Levels of Urgency
A Guide to Emergency Assistance and CAPS Referrals
CAPS Mobile Crisis Response

Are you, or is the student in crisis?

Yes

Are you, or is the student able to talk on the phone, or safely walk to CAPS in Titan Hall?

Yes

Call CAPS (x3040) or walk to Titan Hall
Monday-Friday
8AM-4:30PM
24/7/365 via phone:
657-278-3040

No

1. Have the student call CAPS (657-278-3040) and request an Initial Consultation appointment
2. Direct the student to YOU.Fullerton.edu or Compass.Fullerton.edu for self-help resources

No

Call CSUF Police Department non-emergency line (x2515) and describe the situation.
Between 11AM and 7:30PM Monday-Friday, a Mobile crisis counselor will be dispatched, accompanied by a Campus Service Specialist. An armed UPD officer may also respond in certain situations.