VPAT™

Voluntary Product Accessibility Template®

Version 1.3

The purpose of the **Voluntary Product Accessibility Template**, or **VPAT™**, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial "Electronic and Information Technology" products and services with features that support accessibility. It is assumed and recommended that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the Section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, e.g., "equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date (last update): 29 April 2016
Name of Product: StarRez Products
Contact for more Information: StarRez, Inc., Denver, Colorado, 303 996 6022**, www.starrez.com**

Criteria	Supporting Feature	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems - Detail	Supports	Please refer to the VPAT Details
Section 1194.22 Web-based Internet information and applications – Detail	Supports	Please refer to the VPAT Details
Section 1194.23 Telecommunications Products – Detail	Not applicable	Section not applicable to this product
Section 1194.24 Video and Multi-media Products – Detail	Not applicable	Section not applicable to this product
Section 1194.25 Self-Contained, Closed Products – Detail	Not applicable	Section not applicable to this product
Section 1194.26 Desktop and Portable Computers – Detail	Not applicable	Section not applicable to this product
Section 1194.31 Functional Performance Criteria – Detail	Supports	Please refer to the VPAT Details
Section 1194.41 Information, Documentation and Support – Detail	Supports	Please refer to the VPAT Details

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Keyboard functions that can be executed where the result can be represented with words without a lengthy description.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The software does not disrupt or disable accessibility features of other products or operating systems.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The software exposes focus that can be tracked by assistive technology.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The user interface provides sufficient information including user, operation and state of element. When images are used alt-Tags are provided.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The use of bitmap images is consistent through the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Textual information is provided through operating systems for displaying text.

(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. User selected color selections or other individual attributes are not overridden.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	There is no animation used in the application.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	All Core Smart Client Functionality is supported	Yes, color-coding is not the only method of conveying information. There are textual indicators of some kind as well.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Users can adjust the colors using a wide range of contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	The software does not use flashing or blinking text objects.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	All Core Smart Client Functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Electronic forms information can be accessed using assistive technology.

Section 1194.22 Web-based Internet information and applications * Refer to (http://www.access-board.gov/sec508/guide/1194.22.htm) for details on the guidelines listed below.		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The system provides a meaningful text equivalent for every non-text element.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	The software does not use multimedia presentations.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The software can be configured with sufficient color contrasts.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Documents are readable without an associated style sheet.

(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	The software does not use image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	All core functionality is supported	The software does not use image maps.
(g) Row and column headers shall be identified for data tables.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Row and column headers are identified for data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Markups are used where data tables have two or more levels of row or column headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply with text that facilitates frame identification and navigation.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Pages and elements do not flicker between frequencies 2Hz and 55Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. A text only page is provided where any provisions of the standards cannot be accomplished.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Pages using programmatic elements provide the information in a text equivalent that can be used by assistive technology.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with Û1194.21(a) through (l).	Not applicable	The system does not use plug-ins, applets, or similar.

(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Electronic forms information can be accessed using assistive technology.
(o) A method shall be provided that permits users to skip repetitive navigation links.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. The system allows users to skip repetitive navigation links.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to comply. Users are informed and alerted where a timed response is required.

Section 1194.31 Functional Performance Criteria		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to ensure compliance with assistive technology for the blind and visually impaired and provides multiple modes of operation.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	All core functionality is supported	Yes, StarRez uses commercially reasonable efforts to ensure compliance with assistive technology for the blind and visually impaired and provides multiple modes of operation.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not Applicable	StarRez does not require user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	StarRez does not require audio.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	StarRez does not require speech as a way to control the system.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	All core functionality is supported	StarRez uses commercially reasonable efforts to ensure compliance through multiple UI mechanisms (eg. simple keyboard support).

Section 1194.41 Information, documentation, and support		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	All core functionality is supported	StarRez uses commercially reasonable efforts to provide the end-user documentation in alternative formats as required.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	All core functionality is supported	StarRez uses commercially reasonable efforts to provide the end-user documentation in alternative formats as required.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	All core functionality is supported	StarRez provides support services with a wide range of communication options.