

When to Call for a Welfare Check

What are Welfare Checks?

Welfare checks are made when concerned citizens fear for the safety of anyone they believe may be in mortal danger. In situations where you suspect that a student is in imminent danger, you can request a welfare check from CSUF Police Department.

When to call CSUF Police Department to initiate a welfare check for a student

If you identify one or more of these options, then please call CSUF Police Department.

- The student's conduct is clearly and imminently reckless, disorderly, dangerous, or threatening, including self-harm behavior
- Making an imminent/immediate threat to harm themselves or others
- Student conveys a plan (how they would hurt themselves) and a desire to end their life
- The student might not have a plan but might be currently in the act
- Some examples include: Standing on bridge (other high structure), have knife in hand, has bottle of pills near them, has access to a gun, access to rope, intention to use household chemicals for self-harm

Please note, if the student is actively engaged in substance use (alcohol, marijuana, or any other drugs) this can significantly increase a student's risk of actually hurting themselves

If possible, please have the following ready when calling CSUF Police Department:

- student's address - date of birth
- CWID - phone number
- brief description of who we are contacting (male/female, race, age, height, weight, hair color, clothing if in view)
- any prior history of suicidal threats or acts
- if off campus, who they live with or what type of vehicle they drive

Have more questions or confused on how to respond?

- Please call CAPS 24 hours a day (657) 278-3040 to speak with a CAPS Counselor and they will help you to figure out what the next steps are.
- For instances of suspected Domestic Violence/ Intimate Partner Violence, Suspected Child Abuse, Suspected Elder Abuse, or Suspected Dependent Adult Abuse please call CAPS and speak with a counselor to talk about options.
- With regards to above situations, if you believe student or anyone is in immediate danger, please call CSUF Police Department.

*If you feel that you do not have enough time for this consultation call, then please call CSUF Police Department. *

Helpful Phone Numbers

Initiate a Welfare Check:

Call CSUF Police Department
Non-Emergent (657) 278-2515/Emergent 911

Safety Concerns Questions:

Call Counseling & Psychological Services
(657) 279-3040

General Questions:

Call Dean of Students Office during regular business hours (657) 278-3211