

If you are a new hire to CSUF or you have recently become eligible for benefits at CSUF, follow these instructions to enroll in benefits.

You must enroll in benefit plans within 60 days of employment/eligibility.

Contact Benefits at 657-278-2425 for more information regarding enrolling in benefits.

Contents

Navigating to New Hire/Newly Eligible	1
Enrolling in a Health Plan	6
Enrolling in a Health FlexCash Plan	7
Enrolling in a Dental Plan	8
Enrolling in a Dental FlexCash Plan	8
Enrolling in a Vision Plan	9
Enrolling in a Flex Spending Health (HCRA) and/or Flex Spending Dependent (DCRA) Plan	10
Enrolling Dependents in Health, Dental, and/or Vision Plan(s)	11
Completing New Enrollment Elections	14

Processing Steps	Screen Shots
Navigating to New Hire/Newly Eligible Step 1: Launch Internet Explorer (or your browser preference) from your desktop.	Google Chrome Mozilla Firefox
Step 2: Your home page opens. If your home page is not the CSUF website, type <u>www.fullerton.edu</u> in the address bar and press Enter on your keyboard.	 California State University, × ← → C Www.fullerton.edu Apps California State Univ





Processing Steps	Screen Shots	
Step 8: In the Employee Self Service box under My Benefits Information, select New Hire/Newly Eligible.	Screen Shots Employee Self Service My Personal Profile My Benefits Information Personal Information Image: Health Plans Summary Home Address Image: Dependents Coverage Phone Numbers Summary Email Addresses Image: Life and LTD Plans Emergency Contacts Image: Application	
	I≡ <u>New Hire/Newity Eligible</u> I≡ <u>Life Event Changes</u>	

Processing Steps	Screen Shots
Step 10: Indicate your current marital status by making a selection from the drop-down menu.	Marital Status *Marital Status *Marital Status Image: Status
Enrolling in a Health Plan To enroll in a health plan for the first time, follow steps 1-6 in the Navigating to New Hire/Newly Eligible section on page 1 and then follow the steps below. Step 1: In the Health Plan Selection section, use the drop-down menu to select the Health Plan you wish to enroll in.	Health Plan Selection A comprehensive health program is available to you and your eligible dependents. The cost of the coverage is shared between you and the CSU. The CSU pays a portion of the monthly premium. Please visit the Staff, Faculty, or MPP/Confidential employees section of the HR website for more information.
By default, the <i>New</i> <i>Enrollment</i> radio button is selected. If you do not wish to enroll in a health plan, select the Decline Coverage radio button and skip to the next section.	

Processing Steps	Screen Shots
Enrolling in a Health FlexCash Plan To enroll in a health flexcash plan for the first time, follow steps 1-6 in Navigating to New Hire/Newly Eligible section on page 1 and then follow the steps below. Step 1: Under the Health Plan Selection section, read the FlexCash coverage eligibility information to determine if you are eligible for the Flex Cash plan.	Health Plan Selection A comprehensive health program is available to you and your eligible dependents. The cost of the coverage is shared between you and the CSU. The CSU pays a portion of the monthly premium. Please visit the <u>Staff</u> , <u>Faculty</u> , or <u>MPP/Confidential</u> employees section of the HR website for more information. New Enrollment
Step 2: If you are eligible for the FlexCash plan and would like to enroll in it, first select the Decline Coverage radio button to decline health coverage.	Health Plan Selection A comprehensive health program is available to you and your eligible dependents. The cost of the coverage is shared between you and the CSU. The CSU pays a portion of the monthly premium. Please visit the <u>Staff</u> , <u>Faculty</u> , or <u>MPP/Confidential</u> employees section of the HR website for more information. New Enrollment Decline Coverage, you may elect to participate in the FlexCash plan to obtain cash in lieu of CSU coverage. If you elect the FlexCash plan, you are required to provide the alternate health insurance carrier's name and policy number, as well as the Social Security Number of the person that holds the policy. For more information, view the FlexCash Plan document. New Enrollment Decline Coverage
 Step 3: Select the New Enrollment radio button to enroll in a Health FlexCash plan. Enter the following: Social Security Number: this is the social security number of the person who holds the alternate health policy under which you are covered. Insurance Carrier: the name of the alternate health insurance carrier. Policy Number: the policy number of the alternate health insurance policy. 	Alternatively, if you have non-CSU health coverage, you may elect to participate in the FlexCash plan to obtain cash in lieu of CSU coverage. If you elect the FlexCash plan, you are required to provide the alternate health insurance carrier's name and policy number, as well as the Social Security Number of the person that holds the policy. For more information, view the FlexCash Plan document. <a>O Decline Coverage *Social Security Number 123456789 *Insurance Carrier Blue Shield *Policy Number 123456

Processing Steps	Screen Shots
Enrolling in a Dental Plan To enroll in a dental plan for the first time, follow steps 1-6 in the Navigating to New Hire/Newly Eligible section on page 1 and then follow the steps below. Step 1: In the Dental Plan Selection section, use the drop-down menu to select the Dental Plan you wish to enroll in. By default, the New Enrollment radio button is selected. If you do not wish to enroll in a dental plan, select the Decline Coverage radio button and skip to the next section.	Dental Plan Selection A comprehensive program of dental benefits is available to you and your eligible dependents. The CSU pays the full cost of your monthly premium. Please visit the <u>Benefits website</u> for more information.
Step 1a: If you select <i>DeltaCare USA-Enhanced</i> as your Dental Plan, you will need to provide the Primary Office ID Number. Click on the Select a Provider link to search for a Primary Dental Office ID.	Dental Plan Selection A comprehensive program of dental benefits is available to you and your eligible dependents. The CSU pays the full cost of your monthly premium. Please visit the Benefits website for more information.
Enrolling in a Dental FlexCash Plan To enroll in a dental flex cash plan for the first time, follow steps 1-6 in Navigating to New Hire/Newly Eligible section on page 1 and then follow the steps below. Step 1: Under the Dental Plan Selection section, read the FlexCash coverage eligibility information to determine if you are eligible for the FlexCash plan.	Dental Plan Selection A comprehensive program of dental benefits is available to you and your eligible dependents. The CSU pays the full cost of your monthly premium. Please visit the Benefits website for more information.

Processing Steps	Screen Shots
Step 2: If you are eligible for the FlexCash plan and would like to enroll in it, first select the Decline Coverage radio button to decline dental coverage.	Dental Plan Selection A comprehensive program of dental benefits is available to you and your eligible dependents. The CSU pays the full cost of your monthly premium. Please visit the Benefits website for more information. New Enrollment Decline Coverage Alternatively, if you have non-CSU Dental coverage, you may elect to participate in the FlexCash plan to obtain cash in lieu of CSU coverage. If you elect the FlexCash plan, you are required to provide the alternate dental insurance carrier's name and policy number, as well as the Social Security Number of the person that holds the policy. For more information, view the FlexCash Plan document. New Enrollment Decline Coverage Decline Coverage Decline Coverage Decline Coverage
 Step 3: Select the New Enrollment radio button to enroll in a Dental FlexCash plan. Enter the following: Social Security Number: this is the social security number of the person who holds the alternate dental policy under which you are covered. Insurance Carrier: the name of the alternate dental insurance carrier. Policy Number: the policy number of the alternate dental insurance policy. 	Atternatively, if you have non-CSU Dental coverage, you may elect to participate in the FlexCash plan to obtain cash in lieu of CSU coverage. If you elect the FlexCash plan, you are required to provide the alternate dental insurance carrier's name and policy number, as well as the Social Security Number of the person that holds the policy. For more information, view the <u>FlexCash Plan</u> document. <a>New Enrollment <a>Decline Coverage *Social Security Number 123456789 *Insurance Carrier Delta Dental *Policy Number 123456
Enrolling in a Vision Plan All employees are automatically enrolled in vision care benefits. When you add a dependent, you can elect to add Vision Coverage for them.	Vision Plan The CSU provides vision coverage through Vision Service Plan (VSP). The CSU pays the full cost of your monthly premium. Please visit the <u>Benefits website</u> for more information.

covered in the Enrolling Dependents in Health, Dental, and/or Vision Plan(s) section on

page 9.

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Processing Steps	Screen Shots
Enrolling in a Flex Spending Health (HCRA) and/or Flex Spending Dependent (DCRA) Plan To enroll in a HCRA and/or DCRA plan for the first time, follow steps 1- 6 in the Navigating to New Hire/Newly Eligible section on page 1 and then follow the steps below. Step 1: Under the Flex Spending Accounts section, read the information about the voluntary benefit plans: Health Care Reimbursement Account (HCRA) and Dependent Care Reimbursement Account (DCRA). Click on the hyperlinks to learn more about each plan.	Flex Spending Accounts The Health Care Reimbursement Account (HCRA) is a voluntary benefit plan which allows you to pay for eligible out-or-pocket meann care expenses with pre-tax dollars for your eligible dependents. To continue participation you must reenroll during the Open Enrollment period each year. The minimum monthly deduction is \$20.00 and the maximum is \$208.33 (annual maximum is \$2500). There is also a \$1.00 monthly administrative fee charged for each account. Contribution amounts must be carefully calculated, as any money left after all claims have been submitted for a plan year will be forfeited. New Enrollment No Enrollment The Cependent Care Reimbursement Account (DCRA) is a voluntary benefit for eligible employees. DCRA offers you me adding to pay to engine out-or-pocket rependent care expenses with pre-tax dollars. Eligible dependents include children under the age of 13, incapacitated spouse, or other adult dependents who you can claim as an exemption on your defaral tax return. To continue participation you must reenroll during the Open Enrollment period each year. The minimum monthly deduction is \$20.00 and the maximum is \$416.66 (annual maximum is \$5000). There is also a \$1.00 monthly administrative fee charged for each account. Contribution amounts must be carefully calculated, as any money left after all claims have been submitted for a plan year will be forfeited. Mew Enrollment Mo Enrollment
Step 2: To enroll in the Health Care Reimbursement Account (HCRA) plan, select the New Enrollment radio button. Then enter your monthly deduction amount in the Monthly HCRA Amount field.	Flex Spending Accounts The Health Care Reimbursement Account (HCRA) is a voluntary benefit plan which allows you to pay for eligible out-of-pocket health care expenses with pre-tax dollars for your and your eligible dependents. To continue participation you must reenroll during the Open Enrollment period each year. The minimum monthly deduction is \$20.00 and the maximum is \$208.33 (annual maximum is \$2500). There is also a \$1.00 monthly administrative fee charged for each account. Contribution amounts must be carefully calculated, as any money left after all claims have been submitted for a plan year will be forfeited. • New Enrollment • No Enrollment 200 • Monthly HCRA Amount 200 • Context for the maximum is a submitted for a plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • No Enrollment • No Enrollment • Monthly HCRA Amount 200 • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will be forfeited. • Context for the plan year will

Processing Steps	Screen Shots
Step 3: To enroll in the Dependent Care Reimbursement Account (DCRA) plan, select the New Enrollment radio button. Then enter your monthly deduction amount in the Monthly DCRA Amount field.	Flex Spending Accounts The Health Care Reimbursement Account (HCRA) is a voluntary benefit plan which allows you to pay for eligible out-of-pocket health care expenses with pre-tax dollars for your and your eligible dependents. To continue participation you must reenroll during the Open Enrollment period each year. The minimum monthly deduction is \$20.00 and the maximum is \$208.33 (annual maximum is \$2500). There is also a \$1.00 monthly administrative fee charged for each account. Contribution amounts must be carefully calculated, as any money left after all claims have been submitted for a plan year will be forfeited. Mew Enrollment Mo Enrollment The Dependent Care Reimbursement Account (DCRA) is a voluntary benefit for eligible employees. DCRA offers you the ability to pay for eligible out-of-pocket dependent care expenses with pre-tax dollars. Eligible dependents include children under the age of 13, incapacitated spouse, or other adult dependents who you can claim as an exemption on your federal tax return. To continue participation you must reenroll during the Open Enrollment period each year. The minimum monthly deduction is \$20.00 and the maximum is \$416.66 (annual maximum is \$5000). There is also a \$1.00 monthly administrative fee charged for each account. Contribution amounts must be carefully calculated, as any money left after all claims have been submitted for a plan year will be forfeited. Mew Enrollment Mo Enrollment
Enrolling Dependents in Health, Dental, and/or Vision Plan(s) To enroll your dependents in health, dental, and/or vision plans for the first time, follow steps 1-6 in the Navigating to New Hire/Newly Eligible section on page 1 and then follow the steps below.	Use the section below to add new dependents and/or enroll existing eligible dependents in your Health, Dental and/or Vision plans. Supporting documents are required when enrolling dependents. Please click the information icon at the top of this page for more information. Add New Dependent Continue Click Continue to proceed to the next section. Your enrollment will not be complete if you do not complete and submit the next section.
You must elect to enroll yourself in a benefit in order to extend the benefit to your dependent(s). I.e. to enroll a dependent in a health plan, you must have elected to enroll yourself in the same health plan.	
Step 1: Scroll down to the bottom of the New Enrollment page. Select Add New Dependent.	

Processing Steps	Screen Shots
Step 2: Enter the personal information of	Dependent/Beneficiary Personal Information
the new dependent.	David Copperfield
Fields marked with an asterisk (*) are required. Social	Click Save once you have added your Dependent/Beneficiary's personal information. This information will go into effect as of Jun 17, 2013.
Security Number is required for all	Personal Information
dependents. If Social Security	*First Name: Clara
newborn, please provide it as soon	Middle Name:
as available.	*Last Name: Copperfield
	Name Prefix:
	Name Suffix:
	*Gender: Female -
	*Date of Birth: 06/01/2000
	SSN: (Social Security Number)
	*Relationship to Employee: Child
<u>Step 3:</u> Enter the address and phone number for the new dependent.	Address and Telephone
If the address or phone is the same	
as yours, you can place a checkmark next to Same Address as Employee or Same Phone as Employee.	Country: United States Address: 800 N State College Blvd Fullerton, CA 92834
Then click Save .	☑ Same Phone as Employee
	Phone:
	714/278-7777 Home * Required Field
	Save
	Cancel

Processing Steps	Screen Shots
<u>Step 4:</u> You will receive a message indicating the save was successful. Click OK .	Personal Information Save Confirmation ✓ The Save was successful.
<u>Step 5:</u> The new dependent's information appears. Scroll down and select Return to Continue .	Same Phone as Employee Phone: 714/278-7777 Home Return to Continue Cancel
Step 6: The dependent you added appears in a table at the bottom of the New Enrollment screen. You may repeat steps 1-5 to add additional dependents. Use the drop-down menus to select which coverage you wish to add for each dependent. For employees enrolling in FlexCash, select FlexCash for each dependent. In the example on the right, the employee has added two dependents and has selected the	Add New Dependent Image: Birthdate Relation Hame Birthdate Relation Jay Bird 09/22/1965 DP Female Add Add Clara Coppefield 06/01/2000 Child Add Add Image Continue Click Continue to proceed to the next section. Your enrollment will not be complete if you and submit the next section. Your enrollment will not be complete if you and submit the next section.
benefits that they wish to enroll each dependent in.	

Processing Steps	Screen Shots
Step 2:	Benefits Enrollment
Review the information on this screen carefully before proceeding.	New Enrollment
	David Cannofield
Effective Date of Coverage: this	Effective Date of Coverage
section will indicate when your new elections will be effective.	Benefits will notify you when your enrollment is complete. Health and Dental coverage becomes effective the first of the following month. Coverage for FlexCash Plans and Flexible Spending Accounts become effective the first of the second month.
Supporting Documentation : this section will indicate if any additional documentation is needed by the	Example: If you make Health and/or Dental elections and provide all the supporting documents on 9/25/2013, they will be effective on 10/1/2013. However, if you elect FlexCash and/or enroll in a Flexible Spending Account on 9/25/2013, they will be effective on 11/1/2013.
CSUF Benefits office in order to	Benefit elections are not finalized until you provide the required supporting documentation to Benefits.
finalize your elections. 🔼 If you	Supporting Documentation
do not provide this documentation, your benefits cannot be finalized.	You must certify your dependent's eligibility for coverage by providing documentation (as described below). Eligible family members include spouses, domestic partners and dependent children under the age of 26.
Disclosures and Privacy : click on the hyperlink in this section to read the disclosures and privacy	To enroll a spouse , a marriage certificate must be provided to Benefits. If you cannot provide a copy of your marriage certificate, you will be required to complete an <u>Affidavit of Marriage/Domestic</u> <u>Partnership</u> .
information about the benefit plan(s) you have selected.	To enroll a domestic partner, a <u>Declaration of Domestic Partnership</u> must be provided to Benefits. Family Code section 297 defines domestic partners as individuals of the same sex or opposite sex if one/both is/are over the age of 62. Currently, health and dental benefits are subject to domestic partner imputed tax liability. Please visit the Domestic Partner Registry website for more information
Once you have read the Disclosures and Privacy Notice, mark the check box to indicate you have read it and understand it.	To enroll a child , (natural, adopted, domestic partner's, or step) under the age of 26, a copy of the birth certificate, adoption decree, proof of legal custody and/or guardianship, or copy of Qualified Medical Support Order and the child's social security number must be provided to Benefits before the enrollment becomes effective.
	Dependent children who are not the employee's natural children must live with the employee in a regular parent/child relationship and the child is economically dependent upon the employee. A completed <u>Affidavit of Parent-Child Relationship</u> stating the employee is in a parent/child relationship and the child is economically dependent upon the employee for 50% of the child's financial support and the child's social security number will be required at the time of enrollment.
	Disclosures and Privacy
	I acknowledge I have reviewed and understand the <u>Disclosures and Privacy Notice</u> information about my elections.
	Electronic Signature to Authorize Elections
	I authorize the California State Controller's Office to take payroll deductions (if any) for the benefits I selected on a before-tax and after-tax basis. I also authorize Benefits to send necessary personal information to my selected providers to initiate and support my coverage. I consent to the use of Electronic Signature. Note: Your electronic signature has the same legal and binding effect as signing your name.
	Sign
	Submit Click Submit to submit your choices to Benefits.
	Cancel Click Cancel to ignore all entries made on this page and return to the Enrollment page.

Processing Steps	Screen Shots
Step 3: Click the Sign button to electronically authorize your elections.	Disclosures and Privacy I acknowledge I have reviewed and understand the Disclosures and Privacy Notice information about my elections. Electronic Signature to Authorize Elections I authorize the California State Controller's Office to take payroll deductions (if any) for the benefits I selected on a before-tax and after-tax basis. I also authorize Benefits to send necessary personal information to my selected providers to initiate and support my coverage. I consent to the use of Electronic Signature. Note: Your electronic signature has the same legal and binding effect as signing your name. Sign Click Submit to submit your choices to Benefits. Cancel Click Cancel to ignore all entries made on this page and return to the Enrollment page.
Step 4: Your name appears in the Sign field as an electronic signature. Click Submit to send your final choices to the CSUF Benefits department. Be sure that you have completed and submitted the eBenefits Self-Service Electronic Signature Authorization form (see page 5).	Disclosures and Privacy I acknowledge I have reviewed and understand the Disclosures and Privacy Notice information about my elections. Electronic Signature to Authorize Elections I authorize the California State Controller's Office to take payroll deductions (if any) for the benefits I selected on a before-tax and after-tax basis. I also authorize Benefits to send necessary personal information to my selected providers to initiate and support my coverage. I consent to the use of Electronic Signature. Note: Your electronic signature has the same legal and binding effect as signing your name. Sign David Copperfield Submit Click Submit to submit your choices to Benefits. Cancel Click Cancel to ignore all entries made on this page and return to the Enrollment page.
Step 5: You will see a confirmation that your elections were successfully submitted to the CSUF Benefits office. Click OK .	Benefits Enrollment New Enrollment David Copperfield Your elections have been successfully submitted to Benefits. You will be notified when the process is complete or if more information is required. If you have any questions, please contact Benefits at 657-278-2425 or by e-mail at benefits@exchange.fullerton.edu.

Processing Steps	Screen Shots
Step 5a: You will also receive an email confirmation of your submission.	From: Human Resources Benefits <benefits@exchange.fullerton.edu> Sent: Wed 6/12/2013 4:50 PM To: Co. Subject: Thank you for submitting your benefits elections David Copperfield, Congratulations! You have successfully submitted your benefits elections. The Benefits Office will process your election(s). You will receive an email when the process is complete. If you have any questions, please contact us at 657-278-2425 or by e-mail at benefits@exchange.fullerton.edu. Thank you, California State University Fullerton Human Resources Services - Benefits</benefits@exchange.fullerton.edu>
Once the CSUF Benefits office has processed your benefits enrollment, you will receive an email.	Subject: Your request to Human Resources Benefits has been processed David Copperfield, The enrollment information you submitted for the following event has been processed. Event: New Enrollment Event: New Enrollment Event Date: 12-JUN-2013 Please log in to Titan Online review your Benefits Summary: http://www.fullerton.edu Navigation: Titan Online > Employee Self Service > My Benefits Information If you have any questions, please contact us at 657-278-2425. California State University Fullerton Human Resources Benefits Team State University Fullerton