OUTCOME
Students will receive quality health care services related to health and wellness.

OUTCOME SUPPORTS
✓ University: Goal 2
✓ Division: Goal 2
☐ Department:
☐ Other:

OUTCOME TYPE
✓ Performance Outcome
☐ Student Learning Outcome

ASSESSMENT APPROACH
☐ Direct assessment
✓ Indirect assessment

DATA COLLECTION METHODS
• Survey

METHODS AND MEASURES
The Health Services (HS) mission is to provide quality healthcare and education to students on campus. Providing education about preventive measures and wellness information allows students the opportunity to partner with their healthcare provider to individualize their healthcare treatment plan. Recognizing the US Preventative Task Force and CDC recommendations for reproductive health in college-aged students and the rise in sexually transmitted infection rates reported by the Orange County Public Health Department the Health Services focuses on providing preventive education information to CSUF students during their reproductive health visit. The Health Services used an online survey sent to any student seen in the health center between April 19- May 17, 2018, who had a sexual health concern. The survey gathered information based on student responses to questions regarding the preventive and reproductive health teaching they received during their visit.

CRITERIA OF SUCCESS
• 80 % of participants receive education about their health concern/reason for visit.
• 80% of participants receive information about STI testing and the recommendations for frequency of testing.
• 80% of participants receive education about the risks and benefits of the various health options/preventive care.

DATA COLLECTION AND ANALYSIS
The Student Health Center sent out a Reproductive health/ prevention survey to students who visited the health center April 19-May 17,2018 who were identified based on their diagnosis code indicating a reproductive health care visit. 71 students responded to the email survey. Less than 30% of the initial 71 respondents identified the reason for their most recent visit to the Health Center as being reproductive health/ preventive care. As a result, this survey only represents a small pool of students. 75% of the students reported receiving education about STIs during their visit, while only 62.5% reported they had discussed the frequency of STI testing, both of these fell short of the goal of 80%. However, 83.3% of respondents reported receiving education about contraception as well as risks and benefits of the various methods.
IMPROVEMENT ACTIONS
In conclusion, the Health Services provides education about reproductive and preventive health care issues however the results from this survey are limited because of the small sample of responses. As noted in previous years our end of the year survey limits our response rate. Unfortunately, the timing of the survey was postponed to late Spring due to the health center’s focus and preparation for AAAHC accreditation. In regards to the goals that were not met only 75% reported receiving education about STIs and only 62.5% discussed frequency of testing. This may be because the focus of their visit was not STI related. Modification of the questions may provide greater insight into this statistic. To increase the likelihood of student participation in a voluntary survey it is recommended that a modified survey be submitted in early Fall semester (mid Sept) before midterms. Furthermore, the questions may need to be reworded to avoid interpretation that the survey did not pertain to them. The results of this survey will be shared with the Student Wellness team of health care providers and Titan Well educators.