Irvine Student Affairs

ASSESSABLE OUTCOME
Students will report high levels of agreement in their confidence level needed to manage their personal plans and goals.

OUTCOME SUPPORTS
- University: Goal 2
- Division: Goal 1
- Department: ____________
- Other: ____________

ASSESSMENT APPROACH
- Direct assessment
- Indirect assessment
- Both direct and indirect assessment

METHODS AND MEASURES
A 20 question electronic survey will be administered to students who visit the Irvine Campus Student Success Center. Students will report their confidence in their ability to succeed.

CRITERIA OF SUCCESS
80% of respondents will report Strongly Agree or Moderately Agree that they feel more confident in managing their personal plans and goals.

DATA COLLECTION AND ANALYSIS
The survey collected 93 responses from students who utilized selected services (academic advising, financial aid counseling, career advising) at the Irvine Campus Student Success Center during the 2014-15 academic year.
- 65.82% of students "strongly agree" that they feel more comfortable managing their personal plans and goals as a result of their advising.
- 21.52% "moderately agree" that they feel more comfortable managing their personal plans and goals as a result of their advising.

The goal was to achieve a combined 80% rate of "Strongly Agree" and "Moderately Agree" that they feel more confident in managing their personal plans and goals. Upon review of the data we achieved 87.34% rate of agreement. Based on these results, we are confident that the Student Success Center team is highly engaged with students and is positively supporting students in their degree completion.

IMPROVEMENT ACTIONS
Outcome expectations were met for the 2014-2015 academic year. Irvine Student Affairs will continue existing practices and possibly re-assess outcome in two years.