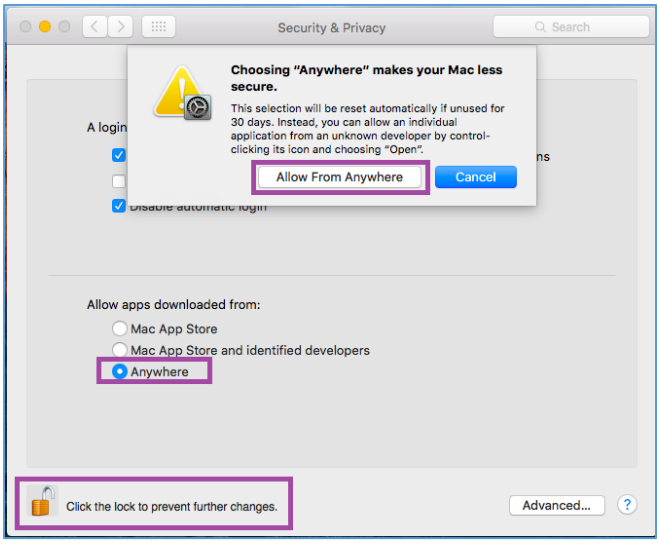
Steps	Images
Step One (Mac) Locate the installation file you download in the above step. Double click on the file to extract the file. Open the Mac Installation file. If you receive the error message: **"Install" is damaged and can't be opened. You should move it to the Trash** Follow the steps below:	 

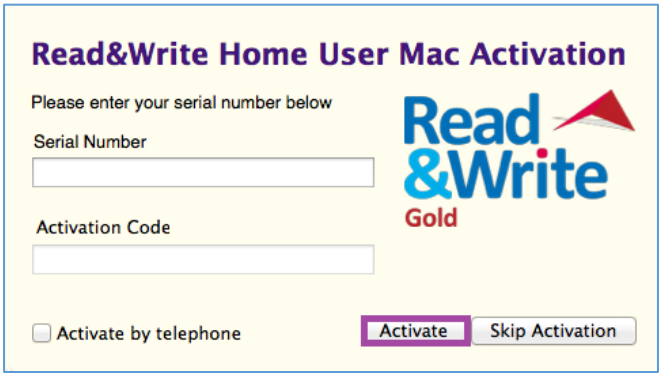
1. Click on **Apple** menu
2. Click on **System Preferences**
3. Click on **Security & Privacy**
4. Click on the **lock** icon and enter your password to make changes
5. On the **General** tab under **Allow apps downloaded from** select **Anywhere**
6. Click **Allow from anywhere**
7. Click on the **lock** icon to save changes
8. Close the **Security & Privacy** window



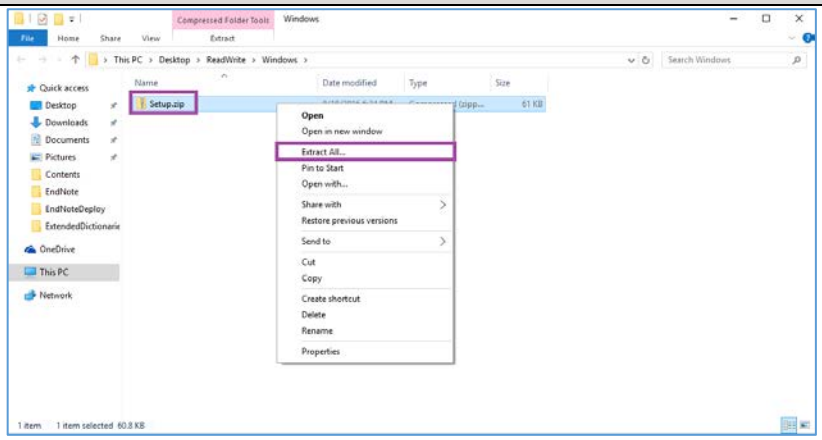
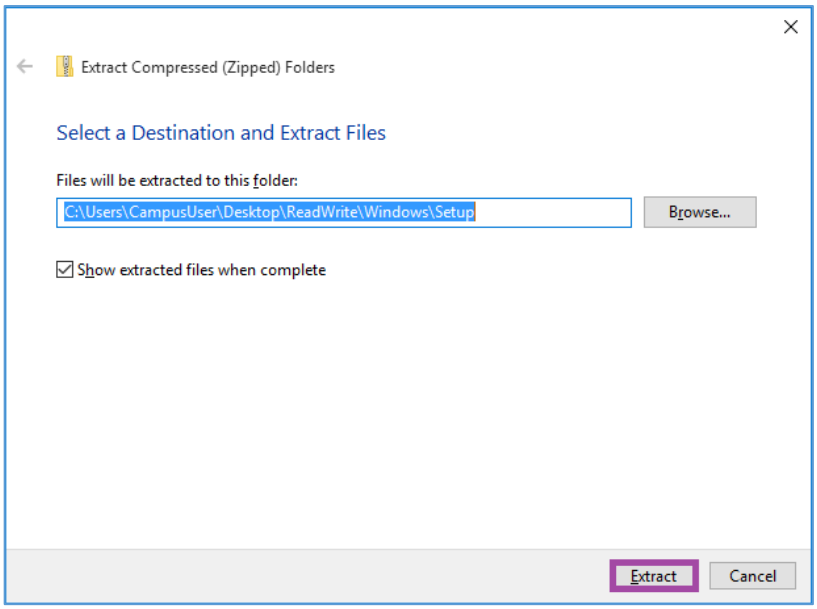
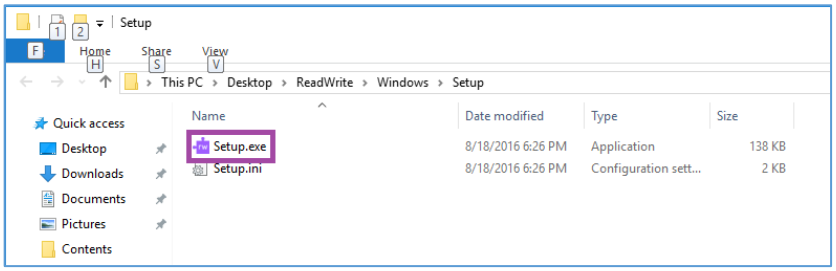


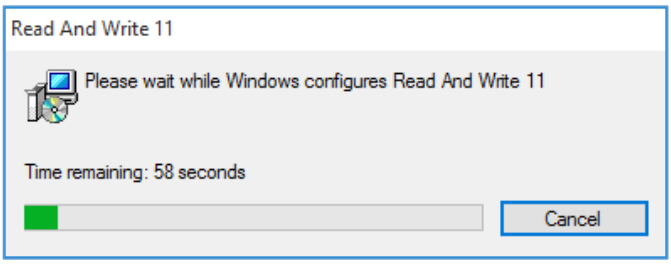
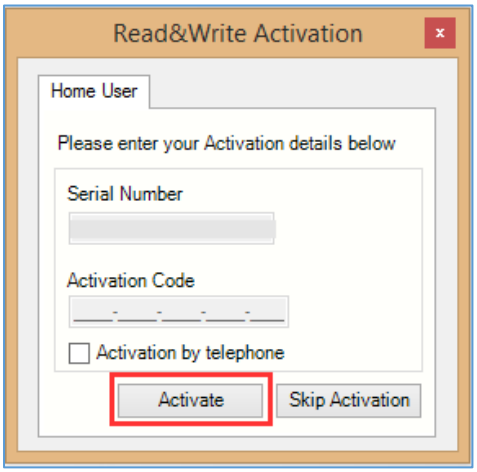




Step Two (Mac) **Accept** the license agreement then click **OK**.	
Step Three (Mac) Click on the **Activate** button to launch the program. **Note:** If you cannot activate your product, please contact the Student IT Help Desk (hours and contact information is found at the end of the guide).	

Windows Computers

Steps	Images
Step One (Windows) Locate the installation file you download in the above step. Right click the **Setup.zip** file and click **Extract All**. Click **Extract**.	 
Step Two (Windows) Double click on **Setup.exe**.	

Step Three (Windows) Wait for the installation. It may take a couple of minutes for the installation to finish.	
Step Four (Windows) Open **Read&Write** by clicking on the icon on your desktop.	
Step Five (Windows) Click **Activate**. You will receive confirmation that your activation was successful in a new window. **Note:** If you cannot activate your product, please contact the Student IT Help Desk (hours and contact information is found at the end of the guide).	

Need More Help?

CALIFORNIA STATE UNIVERSITY FULLERTON INFORMATION TECHNOLOGY

Contact the Faculty / Staff IT Help Desk at 657-278-7777 or helpdesk@fullerton.edu.

For Technical Support please contact Read&Write: https://support.texthelp.com/