ASSESSABLE OUTCOME
Students will report high levels of agreement indicating they can identify campus resources related to additional questions they may have.

OUTCOME SUPPORTS
☒ University: Goal 2
☑ Division: Goal 2
☐ Department: _____________
☐ Other: _____________

ASSESSMENT APPROACH
☒ Direct assessment
☐ Indirect assessment
☐ Both direct and indirect assessment

METHODS AND MEASURES
A 20 question electronic survey will be administered to students who visit the Irvine Campus Student Success Center. Survey will report student’s ability to identify campus resources for additional help.

CRITERIA OF SUCCESS
80% of respondents will report Strongly Agree or Moderately Agree that they can describe where to go to get additional help with various questions they have.

DATA COLLECTION AND ANALYSIS
The survey collected 93 responses from students who utilized selected services (academic advising, financial aid counseling, career advising) at the Irvine Campus Student Success Center during the 2014-15 academic year.
• 58% of students surveyed "strongly agree" they can describe where to go get help with additional questions they may have.
• 28% of students surveyed "moderately agree" they can describe where to go get help with additional questions they may have.

The goal was to achieve a combined 80% rate of "strongly/moderately" agree. Upon review of the data we achieved above our set expectation. Based on these results, we are confident that the Student Success Center team members are highly engaged with students and provide the appropriate tools necessary for students to succeed.

IMPROVEMENT ACTIONS
If we continue to use this question in future surveys we will consider revising the question to be more direct by measuring growth, instead of receiving information about what students think.