

Section 508 Evaluation Template

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of AWS ElasticWolf Client Console as of **August 28, 2013**.

Name of Product: AWS ElasticWolf Client Console

Version: 5.0.2 (Windows)

VPAT Summary		
Criteria	Status	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Generally Supported	See relevant VPAT details, below
Section 1194.22 Web-based Internet Information and Applications	Supported	See relevant VPAT details, below
Section 1194.23 Telecommunications Products	Not Applicable	See relevant VPAT details, below
Section 1194.24 Video and Multi-media Products	Not Applicable	See relevant VPAT details, below
Section 1194.25 Self-Contained, Closed Products	Not Applicable	See relevant VPAT details, below
Section 1194.26 Desktop and Portable Computers	Not Applicable	See relevant VPAT details, below
Section 1194.31 Functional Performance Criteria	Generally Supported	See relevant VPAT details, below
Section 1194.41 Information, Documentation and Support	Supported	See relevant VPAT details, below

Section 1194.21 Software Applications and Operating Systems - Detail		
Voluntary Product Accessibility Template		
Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Some functions of the application may be executed via the keyboard. The "column picker" to choose which columns to display in tables is not keyboard operable.

(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	Application does not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	The visual focus is well defined visually; the focus is programmatically available to assistive technology.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	Controls are labeled programmatically and provide sufficient information for assistive technology.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	Images are consistent throughout the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is provided through operating system functions.
(g) Applications shall not override user selected contrast and color	Supports	System display settings are honored by the application.

selections and other individual display attributes.		
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	Animation is not used.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is not used as the sole means of conveying information.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	The application does not support this feature.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	Flashing and blinking does not occur in the prohibited range.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Controls are labeled programmatically and provide sufficient information for assistive technology.

Section 1194.22 Web-based Internet information and applications - Detail

Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	Tooltips are provided for icons. An accessibility mode is provided that provides accessible tables of data instead of visual graphs.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Multimedia is not used.
(c) Web pages shall be designed	Supports	Color coding is not used as the sole means

so that all information conveyed with color is also available without color, for example from context or markup.		of conveying information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	The application is not a document or web page.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Server-side image maps are not used.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Server and client-side image maps are not used.
(g) Row and column headers shall be identified for data tables.	Supports	Column headers are defined for tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	Data tables with multiple levels are not used.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Frames are not used.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Flickering does not occur in the prohibited range.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	A text-only page is not applicable for displaying an interactive web application.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive	Not Applicable	Client-side scripting is not used to display user interface elements.

Technology.		
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	A plug-in is not required.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports	Controls are labeled programmatically and provide sufficient information for assistive technology.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable	This is a software application. A skip navigation mechanism is not required.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	A timed response is not required.

Section 1194.23 Telecommunications Products - Detail

Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	Not a Telecommunications Product. Does not provide voice communication functionality.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-	Not Applicable	Not a Telecommunications Product. Does not provide voice communication functionality.

manufacturer non-proprietary standard TTY signal protocols.		
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	Not a Telecommunications Product. Does not contain Voice mail, auto-attendant, and interactive voice response telecommunications systems.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	Not a Telecommunications Product. Does not contain Voice mail, auto-attendant, and interactive voice response telecommunications systems.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not Applicable	Not a Telecommunications Product. Does not contain telecommunications functionality such as caller ID.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not Applicable	Not a Telecommunications Product. Does not transmit voice signals.
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	Not a Telecommunications Product.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	Not a Telecommunications Product. Does not deliver audio output.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be	Not Applicable	Not a Telecommunications Product.

reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.		
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Not Applicable	Not a Telecommunications Product.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Not Applicable	Not a Telecommunications Product.
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not Applicable	Not a Telecommunications Product.
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not Applicable	Not a Telecommunications Product.
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be	Not Applicable	Not a Telecommunications Product.

visually discernible, and discernible either through touch or sound.		
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Section 1194.24 Video and Multi-media Products - Detail

Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable	Does not have analog receiver or display circuitry.
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable	Product is not a television tuner.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content,	Not Applicable	No training, informational videos or multimedia is provided with this product.

shall be open or closed captioned.		
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Not Applicable	No training, informational videos or multimedia is provided with this product.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not Applicable	Not a Video or Multi-media Product.
<p align="center">Section 1194.25 Self-Contained, Closed Products - Detail</p> <p align="center">Voluntary Product Accessibility Template</p>		
Criteria	Supporting Features	Remarks and explanations
(a) Self-contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not Applicable	This product is not a self-contained, closed product.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	This product is not a self-contained, closed product.
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	This product is not a self-contained, closed product.
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	No biometric forms used for user identification or control.
(e) When products provide auditory output, the audio signal shall be provided at a standard	Not Applicable	This product is not a self-contained, closed product.

signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at any time.		
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	This product is not a self-contained, closed product.
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is not used as the sole means of conveying information.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable	This product does not allows users to adjust color and contrast settings
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Flickering does not occur within the prohibited range.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which	Not Applicable	This product is not a self-contained, closed product.

have operable controls.		
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable	This product is not a self-contained, closed product.
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable	This product is not a self-contained, closed product.
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable	This product is not a self-contained, closed product.

Section 1194.26 Desktop and Portable Computers - Detail

Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	Product does not use mechanically operated controls.
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Product does not use touch-operated controls.
(c) When biometric forms of user identification or control are used,	Not Applicable	Product does not use biometric forms of user identification or control.

an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not Applicable	Product is not a Desktop or Portable Computer.

Section 1194.31 Functional Performance Criteria – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	The application is keyboard operable with an exception and its controls are labeled for assistive technology. The “column picker” to choose which columns in tables are shown is not keyboard operable. The application may be used in conjunction with a screen reader.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	The application may be used by users when using screen magnification software. The application honors Windows High Contrast settings.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	User hearing is not required.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive	Supports	User hearing is not required.

hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	User speech is not required.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Some functions of the application may be executed via the keyboard. The “column picker” to choose which columns to display in tables is not keyboard operable.

Section 1194.41 Information, Documentation and Support – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	Alternative forms of access to product support documentation in alternative formats are currently available by contacting Amazon Customer and Technical Support: Web aws.amazon.com at no additional charge to the end user.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Alternative forms of access to descriptions of the accessibility and compatibility features in alternative formats are currently available via Amazon Customer Support and Technical Support Services: aws.amazon.com at no additional charge to the end user.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Amazon provides technical support online. Aws.amazon.com .

Notices

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