



# Parent and Supporter Guidebook

# PRESIDENT'S WELCOME

Dear Families and Supporters,

Welcome to Cal State Fullerton! Your encouragement and guidance play a vital role in our students' achievements, and we look forward to partnering with you in the years ahead.

As your student embarks on their academic path, they are now part of a diverse and dynamic campus community committed to supporting their development. At Cal State Fullerton, opportunity and innovation come together to shape their academic journey and prepare them for the future.

This Parent and Supporter Guidebook serves as a resource for you, with valuable information to help you support your student and stay connected with the campus community. We hope it will help you navigate the various ways you can assist in their educational and personal endeavors during their time here.

We encourage you to remain involved in your student's progress, offer support in their academic and personal development, and be an active partner in their collegiate experience.

Together, we will support your student's achievements and well-being, and we're excited to have you as part of this exciting chapter. Go Titans!

Sincerely,  
Ronald S. Rochon  
President



# ABOUT CAL STATE FULLERTON

**Founding  
Year**

**1957**



**Alumni**

**More than  
330K**



**Division 1  
Athletic Teams**

**18**



**U.S. for economic  
mobility**

**Top 25**



**CSU  
Established**

**12th**



**Tuffy The  
Titan**

**First Intercollegiate Elephant  
Race in "Human History" held  
on campus on May 11, 1962**



## WHAT'S A QR CODE?

A QR code is a type of barcode that looks like a square filled with black and white dots. When you scan it with a smartphone, it can take you to a website, show you information, or even open an app. It's a quick and easy way to share links or data without typing anything. You'll find a few of these throughout this guidebook.



## FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)

### What is FERPA?

FERPA is the Family Educational Rights and Privacy Act (FERPA) and it is a Federal law that protects the privacy of student education records.

FERPA prohibits Cal State Fullerton from sharing student information with anyone other than the student. Only the student can grant someone to access their information by submitting an Authorization to Release form via their student portal.

Below is a screenshot of where to locate the Authorize to Release form.



For more information on FERPA and how to submit the Authorization to Release form, please visit the Office of Financial Aid's website.

## CSUF LINGO TO KNOW!

Starting college is exciting—and it comes with a whole new language! Here's a little cheat sheet to help you stay in the loop with your Titan:

- Tuffy: The beloved elephant mascot, a symbol of strength and perseverance.
- The Portal: The online hub where students access everything from class schedules and financial aid to grades and registration.
- Canvas: The online learning platform where students get assignments, class info, and communicate with professors.
- GE: General Education requirements that all students complete as part of their degree.
- TSU: Titan Student Union. The TSU is the center of campus life and serves as the primary gathering and meeting place for the university community.
- Counselor: This refers to a counselor or therapist at Counseling and Psychological Services, which offers group and individual counseling sessions. This is different than an Academic Advisor, who helps with class registration and major exploration, and it's also different from a Career Counselor, who helps with internship and job searches and professional growth.
- Titan Shops: The campus bookstore and go-to for textbooks, supplies, and CSUF gear.



# PARENT AND FAMILY RELATIONS

The Parent and Family Relations team offers dedicated support services, communication and event opportunities to help you stay involved in your student's college experience. An informed and supportive family is crucial to a student's educational success, and we are here to guide you every step of the way.

## Titan Parent & Family Association Membership

Your membership is valid the entire time your student attends CSUF. The membership contribution supports exclusive programming for parents and families. Benefits of membership include:

- Welcome packet including a printed resource guide
- Monthly Titan Parent and Family Update e-newsletter
- Invitations to virtual and in-person campus events
- Priority consideration for your student when they apply for Titan Parent and Family scholarships
- Dedicated staff team to provide guidance and navigate resources



Join Association here!



## Volunteer

We are thrilled to provide opportunities for parents and family members to get more involved and stay active on and off campus throughout the year. Whether you live close by or far away, we have fun ways for you to support Cal State Fullerton. We welcome your participation and invite you to join us in promoting student success by volunteering!

- Scholarship Selection
- Fundraising
- Advocacy
- Dinner with 12 Titans

## Events

There are many opportunities for parents and families to engage with students and our campus community. Offerings may vary from year to year, but below are a few you won't want to miss.

- CSUF Ducks Night (TBD)
- Fall Tailgate - Soccer Match (TBD)
- Virtual Q & A Sessions (various dates)

Visit their website here!



Contact Information:  
Phone: (657) 278-2958  
Email: titanparents@fullerton.edu

# ALUMNI ASSOCIATION



OVER  
330,000  
ALUMNI



TEN  
\$2,500  
SCHOLARSHIPS



CSUF | Alumni

## ABOUT THE ALUMNI ASSOCIATION

The CSUF Alumni Association is a supportive network that connects over 330,000 graduates from Cal State Fullerton. Its mission is to foster lifelong relationships between the university and its alumni while promoting Titan pride, engagement, and philanthropy.

## ENGAGE & PARTICIPATE

Attend CSUF alumni events with your students. We're here from the time your student is enrolled and beyond graduation. Our wide range of events are educational and provide networking opportunities to casual and fun events.

## FEATURED EVENTS

If you are an alumnus/a, here are ways you can participate with us:

- Tailgating events
- Angels night
- Scholarships
- Travel opportunities
- Alumni membership

For more info: scan the QR code



Titan Hub

The Titan Hub provides many important services that will support your student throughout their journey at CSUF. The Titan Hub is a centralized space that connects students with a group of friendly and supportive information specialists. Get help regarding: Admissions, Dean of Students Services, Financial Aid, Registrar, Scholarships, and Student Business Services (SBS).

Below are descriptions of a few offices that may resemble each other but have different functions depending on what you and your student are needing.

Financial Aid

- Financial Aid is essential for most students planning to attend CSUF; it is money to help pay for college through grants, work-study, scholarships and loans.

Registrar

- The Registrar facilitates registration, makes updates to academic records, evaluates transfer credit, and provides services, such as transcripts and enrollment verifications.

Student Business Services

- Student Business Services (SBS) is responsible for managing student financial transactions. SBS helps students understand and handle their tuition, fees, payments, and other financial obligations related to their enrollment.

Whether it's in-person, online, or over the phone they are happy to assist. For more information, visit their website.



U.S. Bank

Located inside the Titan Shops, U.S. Bank is proud to be part of the CSUF community, supporting students with everyday banking solutions, financial wellness tools, and long-term planning support. We are your on-campus resource for convenient and personalized banking services.

Smart Money Management: U.S. Bank Smartly Checking + Smartly Savings

- The U.S. Bank Smartly Checking and Smartly Savings accounts offer students a convenient way to manage daily expenses and start saving money. The checking account handles everyday spending, while the free savings account earns interest—even on small balances—helping students work toward financial goals with ease.
- Cal State Fullerton students can link their Titan Card to a U.S. Bank checking account, turning it into a debit card. This makes it easy to access money, make purchases, and manage finances using the same card they use on campus.

Financial Learning Made Easy: U.S. Bank Financial IQ Student Center

- The U.S. Bank Financial IQ Student Center is a free online resource that helps students build key financial skills through interactive tools, articles, and quizzes. It covers topics like budgeting, saving, debt management, and credit building to support smart financial decisions in college and beyond.
- Meet with our on-site banker for one-on-one guidance, whether you're planning for next semester or your financial future.

Campus Convenience: Financial Guidance and Scholarship Opportunities

- We invest in the Titan community through scholarships, student events, and partnerships that promote educational success and financial empowerment.
- Reach your goals faster with the free 1:1 Goals Coaching, designed to help you prep for a lifetime of wise informed decisions with free financial goal setting strategies and budgeting tools.

For more information, visit their website.



Career Center

As a parent or supporter, it can be overwhelming to watch your student try to navigate their career path—but they don't have to do it alone. The Career Center is here to support them with two types of dedicated professionals:

Career Coaches-

- Resume review
- Cover letter guidance
- Job and internship search tips

College Career Specialists-

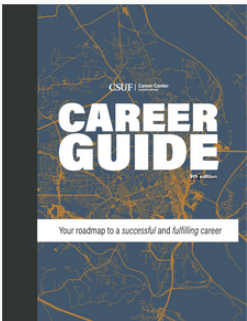
- Career exploration
- Industry guidance
- Mock interviews
- Graduate school preparation

Signature Programs Offered by the Career Service for Students to Join-

- I Am First
- On-Campus Interview Program
- Titan Takeover
- Titan Career Ambassador



For more information, visit their website.



This is a free Career Guide students can download to learn about career planning, resume building, cover letter writing, etc.



To view the guide, scan the above QR code.



Housing and Residential Engagement

Cal State Fullerton’s Housing and Residential Engagement department provides on-campus housing options designed to support students' academic and personal growth. Housing includes residence halls for first-year students and apartment-style living for returning and transfer students. Residents have access to amenities such as dining options, study spaces, community events, and academic support programs. Safety and security are a priority, with on-site staff and controlled access to buildings.

For more information on housing options, costs, and application deadlines, visit the CSUF Housing and Residential Engagement website.



Titan Dining Hall

Located within Student Housing, The Titan Dining Hall is an all-you-care-to-eat dining hall that is open to everyone in the Fullerton community. We offer a variety of food options that are sure to fulfill any craving!



For more information, visit their website.

CSUF has no housing guarantee or live-on requirement and they expect to be at full capacity this academic year so they recommend students to apply as soon as possible.



Parking and Transportation Services

Parking permits are required to park at Cal State Fullerton at all times and permits are available to purchase two weeks before the semester start. Parking and Transportation Services (PTS) provides a wide variety of services, including:

- Semester & Short-Term Parking Permits
- Off-site Parking & Shuttle Program
- Alternative Transportation Subsidies & Programs
- Carpool Ridematching
- EV Charging
- Assistance to Pay/Appeal a Citation

For additional information, visit the CSUF Parking and Transportation Services website or call the Parking Office at 657-278-3082.



CSUF Police Department

The CSUF Police Department is committed to the safety of CSUF and the surrounding community. The department offers various services such as campus safety escorts and live scans, free safety presentations and activities, self-defense classes, a Community Police Academy, and community outreach opportunities throughout the semester to keep the community informed and safe.

Open 24 hours a day, seven days a week, they can be reached by calling or texting 911, calling their non-emergency number at (657) 278-2515, or by using one of the university blue phones.

They are honored to partner with students, staff, and faculty to support a safe, inclusive, and welcoming university for Titans to Thrive.

For more information, visit their website.



# CAMPUS RESOURCES

## TitanHEALTH

TitanHEALTH, divided into three areas, is your students' partner in navigating their health at CSUF.

### TitanMED Clinical Services

- TitanMED specializes in basic medical care that helps support your students' daily life.

### TitanWELL Health Promotion Services

- TitanWELL specializes in topics, such as Nutrition and Active Lifestyle; Sexual Health; and Alcohol and Other Drugs, which assists your students in making healthy choices.

### TitanTHRIVE Confidential Advocacy Services

- TitanTHRIVE is a confidential campus resource for students, faculty, and staff impacted by sexual violence and supports the development of collective well-being across campus.

All registered students, both domestic and international, are entitled to utilize the services offered through TitanHEALTH on campus for free or very minimal cost. Any health insurance plan purchased is additional coverage beyond what is offered through TitanHEALTH.

For more information on what TitanHEALTH can provide your student, visit their website!



## Counseling and Psychological Services (CAPS)

Counseling and Psychological Services (CAPS) provides mental health support for students to promote their emotional well-being and academic success. Services are confidential, accessible, and designed to address a range of concerns. Key offerings include:

- Individual Counseling
- Group Counseling
- Crisis Intervention
- Workshops and Outreach
- Psychiatric Services
- Confidential Support



For more details and information, visit their website!

### CAPS Wellness Room

This space welcomes students to make a reservation with the massage chairs or napping pods, practice mindfulness techniques while exploring the art area, attend a yoga session, and connect with peers on their mental health wellness journey in the lounge relaxation space.

The mandatory Student Health Fee (SHF) paid by students each semester includes CAPS services. There are no additional fees for services.



## Titan Shops

Titan Shops is Cal State Fullerton's official campus store: your one-stop shop for gear, tech, supplies, snacks, and more to get you through your first year as a Titan. Enjoy great service, quality products, and competitive prices.

Starting Spring 2026: SmartAccess+

Get ALL required books (print & digital) for just \$245/semester:

- Access digital books on Day 1 via your campus portal
- Billed to your campus account
- Can also flex to course-by-course or opt-out completely

Scan the QR code or visit <https://www.titanshops.com/smartaccess> to learn more.



Titan Shops is a division of CSU Fullerton Auxiliary Services Corp., a nonprofit auxiliary organization promoting and assisting the university community through services and support.





# CAMPUS RESOURCES

## Diversity Initiatives and Resource Centers (DIRC)

Diversity Initiatives and Resource Centers (DIRC) at Cal State Fullerton provides inclusive spaces that foster a sense of belonging for students of diverse identities and champion student success across campus. DIRC is home to eight identity-based resource centers:

- African American Resource Center (AARC)
- Asian Pacific American Resource Center (APARC)
- Latinx Community Resource Center (LCRC)
- Losquadro Keller LGBTQ Resource Center (LKQRC)
- Native American & Indigenous Resource Center (NAIRC)
- Southwest Asian & North African Resource Center (SWANA)
- Titan Dreamers Resource Center (TDRC)
- Women's Resource Center (WRC)

Each center offers students an inclusive space to be their authentic selves, co-curricular engagement opportunities for students to develop deeper understanding of their identities and those of others, as well as resources to support their academic and personal success. Students of all identities are welcome in all of our spaces. DIRC Programs are open and available to all who are interested to apply and/or participate, regardless of race, sex, color, ethnicity, national origin, or other protected statuses.



For more details and information, visit their website!



Special Resource for our undocumented students: The Titan Dreamers Resource Center (TDRC) supports undocumented Titans and students in mixed-status families. Every year, they host over 50 programs and workshops aimed to educate, empower, and build professional skills to cultivate a sense of belonging at CSUF. Students are able to seek 1:1 support through the TDRC mentorship program and by making appointments with the TDRC coordinator. The TDRC also connects students with free legal immigration services through their partner, CARECEN. The Center also provides a comfortable study space where students can hang out with friends or work on homework with a beautiful view of Titan Walk.



Scan QR code for more information!

## Information Technology (IT)

Information Technology plays a vital role at Cal State Fullerton, driving innovation and leveraging technology to enhance the campus experience. We understand the challenges faced by faculty, staff, and students, and continuously strive to deliver high-quality, forward-thinking services that meet and exceed the expectations of our diverse campus community.

Student Technology Services:

- Help Desk
- Device Loaner Program
- Access to various software applications
- Campus WiFi
- Campus Computer labs
- Printers, Copiers, & Scanners
- Digital Print Services



For more details and information, visit their website!

### TitanCard

The TitanCard is the official identification card issued by the University to students, faculty, staff or other authorized individuals for the sole purpose of identification and access to campus facilities, services and activities. For more information on TitanCard, scan the QR Code.



## Associated Students Inc. (ASI)

ASI (Associated Students, Inc.) is a student-run organization that represents and advocates for the needs and interests of the student body. ASI works to enhance the overall student experience by providing services, resources, and activities that promote student involvement, leadership development, and campus engagement.

Here are just a few of the programs and services that ASI provides:

- Student Government
- Children's Center
- Titan Student Union
- Food Pantry
- Student Recreation Center
- Fall and Spring Concerts



...and so much more! Scan the QR code for their website.



# IMPORTANT DATES & DEADLINES

## FALL SEMESTER 2025

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<b>July 15</b>	Final Official Transcript Deadline
<b>July 15</b>	Titan A - Titan Registration Payment Due date
<b>Aug 15</b>	Titan B - Titan Registration Payment Due date
<b>Aug 21 &amp; 22</b>	Move-In Days
<b>Aug 23</b>	First Day of Classes
<b>Aug 23-29</b>	Welcome Week *Discoverfest- 8/27 and 8/28
<b>Aug 28</b>	Titan C - Titan Registration Payment Due date
<b>Sep 1</b>	Labor Day - Campus Closed
<b>Sep 22</b>	Census Date
<b>Nov 11</b>	Veterans Day - Campus Closed
<b>Nov 24-30</b>	Fall Recess - No Classes
<b>Dec 13-19</b>	Semester Exams

## WINTER SEMESTER 2026

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<b>Dec 20</b>	First Day of 2026 Winter Session classes
<b>Dec 25-Jan 1</b>	Winter Recess - Campus Closed
<b>Jan 16</b>	Last Day of Winter Session classes

## SPRING SEMESTER 2026

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<b>Jan 17</b>	First Day of Classes
<b>Jan 19</b>	Martin Luther King, Jr. Day - Campus Closed
<b>Feb 13</b>	Presidents' Day Observed - Campus Closed
<b>March 30- April 5</b>	Spring Recess - No Classes
<b>March 31</b>	Cesar Chavez Day Observed- Campus Closed
<b>May 8</b>	Last Day of Classes
<b>May 9-15</b>	Semester Exams
<b>May 18-21</b>	Commencement Exercises



# WHAT TO DO ON CAMPUS



**Fullerton Arboretum**

Take a walk in nature and explore the Rainforest and Desert sections in the Fullerton Arboretum!



**Titan Shops**

Want to deck out in all CSUF merch? Check out what Titan Shops has to offer!



**Titan Student Union (bottom floor)**

Explore the entertainment floor in the TSU! Hit some strikes, play a game of pool or explore the Esports lounge.



**Photo Opportunities**

Want to take photos with your student to celebrate their first event on campus? With a beautiful campus there are a variety of photo worthy locations!

# WHAT TO DO OFF CAMPUS



**Downtown Fullerton**

Want to grab a coffee or dinner? Check out the restaurants, cafes, and shops in Downtown Fullerton! Here are some locations to start your adventure:

**Restaurants:** Fuoco Pizzeria Napoletana, The Old Spaghetti Factory, All About Pho, etc.

**Cafes:** Drupp, The Mugs, Made, Sip and Savor, The Night Owl (offers jazz performances Thursday nights!), etc.

**Activities:** axe throwing, pottery painting, escape rooms

Want a sweet treat to end the day? Check out these nearby locations!

- Somisomi
- After's Ice cream
- Joe's Italian Ice



**Sweet Treats**



**Downtown Disney**

Grab a bite to eat or purchase mickey ears for your next Disneyland adventure!



**Socal Beaches**

Want to make the day feel like a vacation? From Laguna Beach to Newport, make the day extra exciting, take a trip to a beach nearby!





This image shows a full page of blank, lined paper. It features approximately 28 horizontal blue lines spaced evenly across the page, typical of standard notebook paper. The lines are thin and light blue, set against a plain white background. There are no margins, text, or other markings on the page.



**CSUF**

**Outreach, Recruitment  
and Orientation**

**STUDENT AFFAIRS**