Voluntary Product Accessibility Template (VPAT)

Date: 01/05/2017
Name of Product: AppointmentQuest Online Appointment Scheduler
Contact for more Information: support@appointmentquest.com

Summary Table		
Criteria	**Supporting Features**	**Remarks and explanations**
Section 1194.21 Software Applications and Operating Systems	**Not Applicable**	
Section 1194.22 Web-based internet information and applications	**Supports when combined with Compatible Assistive Technology**	**Where Applicable**
Section 1194.23 Telecommunications Products	**Not Applicable**	
Section 1194.24 Video and Multi-media Products	**Not Applicable**	
Section 1194.25 Self-Contained, Closed Products	**Not Applicable**	
Section 1194.26 Desktop and Portable Computers	**Not Applicable**	
Section 1194.31 Functional Performance Criteria	**Supports when combined with Compatible Assistive Technology**	**Where Applicable**
Section 1194.41 Information, documentation, and support.	**Not Applicable**	

Section 1194.22 Web-based Internet information and applications		
* Refer to (http://www.access-board.gov/sec508/guide/1194.22.htm) for details on the guidelines listed below.		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	**Supports**	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not Applicable**	Multimedia N/A. Not used.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supports**	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Supports**	
(e) Redundant text links shall be provided for each active region of a server-side	**Not Applicable**	Image maps N/A. Not used.

image map.		
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not Applicable**	Image maps N/A. Not used.
(g) Row and column headers shall be identified for data tables.	**Supports**	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Not Applicable**	Multilevel headers N/A. Not used.
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Not Applicable**	Frames N/A. Not used.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Not Applicable**	Animations N/A. Not used.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Not Applicable**	All pages text-based, graphics support not required
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Not Applicable**	Scripting N/A. Not used.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (l).	**Not Applicable**	Applets N/A. Not used.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports when combined with Compatible Assistive Technology**	
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Not Applicable**	Repetitive navigation N/A. Not used.

(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Not Applicable**	Timed response N/A. Session timeout is 60 minutes, should not be considered timed response.

Section 1194.31 Functional Performance Criteria		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports when combined with Compatible Assistive Technology**	
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports when combined with Compatible Assistive Technology**	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Not Applicable**	Audio N/A. Not used.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Not Applicable**	Audio N/A. Not used.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Not Applicable**	Speech N/A. Not used.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Not Applicable**	Not used.

AppointmentQuest Voluntary Product Accessibility Template reflects honest and in good faith assessment of the AppointmentQuest Online Appointment Scheduler functionality as of 01/05/2017 as defined by the company product development specifications and does not guarantee compliance with any policy, standard or requirement by the future versions of the product. AppointmentQuest strives to make products accessible by all users.