


CSUF TECHNOLOGY GUIDE

A whimsical, hand-drawn style illustration. At the top, the text 'CSUF TECHNOLOGY GUIDE' is prominently displayed. Below the text, a dashed orange line with an arrow at its end curves across the sky. In the sky, there are two planets: one with orange and yellow bands and a purple ring, and another smaller one with blue and purple bands. A small yellow car with a face is flying horizontally across the middle ground. In the foreground, a robot with a tan boxy head, two antennae, and orange joints stands on top of an orange car. The robot is holding a blue tablet. The car is parked on a green field with a dirt path. In the background, there are rolling green hills, a blue sky with white clouds, and a small town with purple buildings on the right.

ARTIFICIAL INTELLIGENCE

Cal State Fullerton (CSUF) offers an Artificial Intelligence (AI) toolkit for students, faculty, and staff. This toolkit provides access to various AI resources and technologies, enabling exploration and application of artificial intelligence concepts.

AI Responsible Use & Guidelines

CSUF supports the ethical and responsible use of AI technologies to enhance work, teaching, learning, research, and campus services.

Please be aware that users are responsible for any mistakes generated by TitanGPT or any other generative AI system. Students should consult their instructors' AI policies before using any generative AI tool, including TitanGPT in their classes.

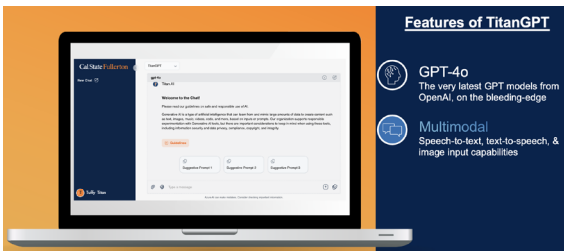


TitanGPT

Transform how you
Work, Teach & Learn!

TitanGPT

TitanGPT, a secure and innovative AI tool powered by ChatGPT-4o, is available to all CSUF students, faculty, and staff. This resource is designed to support your work by offering an efficient way to brainstorm ideas, draft documents, and summarize information, while ensuring your data remains secure within our campus systems.



ChatGPT Edu



ChatGPT EDU



OpenAI's ChatGPT EDU is tailored specifically for the California State University (CSU) system, providing advanced AI capabilities for all employees and students.

It offers the ability to build custom GPTs, while offering privacy and data protection. Students interactions with ChatGPT.edu are treated with the same level of care and confidentiality as other commonly electronic platforms.



Check out our
AI Tools!



CEDA Center for Equitable Digital Access



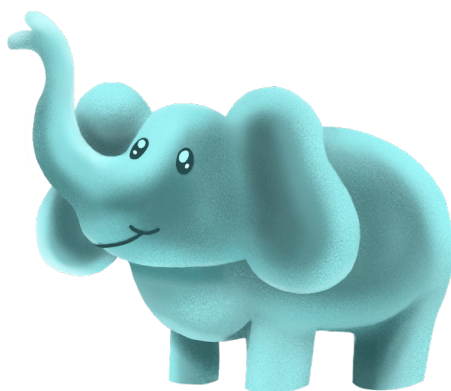
This center supports campus efforts to bridge the digital divide for all students by ensuring access to a device through the TitanWare program.

CEDA is located on the 2nd floor of Pollak Library North, where a wide range of technology resources are available, including the Data Visualization Center, Digital Print Services, Innovation Center and the Interdisciplinary College Collaboration Space.

Email: CEDA@fullerton.edu

Call: 657.278.CEDA (2332)

Reserve your device!




TitanWare

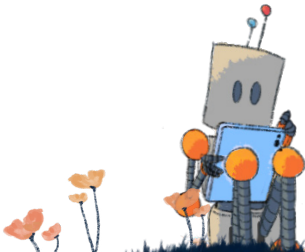
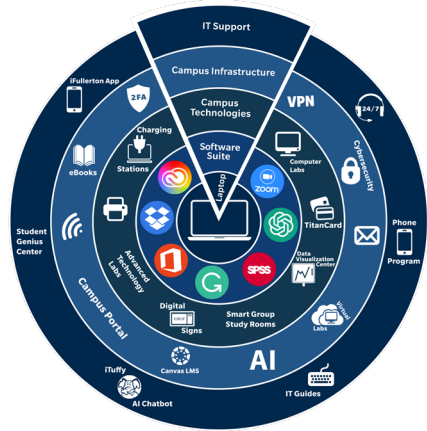
TitanWare is Cal State Fullerton's comprehensive technology ecosystem designed to advance student success.

Many faculty expect students to bring a laptop to class every day to leverage our technology-infused teaching & learning ecosystem in and out of the classroom.

Laptops for Student Success

Students have the following options to acquire a laptop:

- Use a laptop they currently own
 - Purchase from the Titan Shops at a discounted price and with payment plan options
 - Purchase their own laptop
 - Borrow a laptop from campus
 - Long-term (semester)
 - Short-term (48hrs)
- 



TitanWare resources include:

- Tech Tools
- Free Software
- Innovation labs with AR/VR
- Campus ID Card
- Digital Print Services
- Help Desk Support
- Wi-Fi
- Cybersecurity
- Computer Labs and Printing
- And MORE!



Data Visualization Center

The Data Visualization Center offers an immersive space to analyze and display data in an innovative and meaningful way. The high-tech center is equipped with all of the tools needed in order to handle large data sets.



Interdisciplinary College Collaboration Space

Located on the 2nd floor of Pollak Library North, the Interdisciplinary College Collaboration Space is an area for students to utilize the technology they need for their majors.

This space provides students with the unique opportunity to work outside the classroom and gain insight from their peers. College-specific software, large displays with various screen-sharing options, and comfortable seating make this the perfect place for collaboration.

Open Computer Labs

Computers and laptop docking stations are available on the first, second, and fourth floors of Pollak Library, North. There is an additional Computer Commons Lab available in Building H within the Visual Arts Facilities.



Innovation Center



The Innovation Center is located on second floor of Pollak Library North (PLN-215). This center has been created to fulfill creativity, innovation and talent through advanced technology such as virtual reality with MetaQuest 3, 3D printing, Jetson Nano Robots, 3D scanning and Digital Interactive Display.



Accessible Technology Room

The Accessible Technology Room (ATR) is located in PLN 436. The ATR has eight accessible workstations with the latest accessibility software and hardware, including scanning and CCTV, Jaws, Zoom-text, Kurzweil 3000 and Dragon Speech Recognition Software.

Study Spaces

There are several Study Spaces located in Pollak Library North. Spaces may only be reserved by currently enrolled CSUF students. Students can reserve spaces up to 5 times per week and up to 2 weeks in advance. All space reservations are for a 2 hour period of time or until library closes.



**Reserve your Study
Space**

dps Digital Print Services

Digital Print Services (DPS) helps the CSUF campus community (students, staff, faculty and guests) with their day-to-day printing needs. We have a full service shop with professional state-of-the-art technology/equipment and knowledgeable, friendly staff who can help you print poster boards, brochures, business cards, booklets, newsletters, invitations, wide 3D prints, and much more.



Email: DPS@fullerton.edu

Call: 657.278.3964



Printers, Copiers & Scanners

Printers

The University has black & white, color, wireless and even 3D printing options. Some labs are restricted to students within the college or program.

Students may also take advantage of wireless printing. There are several wireless printing locations in the Pollak Library and one in the TSU.

Copiers & Scanners

If you need to copy or scan a document, you can find these services at DPS.

TitanCard



TitanCard is the official multi-functional identification card issued by the University to students, faculty and staff. It can be used to:

- Check out library materials
- Receive discounts on campus and in the community (movie theaters, etc.)
- Reserve study rooms
- Gain admittance to campus-activities and games
- Access campus computer labs
- Rent textbooks from Titan Shops
- Housing door access

All students, faculty and staff are eligible for a TitanCard.



**Scan to fill out the
TitanCard Application**

Acceptable forms of identification include:

- Driver's License
- Passport
- State Identification Card
- School Identification Card



Students, faculty and staff can use their TitanCard as a payment card at the following campus locations:

- Brief Stop
- Carl's Jr
- Community Market
- Digital Print Services
- Food Court
- Starbucks
- Titan Dining Hall
- The Yum
- Titan Shops

Add money to your TitanCard online:

- On your Student Portal through TitanTender (Note: There is a credit card processing fee when adding money online through your Portal)

TitanCard (continued)

Virtual TitanCard

The Virtual TitanCard offers the same functionality as the physical card, allowing you to access campus services and facilities conveniently without needing to carry a physical card. Download and save your virtual TitanCard in Apple Wallet or Google Wallet.

To view your Virtual ID, visit the TitanCard website and sign in to your TitanTender account.

Email: Titancard@fullerton.edu **Call:** 657.278.3555

CSUF Portal

- Check your email and alerts
- Customize your quick links
- Explore different apps and links such as: Career Center, Canvas, Dropbox, Software, Online IT Help, Titan Direct Access, and more
- Use the search box to find specific apps and classes
- Customize your widgets

Canvas

CSUF's Official Learning Management System (LMS)



Courses

Published Courses

[Canvas Support Resources](#)
Default Term

Unpublished Courses

All Courses

Welcome to your courses! To customize the list of courses, click on the "All Courses" link and star the courses to display.

Locate your courses, view your calendar, send and receive messages.





CYBERSECURITY AWARENESS

DUO

Don't get locked out of the Portal! All CSUF users are required to use DUO Two-Factor Authentication (2FA). **Download the DUO app** on your mobile device and complete the set up.

Tips to Keep Your Account Safe

- Keep your password secure
- Do not share or write your password
- Use a strong, unique password
- Do not accept Duo notifications for requests that you did not initiate
- Do not click on any links, scan any QR codes, open any attachments, fill out any forms or provide login information in suspicious looking email

Tools for Email & Account Security

- Report suspicious emails directly from your email using the **'Report Suspicious'** button

External Email Use Caution and Confirm Sender

Report Suspicious

- Use anti-virus software to scan your devices
- Sign up for campus notifications
- Set up security questions
- Change your password once a year





eduroam

Students, faculty and staff use eduroam Wi-Fi on campus.

You can connect to eduroam in on-campus buildings and around the CSUF outdoor areas, including the Quad, Titan Walk, and in various parking structures. You can also connect to eduroam and access Wi-Fi at any other participating institution globally.

Connect to eduroam by using your CSUF email address and Portal password (see below):

Connect to eduroam

1. Connect to **CSUF-zGuests** and go to **wireless.fullerton.edu**
2. Tap on eduroam and agree to the terms. Select **Wizard Setup**
3. Select **CSUF Student** or **CSUF Faculty/Staff** and login

Username: Your full campus email

Students - **tuffy.titan@csu.fullerton.edu**










Faculty/Staff - **tuffy.titan@fullerton.edu**

Password: Your CSUF Portal password



Virtual Labs

Connect to high performance computers and access specialized software through the Virtual Labs. These virtual computer labs help faculty, staff and students utilize necessary software remotely. You can use a Mac or Windows computer to connect. Search by your college and select the virtual lab that hosts the software you want to use.

<p>College Of The Arts</p> 	<p>College Of Business & Economics</p> 	<p>College Of Communications</p> 
<p>College Of Engineering & Computer Science</p> 	<p>College Of Education</p> 	<p>College Of Health & Human Development</p> 
<p>College Of Humanities & Social Sciences</p> 	<p>College Of Natural Sciences & Mathematics</p> 	<p>General</p> 

Connect to access these solutions, virtually:

- Adobe CC
- AutoCAD
- Maya
- R
- SolidWorks
- ToonBoom
- and More!

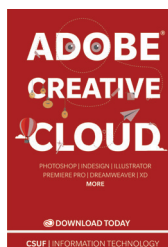


Available Software

To support student academic success, we provide currently enrolled CSUF students the following productivity software titles, **at no additional cost.**



AWS EDUCATE



ADOBE CC



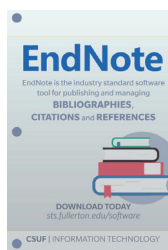
AUTODESK



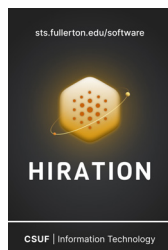
DROPBOX



CHATGPT



ENDNOTE



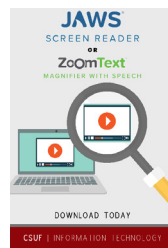
HIRATION



GRAMMARLY



INTELLECTUS
STATISTICS



JAWS AND
ZOOMTEXT



JUPYTER



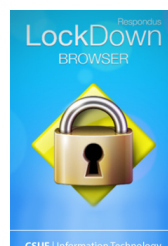
KURZWEIL
3000



LEXIMANCER



LINKEDIN
LEARNING



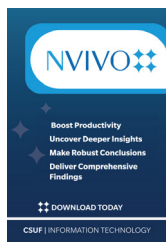
LOCKDOWN
BROWSER



MATLAB



MATHEMATICA



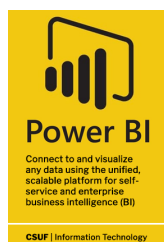
NVIVO



OFFICE 365



PITCH
VANTAGE



POWER BI



PROCTORIO



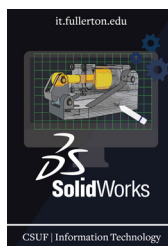
QUALTRICS



RGUEROO



SPSS



SOLIDWORKS



TABLEAU



TITANGPT



VOICETHREAD



WINDOWS 11



ZOOM

View all
available
software



? TECH SUPPORT

Student Genius Center

Students can stop by the Student Genius Center (SGC) on the first floor of Pollak Library, North for technical assistance.



CSUF IT HELP DESK FOR STUDENTS

Call, email, or chat with the CSUF IT Help Desk to get any campus related technology support you may need.

Call: 657.278.8888

Email: StudentITHelpDesk@fullerton.edu

Chat: via Portal, click
Online IT Help

For Faculty & Staff

Academic Technology Center

The Academic Technology Center (ATC) is here to assist Faculty and Staff with their technology needs.

ATC offers technology support for services such as:

- Device Checkout
- ATI (Accessible Technology Initiative)
- RTP (Retention, Tenure & Promotion) Portfolios
- Canvas
- Technology Questions & Mobile Device Support
- Password Reset
- VPN (Virtual Private Networks) Setup
- Classroom Technology Demo
- Software support

Stop by the ATC with any technology questions during our walk-in hours at **PLS-237** from **8:00am – 5:00pm, Monday – Friday**.

Email: ATC@fullerton.edu

Call: 657.278.4050

The word "TITANS" is written in large, bold, orange letters with a slight 3D effect. It is surrounded by several small orange flowers with green stems and leaves, set against a dark blue background that looks like grass.

CSUF IT HELP DESK FOR FACULTY/STAFF

Call, email, or chat with the CSUF IT Help Desk to get any campus related technology support you may need.

Call: 657.278.7777

Email: HelpDesk@fullerton.edu

Chat: via Portal, click
Online IT Help

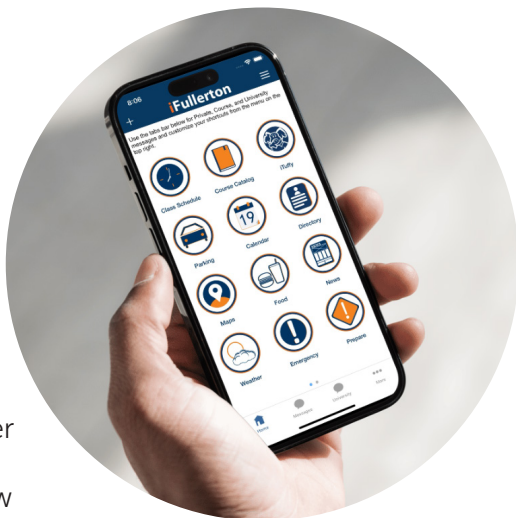


CSUF IT Mobile Apps

Available through the Apple App and Google Play Stores

iFullerton

- Look up locations with the campus map
- Look at your class schedule
- Check parking availability
- Reserve smart group study rooms in Pollak Library
- Access Titan Mobile (register for classes, search courses, make tuition payments, view grades, etc.)



iTuffy Chatbot

- Check your class and finals schedule
- Look up your Campus-Wide ID (CWID)
- Get directions and find operating hours for campus offices and services
- Learn about upcoming events
- Search the campus directory

Navigate Student

- Schedule advising appointments
- Review your class schedule
- Receive messages
- View to-dos
- Virtually meet with other students with the study buddy feature





CONTACT US

For more information on our specific services, please visit
it.fullerton.edu

Student IT Help Desk

Call: 657.278.8888

StudentITHelpDesk@fullerton.edu

Chat: Via the Portal, Online IT Help

Student Genius Center (walk-in)

First Floor, Pollak Library North

Call: 657.278.8203

SGC@fullerton.edu

TitanCard (walk-in)

First Floor, Pollak Library South

Call: 657.278.3555

titancard@fullerton.edu

Faculty/Staff IT Help Desk

Call: 657.278.7777

HelpDesk@fullerton.edu

Chat: Via the Portal, Online IT Help

Academic Technology Center (walk-in)

Second Floor, Pollak Library South

Call: 657.278.4050

ATC@fullerton.edu

CEDA (walk-in)

Second Floor, Pollak Library North

Call: 657.278.CEDA (2332)

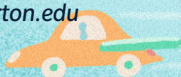
CEDA@fullerton.edu

DPS (walk-in)

Second Floor, Pollak Library North

Call: 657.278.3964

DPS@fullerton.edu



TITANS