

VPAT for IBM Endpoint Manager 9.1	
VPAT comments:	<p>For a detailed description of the parent features and benefits, please refer to the following URL:  <a href="http://www.ibm.com/software/tivoli/solutions/endpoint-manager/#Features">http://www.ibm.com/software/tivoli/solutions/endpoint-manager/#Features</a></p> <p>This VPAT applies to these offerings of IBM Endpoint Manager 9.1, not all offerings will contain all the features:                      IBM Endpoint Manager for Lifecycle Management v9.1, PID 5725C43                      IBM Endpoint Manager for Security and Compliance v9.1, PID 5725C44                      IBM Endpoint Manager for Patch Management v9.1, PID 5725C45                      IBM Endpoint Manager for Power Management v9.1, PID 5725C46                      IBM Endpoint Manager for Core Protection v9.1, PID 5725D25                      IBM Endpoint Manager for Software Use Analysis v9.1, PID 5725F57                      IBM Endpoint Manager for Mobile Devices v9.1, PID 5725F99                      IBM Endpoint Manager for Server Automation v9.1, PID 5725H27                      IBM Endpoint Manager for Datacenters v9.1, PID 5725Q67</p>

### VPAT Summary

Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	Refer to Section 1194.21 in VPAT Details section below.
Section 1194.22 Web-based Internet information & applications	Supports with exceptions	Refer to Section 1194.22 in VPAT Details section below.
Section 1194.23 Telecommunications Products	Not applicable	Not applicable
Section 1194.24 Video and Multi-media Products	Not applicable	Not applicable
Section 1194.25 Self-Contained, Closed Products	Not applicable	Not applicable
Section 1194.26 Desktop and Portable Computers	Not applicable	Not applicable
Section 1194.31 Functional Performance Criteria	Supports with exceptions	Refer to Section 1194.31 in VPAT Details section below.
Section 1194.41 Information, Documentation, and Support	Supports with exceptions	Refer to Section 1194.41 in VPAT Details section below.

### VPAT Details

#### Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Does not support	<p>The following components do not meet this criterion: While keyboard equivalents are available for some actions, focus issues cause problems tabbing, selecting and navigating throughout the dashboard panels, which in turn creates problems with screen reader JAWS reading labels and data.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager 9.1:                             <ul style="list-style-type: none"> <li>- IBM Endpoint Manager for Server Automation 9.1</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Platform: Client UI - Keyboard equivalents are available for actions, however the focus goes to the show recently run actions combo box displayed in the Progress tab instead of reading the tab name Progress. But when the focus is on the search edit box and on using shift tab, offers label is read by screen reader JAWS.</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul>
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:                             <ul style="list-style-type: none"> <li>- Platform: Client UI - Keyboard accessibility</li> </ul> </li> </ul>

Criteria	Supporting Features	Remarks and Explanations
<p>standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>		<p>features built into the operating system are not interfered with.</p> <p>The following components do not meet this criterion: The left-hand console navigation, which is part of the main platform, does not properly handle focus with tab, shift-tab., creating navigation and screen reader JAWS reading issues.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform: Client UI - A visual focus indicator that moves among interactive objects as the input focus changes is available.</li> </ul> </li> </ul> <p>The following components do not meet this criterion: The left-hand console navigation, which is part of the main platform, does not properly handle focus with tab, shift-tab., creating navigation and screen reader JAWS reading issues.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	Supports with exceptions	<p>The following components meet this criterion: Semantic information on user interface objects is provided. Controls, objects, icons and images have a consistent associated label.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Patch Management</li> <li>- Mobile Devices</li> <li>- Security and Compliance</li> <li>- Core Protection</li> </ul> </li> </ul> <p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform: Client UI - While Images are not used to represent program elements, Semantic information is provided about user interface objects. At Offers tab and Progress tab, list view's the columns (Title, Category, Status) is indicated with an 'arrow', on selecting it the offers get filtered. There is no label/instruction associated with this option and also screen reader JAWS does not read it. screen reader screen reader JAWS: List control headers are not being read by screen reader JAWS.</li> <li>- Security and Compliance: Analytics - Semantic information on user interface objects is provided.</li> </ul> </li> </ul>

Criteria	Supporting Features	Remarks and Explanations
		<p>Associated labels with controls, objects, icons and images used to identify programmatic elements, are consistent throughout the application, except for charts are graphic only.</p> <p>The following components do not meet this criterion:            Semantic information on user interface objects is not always provided. Controls, objects, icons and images do not have a consistent associated label.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Power Management</li> <li>- Server Automation</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Platform Console</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion:            Controls, objects, icons and images have a consistent associated label.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Patch Management</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Security and Compliance</li> <li>- Core Protection</li> </ul> </li> </ul> <p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Platform: Client UI - At Offers tab and Progress tab, list view's the columns (Title, Category, Status) is indicated with an 'arrow', on selecting it the offers get filtered. There is no label/instruction associated with this option and also screen reader JAWS does not read it. screen reader screen reader JAWS: List control headers are not being read by screen reader JAWS.</li> <li>- Security and Compliance: Analytics - Associated labels with controls, objects, icons and images used to identify programmatic elements, are consistent throughout the application, except for charts are graphic only.</li> </ul> </li> </ul> <p>The following components do not meet this criterion:            Labels are not associate with controls, objects, icons and images throughout the application.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Platform Console</li> <li>- Server Automation</li> <li>- Power Management</li> <li>- Lifecycle Management: SWD / OSD</li> </ul> </li> </ul>
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: Text is provided through standard system function calls or through an API (application programming interface) which supports interaction with assistive technology.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Platform: Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform Console - Text through standard system function calls to support interaction with assistive technology is not provided at this time.</li> <li>- Power Management - Text is not provided through standard system function calls or through an API (application programming interface) which supports interaction with assistive technology.</li> <li>- Lifecycle Management: Remote Control - Text is not provided through standard system function calls or through an API (application programming interface) which supports interaction with assistive technology.</li> </ul> </li> </ul>
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: System settings for high contrast for user interface controls and client area content are supported. System settings for font, size, and color for user interface controls are inherited.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Security and Compliance</li> <li>- Core Protection</li> </ul> </li> </ul> <p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Lifecycle Management: Remote Control - System settings for font, size, and color for user interface controls are inherited. System settings for high contrast for user interface controls and client area content are supported, but accessibility testing has not been performed.</li> <li>- Platform: Client UI - System settings for high contrast for user interface controls and client area content are supported. Scrolling option is not provided when the font size is changed, due to this on Progress tab on selecting any Title/offer, in the resulting window 'OK' button was not visible. Screen reader JAWS: scrolling option is not provided when the font size is changed</li> <li>- Security and Compliance: Analytics - System settings for font, size, and color for user interface controls are inherited. System settings for high contrast for user interface controls and client area content is not supported at this time.</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Power Management - High contrast does not affect the Flex based dashboards. Flex based dashboards are unaffected by system font changes</li> <li>- Security and Compliance - System settings for high contrast for user interface controls and client area content are not supported. System settings for font, size, and color for all user interface controls are not inherited.</li> </ul> </li> </ul>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not applicable</p>	<p>The following components do not apply to this criterion: Animation is not used.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> </ul> </li> </ul>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Platform: Client UI</li> <li>- Security and Compliance: Analytics</li> </ul>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports with exceptions</p>	<p>The following components meet this criterion: Color is not used as an enhancement nor as a way to convey information or indicate an action.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> </ul> </li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Platform: Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager <ul style="list-style-type: none"> <li>- Power Management - Many charts use color as an enhancement or as a way to convey information or indicate an action.</li> <li>- Lifecycle Management: Remote Control - Color is used as an enhancement and not as a way to convey information or indicate an action, but the accessibility testing has not been performed.</li> </ul> </li> </ul>
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not applicable</p>	<p>The following components do not apply to this criterion: Color customization is not supported.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> </ul> </li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Platform: Client UI</li> <li>- Security and Compliance: Analytics</li> </ul>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.</p>	<p>The following components meet this criterion: Flashing or blinking text or objects are not used.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> </ul> </li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Platform: Client UI</li> <li>- Security and Compliance: Analytics</li> </ul>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Does not support</p>	<p>The following components do not meet this criterion: Not all forms allow people using assistive technology to access the information adequately.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> </ul> </li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> </ul>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- Core Protection</li> <li>- Platform: Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> <p>The following component does not apply to this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Lifecycle Management: Remote Control - Application does not use electronic forms.</li> </ul> </li> </ul>

**Section 1194.22 Web-based Internet information and applications - Detail**

Criteria	Supporting Features	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Non-text content that is presented to the user has a text alternative that serves the equivalent purpose.</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform Web Reports - Text alternatives are not supported at this time.</li> <li>- Lifecycle Management: Remote Control - Text alternatives are included in development, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	<p>The following components do not apply to this criterion: No multimedia audio or video content is used.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform Web Reports - Color is used to distinguish a visual element, but accessibility testing has not been performed.</li> <li>- Lifecycle Management: Remote Control Color is not used as the only visual means of conveying information, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Disabled style sheets via view, page style, no style, and verify that functions are working.</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Platform Web Reports - Ability to read web pages without style sheets is not supported at this time.</li> <li>- Lifecycle Management: Remote Control - Development complete so that web pages are readable without requiring style sheets, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	<p>The following components do not apply to this criterion: No image maps are used.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	<p>The following components do not apply to this criterion: No image maps are used.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(g) Row and column headers shall be identified for data tables.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Table cells and relationships between cells can not be programmatically determined. User needs to be able to associate data with a specific row or header, this isn't possible, for instance with Software Installation table.</li> <li>- Platform Web Reports - Table cells and relationships between cells can not be programmatically determined at this time.</li> <li>- Lifecycle Management: Remote Control - Development complete so that table cells and relationships between cells can be programmatically determined at this time, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Does not support	<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Table cells and relationships between cells can not be programmatically determined. User needs to be able to associate data with a specific row or header, this isn't possible, for instance with Software Installation table.</li> <li>- Platform Web Reports - Table cells and relationships between cells can not be programmatically determined at this time.</li> <li>- Lifecycle Management: Remote Control - Development complete so that table cells and relationships between cells can be programmatically determined at this time, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(i) Frames shall be titled with text that facilitates frame identification and navigation.	Supports with exceptions	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - A title and an accessible frame source are provided for each frame, provided in title bar.</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Platform Web Reports - A title and an accessible frame source is not provided at this time.</li> <li>- Lifecycle Management: Remote Control - A title and an accessible frame source are provided for each frame, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports: The use of blinking text, objects or elements has been avoided, reducing risk of seizures for users with photosensitive epilepsy.	The following components meet this criterion: There is no Flashing Content. <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	The following components do not apply to this criterion: Does not provide a text only page. <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports: Alternatives to scripting language are provided, allowing users access to the content via keyboard and assistive technology.	The following component meets this criterion: <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Scripts are keyboard accessible. Expandable/hierarchical entries are accomplished with 'enter' key.</li> </ul> </li> </ul> The following components do not apply to this criterion: No scripts are used. <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable	The following components do not apply to this criterion: No Applets, plug-ins, or non-HTML content. <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	The following components meet this criterion: Form element labels can be programmatically determined. <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> </ul> </li> </ul> The following component does not meet this criterion: <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Lifecycle Management: Remote Control - Development complete so that form element labels can be programmatically determined, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports with exceptions	The following component meets this criterion: <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:               <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Methods are provided for skipping over navigation links to get to main content of page. Home, Reports, Management, Administrator links provide navigation.</li> </ul> </li> </ul>



Criteria	Supporting Features	Remarks and Explanations
		<p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform Web Reports - Method to skip to main content is not supported at this time.</li> <li>- Lifecycle Management: Remote Control - Method to skip to main content are provided, but accessibility testing has not been performed.</li> </ul> </li> </ul>
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	<p>The following components do not apply to this criterion: No time response content.</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>

### Section 1194.31 Functional Performance - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<p>Supports with exception: See the following for supporting features:</p> <ul style="list-style-type: none"> <li>- 1194.21 a, b, c, d, e, f, h, i, l</li> <li>- 1194.22 all</li> </ul>	<p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Power Management</li> <li>- Lifecycle Management: Remote Control</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people what are visually impaired shall be provided.	<p>Supports with exception: See the following for supporting features:</p> <ul style="list-style-type: none"> <li>- 1194.21 c, g, i, j, l</li> <li>- 1194.22 n</li> </ul>	<p>The following components meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> </ul> </li> </ul> <p>The following components meet this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager:</li> </ul>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- Power Management</li> <li>- Lifecycle Management: Remote Control</li> </ul>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.</p>	<p>Does not support: See the following for supporting features:</p> <ul style="list-style-type: none"> <li>- 1194.22 b, m</li> </ul>	<p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul> <p>The following components do not apply to this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul>
<p>(d) Where audio information is important for the use of the product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Not applicable</p>	<p>The following components do not apply to this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting</li> <li>- Platform Web Reports</li> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Lifecycle Management: Remote Control</li> <li>- Client UI</li> <li>- Security and Compliance: Analytics</li> </ul> </li> </ul>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Not applicable</p>	
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Supports with exception: See the following for supporting features:</p> <ul style="list-style-type: none"> <li>- 1194.21 a, b</li> <li>- 1194.22 l, p</li> </ul>	<p>The following component meets this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Software Use Analysis / License Metric Tool / Subcapacity Reporting - Scripts are keyboard accessible. Expandable/hierarchical entries are accomplished with 'enter' key.</li> </ul> </li> </ul> <p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Client UI</li> </ul> </li> </ul> <p>The following components do not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Server Automation</li> <li>- Patch Management</li> <li>- Platform Console</li> <li>- Mobile Devices</li> <li>- Lifecycle Management: SWD / OSD</li> </ul> </li> </ul>

Criteria	Supporting Features	Remarks and Explanations
		<ul style="list-style-type: none"> <li>- Power Management</li> <li>- Security and Compliance</li> <li>- Core Protection</li> <li>- Lifecycle Management: Remote Control</li> <li>- Security and Compliance: Analytics</li> </ul> <p>The following components do not apply to this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Platform Web Reports</li> <li>- Lifecycle Management: Remote Control</li> </ul> </li> </ul>

## Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports with exceptio	<p>The following component meets this criterion with exceptions:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Product Family Documentation - Text alternatives have been included for non-text content. Row and column headers are used to identify relationships between cells. Color is not used to convey information. Web pages do not contain anything that flashes more than three times in any one second period. Headings, sections, URL links, and a table of contents is used to provide navigation, but accessibility testing has not been performed.</li> <li>There are no image maps, time-based media or prerecorded video, live multimedia, Form elements, are not used in documentation. Style sheets are not used, scripts. No scripts or applets, plug-ins, or non-HTML content. No time limits.</li> </ul> </li> </ul>
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not support	<p>The following component does not meet this criterion:</p> <ul style="list-style-type: none"> <li>- IBM Endpoint Manager: <ul style="list-style-type: none"> <li>- Product Family Documentation - Documentation on all accessibility features including keyboard access is not available.</li> </ul> </li> </ul>
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	<p>Supports:</p> <p>In addition to standard IBM help desk and support Web sites, IBM has established a TTY telephone service for use by deaf or hard of hearing customers to access sales and support services.</p>	

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