

## Family Pact FAQs

**1. Where can I use Family PACT?**

*You can use the Family PACT program at various clinics, doctors' offices, pharmacies, etc. across the state of California, as long as the provider you go to accepts the program. Visit <https://familypact.org/> for a list of providers in your area.*

**2. How long does it last?**

*The program is valid for 1 year from your enrollment date.*

**3. How soon can I renew it before it expires?**

*90 days before the date of expiration.*

**4. What services does it cover?**

*Family Planning and Family Planning related services. Birth control, STD test, HIV testing, and more. Visit <https://familypact.org/> for a list of covered services.*

**5. I have insurance through my parents, but they cannot know I'm getting birth control. Will I qualify for FP?**

*Yes, Family PACT is a confidential program. As long as you meet the other program requirements, yes you may still qualify. Visit <https://familypact.org/> for all program requirements.*

**6. Is this the same green card I got at Planned Parenthood? Can I use it at CSUF too? or, If I get the card here, can I use this card at Planned Parenthood?**

*Yes! It is possible to have received this card a/been enrolled in this program at many locations across the state of California, as it is a state health access program. Planned Parenthood is a facility that offers enrollment in and services covered by Family PACT.*

**7. I got that card from Planned Parenthood, but it expired, can I renew it here?**

*Yes, you can renew it here.*

**8. Can I use it at the CSUF pharmacy?**

*Unfortunately not. However, we can send any Family PACT prescriptions to a Family PACT enrolled pharmacy near you (CVS, Rite-aid, Walgreens, etc.).*

**9. Does it cover all types of STI testing and birth control methods?**

*It covers all FDA approved birth control methods, and many STI tests. Visit <https://familypact.org/> for a list of covered tests and birth control methods.*

**10. Does it cover birth control for health concerns, even if I'm not in need of it to prevent pregnancy?**

*Yes it does.*

**11. As a man who has sex with men, can I get Family Pact so I can get testing and condoms?**

*Absolutely.*

**12. How do I use this at an outside pharmacy? Will my parents find out if I go to our family pharmacy?**

*Make sure your pharmacy accepts the Family PACT program. Since Family PACT is a confidential program, only you have access to what is prescribed under your Family PACT HAP ID number.*

**13. My parent's claim me as a dependent, but I pay for everything myself, will that affect my eligibility?**

*It may affect your eligibility. Since your parents claim you as a dependent, we do have to list them under the Family Size and Income part of your application. We would need you to complete the whole application to know if you qualify for sure or not.*

**14. My partner(s) don't attend CSUF, can they use this program too? How can they access it?**

*Definitely! They can still enroll in and utilize Family PACT. The only thing is that they would have to go somewhere off campus to access the Family PACT program. CSUF Health Services is for enrolled CSU students. Visit <https://familypact.org/> to locate providers in your area.*

**15. Is Family PACT for women only?**

*Absolutely not. Men and women can utilize Family PACT.*

**16. Does Family PACT cover STI treatment and medication?**

*Yes.*

**17. If I am pregnant, can I still use Family PACT for my reproductive health concerns?**

*Unfortunately, pregnancy would disqualify you from the Family PACT program. Once you are no longer pregnant, you may apply.*

**Things to Remember:**

- Your Family PACT HAP ID number/card is valid for one-year.
- Family PACT needs to be renewed yearly, make sure to renew your card before expiring.
- Family PACT is not health insurance.
- It does not cost anything to enroll in the Family PACT program.
- Keep your same Family PACT HAP ID number/card. One card/HAP ID per client.
- You should have one card/HAP ID, you should not have a card for each clinic you visit.
- You can go to any Family PACT pharmacy in California and present you prescription along with your Family PACT HAP card/ID. If you need a refill on your prescription through Family PACT, please have your pharmacy fax us a refill request to 657 278 3069.