Irvine Student Affairs

ASSESSABLE OUTCOME
Students will receive good/excellent advising and/or counseling support services.

OUTCOME SUPPORTS
☒ University:  Goal 1
☒ Division:  Goal 1
☐ Department:  
☐ Other:  

ASSESSMENT APPROACH
☐ Direct assessment
☒ Indirect assessment
☐ Both direct and indirect assessment

METHODS AND MEASURES
A 20 question electronic survey was sent to students who receive academic advising from the Irvine Campus Student Success Center. Students will report on their advising experience and their understanding of their personal plans and goals.

CRITERIA OF SUCCESS
80% of respondents will report receiving good/excellent advising and/or counseling support services.

DATA COLLECTION AND ANALYSIS
Data was collected from 93 students who utilized selected services (academic advising, financial aid counseling, career advising) at the Irvine Campus Student Success Center during the 2014-15 academic year.
- 92% of students surveyed rated their overall advising/counseling experience as "excellent/good".
- 91% of students surveyed "agreed" they had sufficient meeting time with their advisor/counselor.

The goal was to achieve a combined 80% rate of "excellent/good" advising. Upon review of the data we achieved above our set expectation. Based on these results, we are confident that the Student Success Center team members are highly engaged with students and provide the appropriate tools necessary for students to succeed.

IMPROVEMENT ACTIONS
Irvine Student Affairs will continue providing high quality level of service at or above 85% in subsequent years.

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