

## **Human Resources Absence Management Employee Time Reporting Guide**

Last Revised: 10/7/20

## **REVISION CONTROL**

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## **Revision History**

Revision Date	Revised By	Summary of Revisions	Section(s) Revised
5/18/11	Lori Arthur	Modified definition of irregular schedule 2.0	
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7/22/11	Lori Arthur	Added notation about non-exempt employees entering partial hours for a range of dates.	
1/14/13	Lori Arthur	Changed "No Time Taken" to "No Leave Taken" and made a few style changes.	
9/25/15	Shakeyla Mitchell	Modified instructions to portal login	
10/7/20	Lori Arthur	Updated Payroll website URLs	

## Review / Approval History

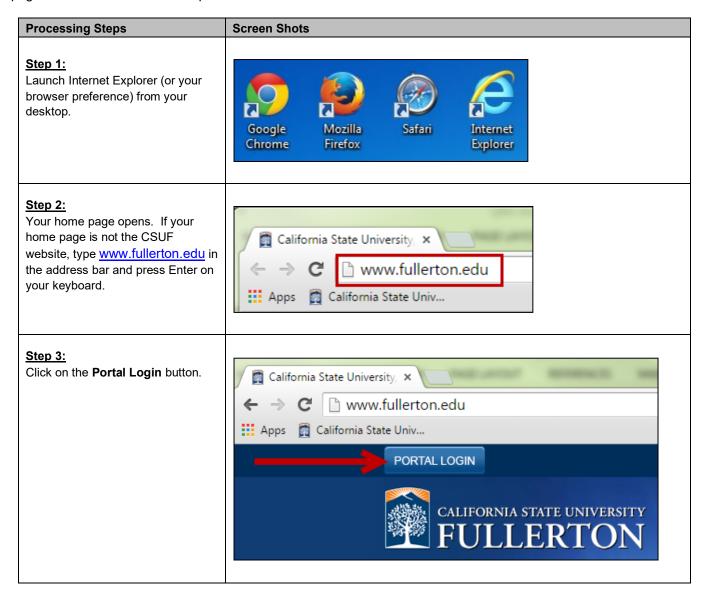
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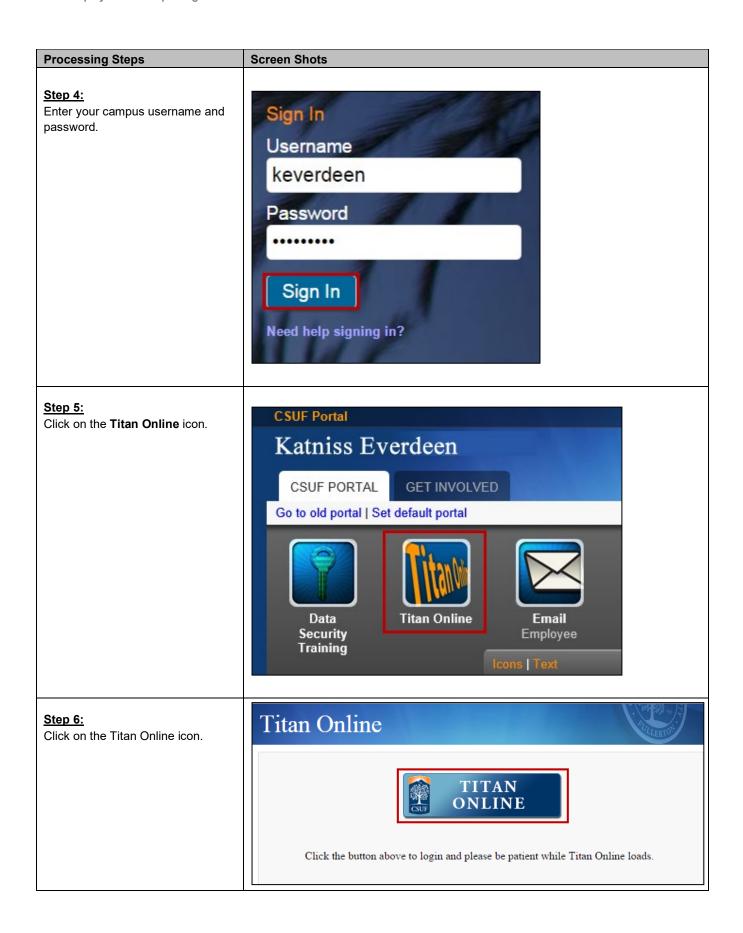
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## 1.0 Accessing Your Absence Entry Page

CSUF employees will access their absence entry page via the campus portal. This means the absence entry page is accessible from off-campus and via mobile devices such as an iPad.



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## **Processing Steps**

## <u>Step 7:</u>

The Titan Online page appears.

Depending on your status, you may see various self-service options including Employee Self Service, Student Self Service, and Faculty Self Service.

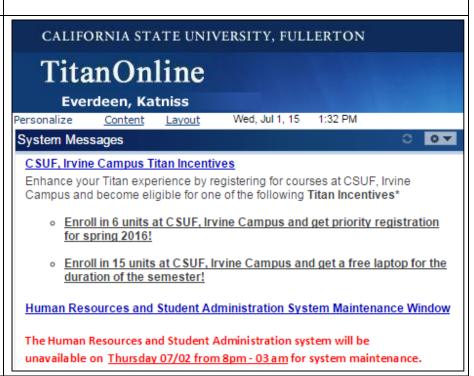
Depending on your PeopleSoft/CMS access, you may see links to PeopleSoft functionality: Human Resources, Finance, and Student Administration.



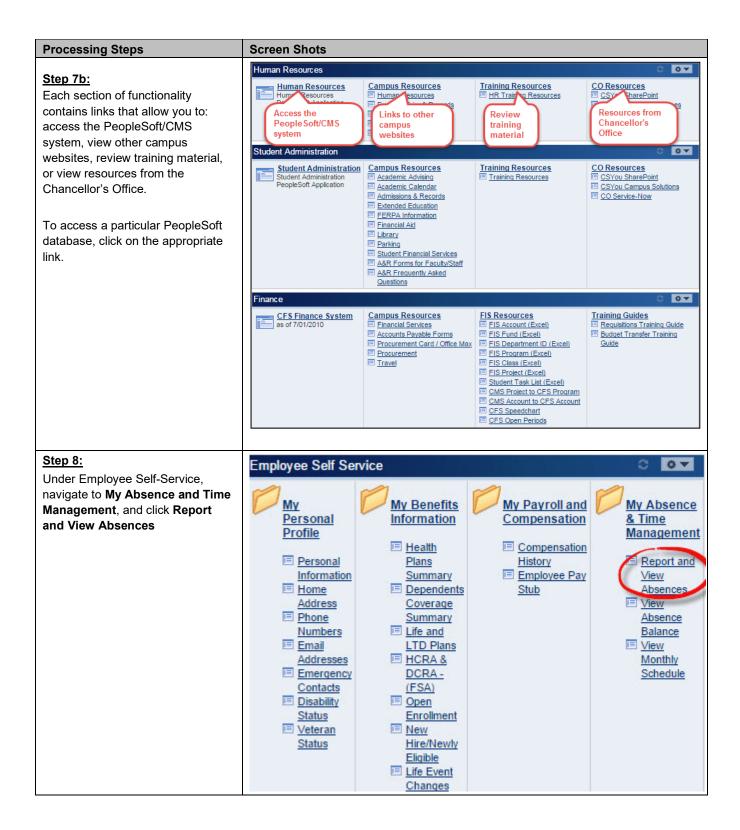
## Step 7a:

Important messages such as system unavailability will be displayed in the **System Messages** section.

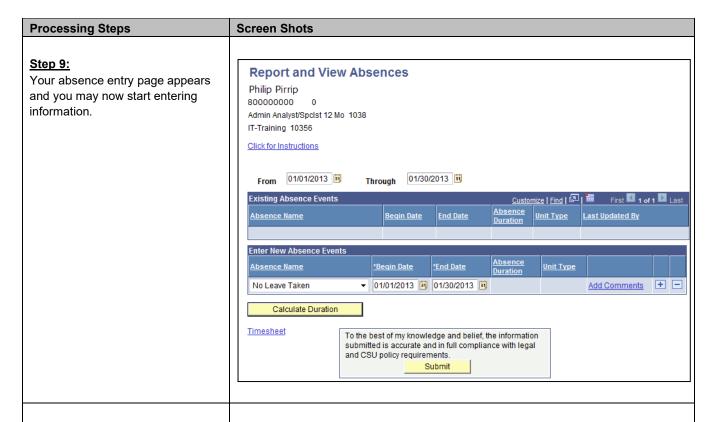
Please review these messages often as they will provide you with important information.



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## **Additional Resources**

The Training Resources section of the Employee Self Service page contains several useful links for employees, timekeepers, and managers.

- AM Time Reporting Tutorial: a tutorial on how to enter absences.
- AM Employee Training Guide: a user guide on how to enter absences.
- Partial Hours Conversion
   Chart: a chart showing how to convert a partial hour (i.e. 30 minutes) to a decimal (i.e. 0.5) for absences and time worked.
- Payroll Forms: a link to Payroll forms on the Payroll website.



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## 2.0 Reporting Absence Events

Although each employee classification has differing rules as to when, why, and which absence types can be applied, the manner in which all employees will enter absence events is the same.

Processing Steps	Screen Shots	
Absence Entry Overview  This section contains information on each of the fields present on the absence entry page.	Report and View Absences Philip Pirrip 800000000	
Absence Entry Page Header: In the header area there are the following fields:  • Your Name  • Your Campus-Wide ID (also referred to as Empl ID)  • Your Job Classification Title  • Your Department Name and Department ID  • A link to instructions for the absence entry page.  The Click for Instructions on utilizing the absence entry page.	Admin Analyst/SpcIst 12 Mo 1038 IT-Training 10356 Click for Instructions	

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## Processing Steps Screen Shots

## **Pay Period Selection:**

When you access the absence entry page within the first 5 calendar days of the month, the dates will default to the prior pay period. On the 6<sup>th</sup> calendar day, the dates will default to the current pay period.

You can change the dates to two pay periods back or one pay period into the future, but you cannot delete absence entries that have already been processed.

Be sure to view the current Attendance and Pay Schedule document when selecting a different pay period to ensure you have the correct dates for the pay period. The document is available on the Payroll website:

http://hr.fullerton.edu/Payroll.

## **Existing Absence Events:**

This section shows any absences that you reported or have been reported on your behalf during the current pay period.

In the example at right, it is showing one absence for the month of March 2011.



03/31/2011

Through

Field	Description
Absence Name	The type of absence used.
Begin Date	The starting date of the absence.
End Date	The ending date of the absence.
Absence Duration	The duration of the absence.
Unit Type	What unit the duration is in (i.e. Hours, Days, etc).
Absence Status	The status of the submission; values include Submitted, Reviewed, Approved, and Complete.
Last Updated By	The name of the person who last updated this absence entry.

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03/02/2011

From

## **Processing Steps Screen Shots Enter New Absence Events** Enter New Absence Events This section is where you will enter ▼ 03/15/2011 <sup>1</sup> 03/15/2011 <sup>1</sup> 21.5 None Sick - Self 8.00 Hours Add Comments + your absence events. Field **Description** See page 9 for instructions Absence Name The type of absence used. on filling out this section. Begin Date The starting date of the absence. **End Date** The ending date of the absence. Balance The amount of time available for you to use for the selected absence type (if applicable). If partial days are used, this option can Partial Days be selected. Unit Type What unit the duration is in (i.e. Hours, Days, etc). Add Comments Enter comments for the absence; for some absence types, this field is mandatory. **Calculate Duration and Submit** Calculate Duration At the bottom of the absence entry Timesheet To the best of my knowledge and belief, the information page, you have two buttons submitted is accurate and in full compliance with legal available to you: and CSU policy requirements. • Calculate Duration: this option Submit will calculate the number of hours/days for your absence events once you have entered • Submit: when you have finished entering your absences, click Submit to submit your entries.

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## **Processing Steps Screen Shots Enter New Absence Events** Reporting Absences Absence Name \*Begin Date End Date Unit Type This section covers how to report No Time Taken 03/02/2011 3 03/31/2011 Add Comments + absences. Bereavement/Funeral CTO Premium Earn CTO Straight Earn pest of my knowledge and belief, the information CTO Take ted is accurate and in full compliance with legal Dock Absences can be entered for Holiday ADO Expiring Earn U policy requirements. two pay periods back and one pay Holiday ADO Expiring Take Submit Holiday CTO Earn Holiday CTO Take period into the future. However, you cannot delete absence entries that Jury Duty Mil Spouse/Domestic Partner have already been processed. Military Leave No Time Taken Organ Donor/Bone Marrow Parental Leave Step 1: Personal Holiday First, select an absence type from Professional Development Sick - Bereavement the drop-down menu under Sick - Family Care Absence Name. Union Non-Reimbursed Internet Union Reimbursed Vacation The types of absences available to you will depend on your classification and bargaining unit. Do not use Absence Management to enter Dock time. Please follow existing procedures to process docks. For more on dock procedures visit: https://hr.fullerton.edu/payroll/employee-payroll/attendance-process/fags.php Employees with a CTO balance may utilize the CTO Take absence type; however only timekeepers should enter CTO Earn. Step 2: \*Begin Date End Date Balance \*Parti Enter the Begin Date of the absence. 03/02/2011 3 03/02/2011 3 29.5 None × You may type in the date or click the Calendar icon ( ) for a ▼ 2011 ▼ March calendar view. S M S est of my kno 2 3 ed is accurate J policy requi 9 10 11 12 Your absence entry cannot 13 14 15 16 17 18 19 start or end on a campus holiday. 20 21 22 23 24 25 26 27 28 29 30 31 Current Date

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enter the number of hours for your

range of dates, do not include weekends or holidays in the range.

If you enter partial hours for a

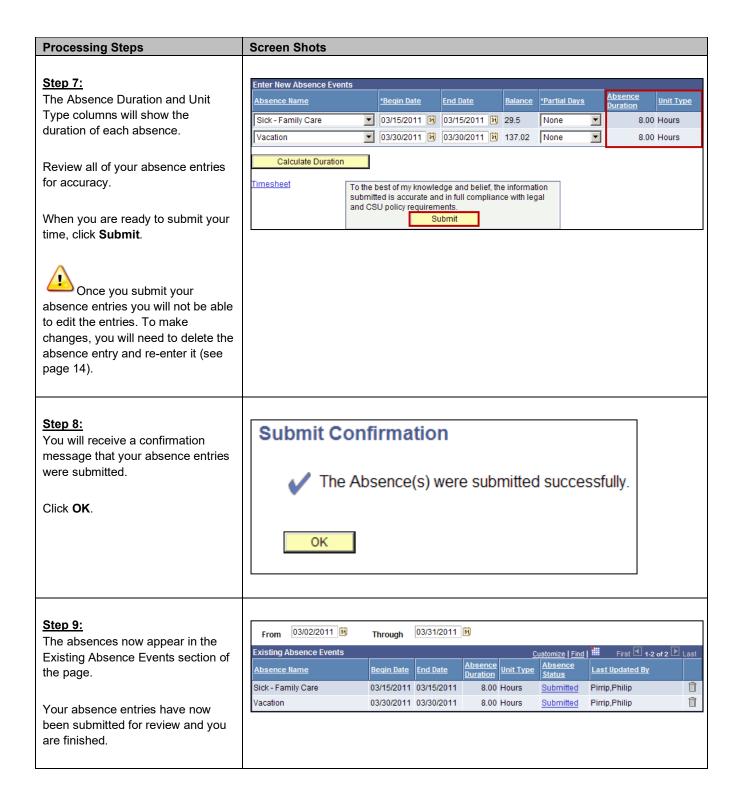
absence.

## **Processing Steps Screen Shots** Step 3: **Enter New Absence Events** The **End Date** has automatically End Date Absence Name \*Begin Date Balance changed to match the Begin Date. 03/15/2011 1 03/15/2011 1 29.5 Sick - Family Care If the absence occurred over more than one day, change the End Date by typing in the ending date of the absence or click the Calendar icon ( ) for a calendar view. The Balance field shows the amount of leave available to you for the absence type you have selected (if applicable). The system will not allow you to enter an absence that exceeds your available balance. If the time between your Enter New Absence Events Begin Date and End Date includes Absence Name \*Begin Date End Date Balance \*Partial Days Unit Type weekends or campus holidays, the ▼ 03/28/2011 3 04/01/2011 3 137.02 None Vacation 32.00 Hours system will omit those days from the calculations. For example (see screenshot to the right), if you took vacation during the week of March 28th, 2011 and reported your vacation as 03/28/2011 - 04/01/2011, the system would not deduct vacation credits for March 31st as that was a campus holiday. You would be charged 32 hours of vacation rather than 40 hours. Step 3a: **Enter New Absence Events** If you are non-exempt and your Hours per Day Absence Name \*Begin Date End Date <u>Balance</u> \*Partial Days absence was for less than a full 03/15/2011 3 03/15/2011 3 29.5 Partial Hours ▼ Sick - Family Care day, select Partial Hours under the Partial Days column. The Hours per Day column will automatically appear and you can

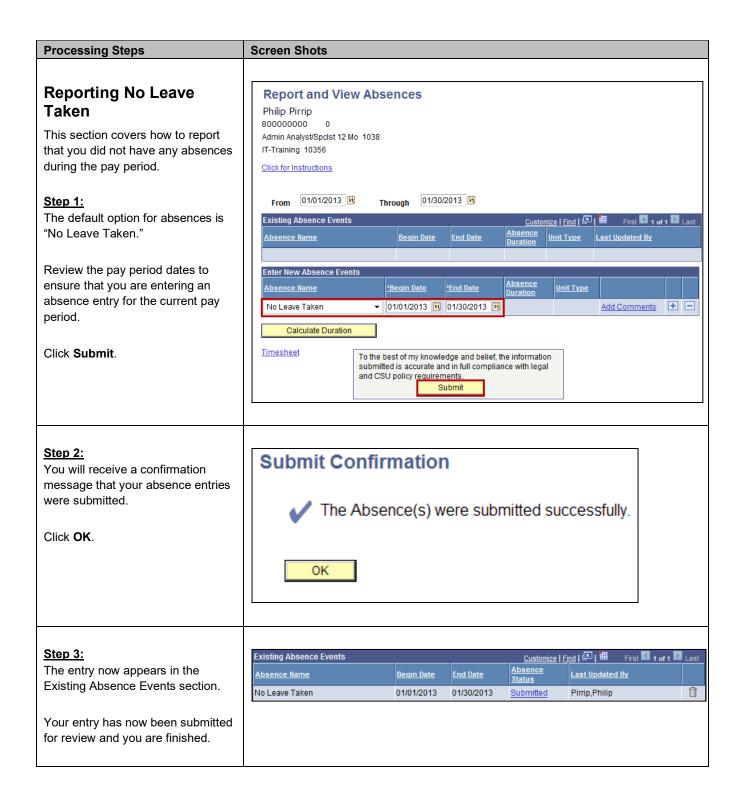
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## **Processing Steps Screen Shots** Step 4: Enter New Absence Events Unit Type Click Add Comments to add a <u>Absence Name</u> \*Begin Date End Date comment for the absence. Sick - Family Care 03/15/2011 3 03/15/2011 3 29.5 None Hours When the Add Comments link appears in red (as shown in the screenshot to the right), a comment is required for the absence type. Otherwise, comments are optional. Step 4a: Absence Event Comments Enter your comment for the absence. Enter comments to be associated with the absence event and click the Save Comments button to save them. To return without saving click the Return to Entry Page link. If a comment is required, you may see text indicating what information Please enter relationship of family member: daughter. you are required to provide. In the example to the right, the relationship of the family member is required for Family - Sick Care leave. Once you are finished entering your comment, click Save Comments. Save Comments To return to the Report Absences Return to Entry Page page without saving your comment, click Return to Entry Page. Step 5: nter New Absence Events \*Begin Date End Date Balance \*Partial Days To report additional absences, click 03/15/2011 03/15/2011 09 29.5 Sick - Family Care on the plus sign ( ) at the end of the row. To remove an absence, click on the negative sign ( ) at the end of the row. Step 6: Enter New Absence Events Balance \*Partial Days Once you have finished entering 03/15/2011 💆 03/15/2011 💆 29.5 None Sick - Family Care ▼ Hours Edit Comments + your absence(s), click Calculate Add Comments + -▼ 03/30/2011 1 03/30/2011 1 137.02 None • Hours Vacation Duration. Calculate Duration

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# Correcting an Absence Entry When your timekeeper and/or manager reviews your absence entries, they may send an entry back to you for correction. This section covers how to correct an absence entry.

## Step 1:

When you receive an email indicating that an absence entry needs to be corrected, review the information in the email.

A comment indicating what you need to modify will be at the bottom of the email.

## Screen Shots

From: ittraining@Exchange.FULLERTON.EDU

To: IT Training,
Cc: Subject: Your Absence Entry Needs Correction

The following Absence Request has been marked "Needs Correction" by Estella Drummle:

Employee..: Philip Pirrip Absence ..: Vacation Start Date: 2011-03-30 End Date..: 2011-03-30 Duration..: 8 Hours

Comments associated with the review:

This is the incorrect date for the absence. Please modify to show the vacation day as 3/29/11.

## Step 2:

In the Employee Self Service box, select **Report and View Absences** located in the My Absence & Time Management menu on Titan Online.



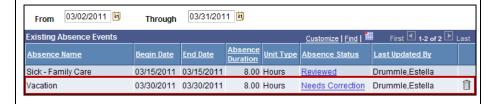
## Step 3:

Your current absence entries appear.

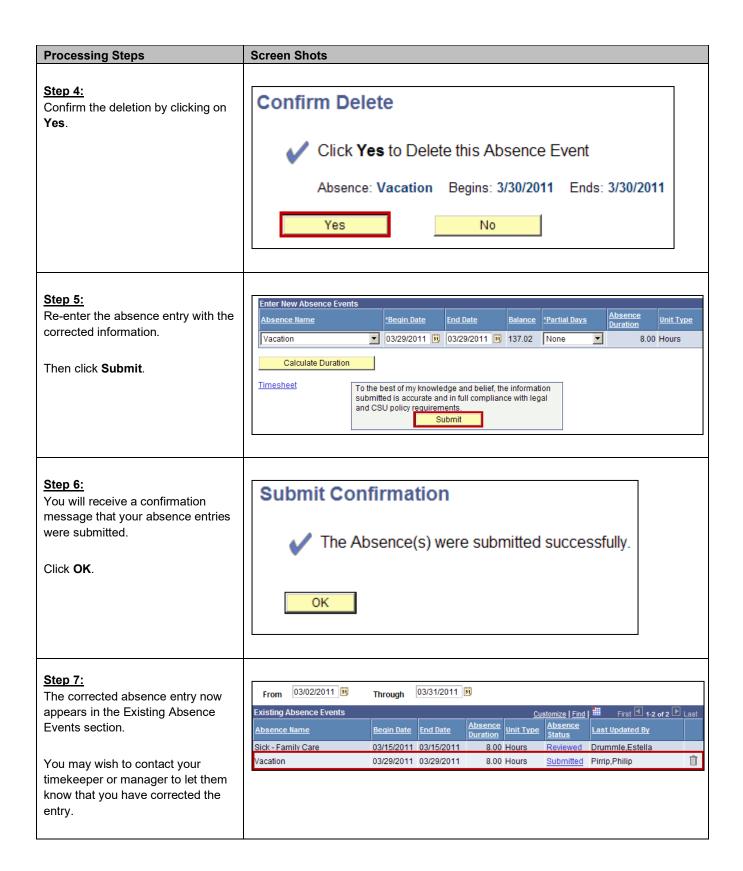
Locate the absence that needs correction under Existing Absence Events.

Click the Delete icon ( ) next to the entry to delete it.

Contact Payroll if you do not see the Delete icon next to the entry you wish to delete.



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## **Processing Steps**

## **Screen Shots**

## **Employees with an Irregular Schedule**

This section covers reporting absence events when you have an irregular schedule. An irregular schedule is any work schedule that is not the CSU standard schedule of Monday – Friday for 8 work hours per day.

## **Reporting Absence Events**

Remember when you are reporting an absence that the number of hours of the absence cannot be greater than the number of hours for which you are scheduled on that day.

In the example at right, the employee was scheduled to work 6 hours on that day and has listed 7 hours of vacation.

### ours per Day entered is greater than your scheduled hours. From 05/01/2011 🛐 05/30/2011 Through Existing Absence Events End Date Absence Name Begin Date Last Updated By **Enter New Absence Events** End Date Balance \*Partial Days \*Begin Date ▼ 05/09/2011 3 05/09/2011 3 8.83275 Partial Hours ▼ 7.00 Hours Vacation

## Viewing Your Monthly Schedule

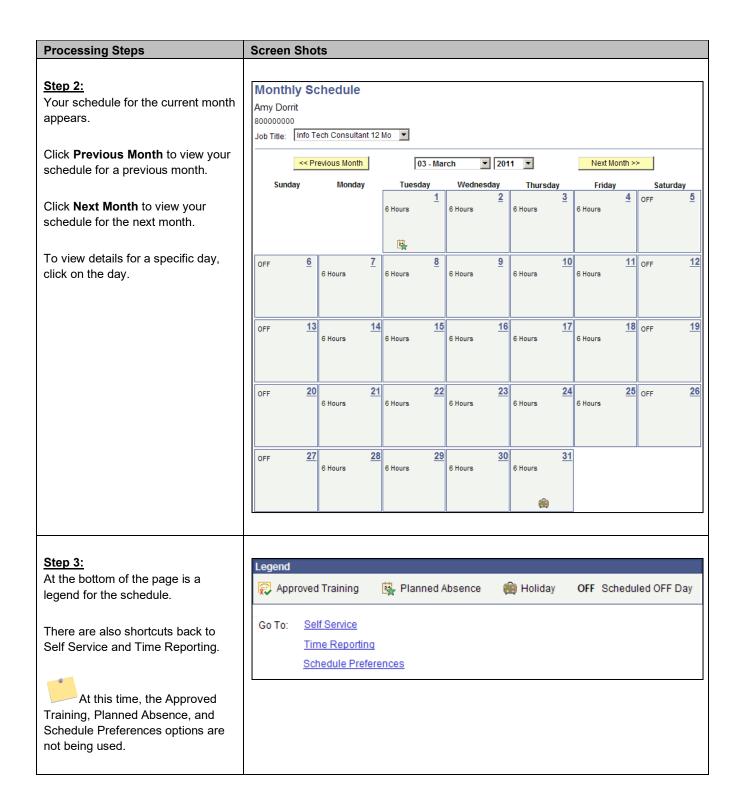
Ensure that your monthly schedule is correct by reviewing it periodically.

## Step 1:

On Titan Online, select **View Monthly Schedule** in the My
Absence & Time Management
menu in the Employee Self Service
box.



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## **Screen Shots Processing Steps Common Error** ERROR! The Absence entered cannot have a begin date that is on a Holiday. Messages Change the begin date. 03/02/2011 03/31/2011 From Through This section covers some of the common error messages users may Existing Absence Events encounter and how to resolve the Absence error. Begin Date Absence Name End Date **Duration Campus Holiday Error** Error message text sample: **Enter New Absence Events** ERROR! The Absence entered Absence Name \*Begin Date End Date <u>Balance</u> cannot have a begin date that is on a Holiday. Change the begin date. Sick - Self 03/31/2011 🛐 03/31/2011 🗓 21.5 Why did I get this error? Calculate Duration You cannot have a Begin Date or End Date that is a campus holiday. In the example to the right, the user tried to enter a sick day for March 31st, 2011 which was a campus holiday. How do I fix this? Change the dates of the absence so it does not start or end on a campus holiday. The system will allow you to enter a range of dates where a campus holiday is included in the range (see page 10), however you cannot start or end an absence on a campus holiday.

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## **Processing Steps**

## **Screen Shots**

## **Failed Validation Error**

## Error message text sample:

The absence event entered failed validation. Click OK to return to the entry page, this event remains in the Enter New Absence Events section where you can correct or delete it.

## Why did I get this error?

There are several possible reasons for this error, including not enough absence/leave credits, the absence type is not available, or you have failed to provide a required comment.

## How do I fix this?

Start by clicking **OK** to return to the Report Absences page. Once there, you should see a second error message that will clarify what the error is and how to fix it.

## Submit Confirmation



The absence event entered failed validation.

Click OK to return to the entry page, this event remains in the Enter New Absence Events section where you can correct or delete it.

ΟK

## **Exceeds Available Balance** Error

## Error message text sample:

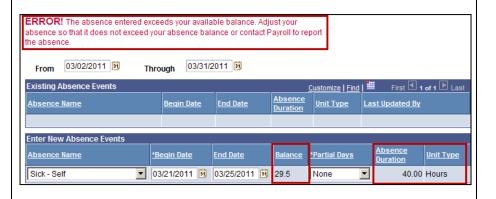
ERROR! The absence entered exceeds your available balance. Adjust your absence so that it does not exceed your absence balance or contact Payroll to report the absence.

## Why did I get this error?

You do not have enough leave credits to cover the absence. In the example to the right, the user entered an absence of 40 hours but the available credit is only 29.5 hours.

## How do I fix this?

You will need to correct the absence entry so it does not exceed the available leave credits. Contact Payroll if you need additional assistance reporting the absence.



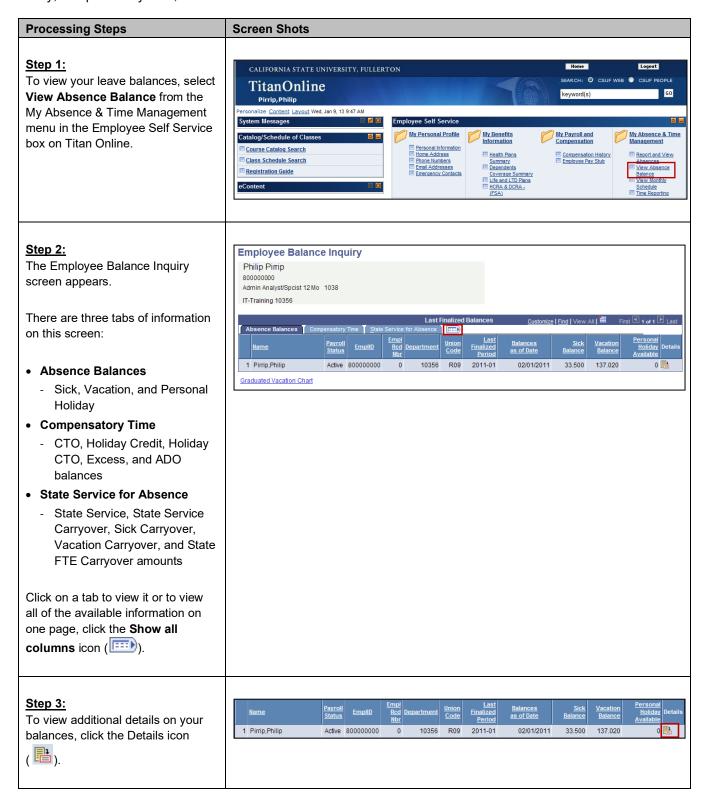
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## **Processing Steps Screen Shots Required Comment Error** ERROR! The absence selected requires the entry of the family relationship in the Error message text sample: From 03/02/2011 3 Through 03/31/2011 ERROR! The absence selected Existing Absence Events requires the entry of the family Customize | Find | 🛗 First 🗹 1 of 1 🕩 Last Last Updated By relationship in the "Comments" Absence Name field. **Enter New Absence Events** \*Begin Date End Date Unit Type Balance \*Partial Days Absence Name Why did I get this error? Sick - Family Care 03/15/2011 🗓 03/15/2011 🗓 29.5 8.00 Hours Add Comments You did not enter a comment for an absence entry where a comment is required. How do I fix this? Click on Add Comments next to the absence entry to enter a comment. **Hours Per Day Error** ours per Day entered is greater than your scheduled hours. Error message text sample: From 05/01/2011 🛐 Through 05/30/2011 Hours per Day entered is greater Existing Absence Events Customize | Find | ## First 1 of 1 Last than your scheduled hours. End Date Begin Date Absence Name Last Updated By Enter New Absence Events Why did I get this error? \*Begin Date End Date Balance \*Partial Days You have entered an absence for a ▼ 05/09/2011 🗓 05/09/2011 🗓 8.83275 Partial Hours 🔻 greater amount of hours than you Vacation 7.00 7.00 Hours are scheduled for that day. In the example at right, the user entered an absence of 7 hours when they were only scheduled to work 6 hours that day. How do I fix this? Modify the absence entry to reflect the correct number of hours of the absence.

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## 3.0 Viewing Leave Balances

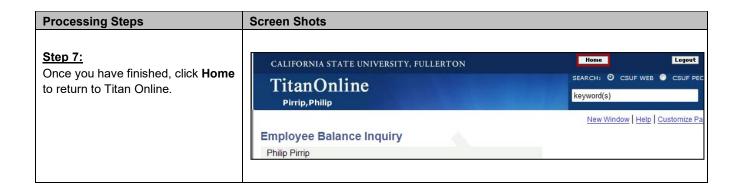
Viewing your available leave balances can help you track your available sick leave, vacation leave, personal holiday, compensatory time, and state service.



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### **Processing Steps Screen Shots** Step 4: Absence Balance Details Select a tab to view details relating EmplID: 800000000 Philip Pirrip Empl Rcd#: Last Period Finalized: 2011-01 to that balance type. Department: 10356 IT-Training Union Code: R09 Payroll Status: Active Customize | View All | First 1-3 of 3 Last To return to the previous page, click Sick ay Credit Holiday CTO Balances as of Date Return. 1 2011-02 CURRENT - Not Finalized 0.000 29.500 33.500 4.000 0.000 0.000 25.500 8.000 0.000 0.000 33.500 3 CONVERSION CONVERSION (01/02/2011) 0.000 0.000 0.000 25.500 0.000 25.500 Return Step 5: **Employee Balance Inquiry** To view information on leave Philip Pirrip 800000000 accrual rates, click Graduated Info Tech Consultant 12 Mo 0420 Vacation Chart. IT-Training 10356 This chart shows how much leave you accrue each month 1 Pirrip,Philip Active 800000000 2011-01 02/01/2011 33.500 137.020 0 📭 based on your years of service. Graduated Vacation Chart Step 6: Press Esc to Return The Graduated Vacation Chart SUMMARY OF MAXIMUM VACATION shows vacation accrual rates based SUMMARY OF VACATION ACCRUAL RATES AND CTO CREDITS on state service months and the MAX VACATION MORE THAN 10 YEARS OF SERVICE BARGAINING UNIT maximum vacation and CTO credits SERVICE REQUIREMENTS\* CLASSIFICATION based on bargaining unit. 0-3 YEARS: 1 TO 36 MONTHS 6 2/3 HOURS N/A 480 HOURS 480 HOURS 3-6 YEARS: 37 TO 72 MONTHS 10 HOURS 15 M80 N/A N/A 384 HOURS 440 HOURS 6-10 YEARS: 73 TO 120 MONTHS 11 1/3 HOURS UNIT 1 272 HOURS 384 HOURS Press the Esc key on your 10-15 YEARS: 121 TO 180 MONTHS 12 2/3 HOURS 19 UNIT 2 120 HOURS 240 HOURS 272 HOURS 384 HOURS keyboard to go back. 15-20 YEARS: 181 TO 240 MONTHS 14 HOURS 21 UNIT 3 N/A N/A 320 HOURS 440 HOURS 20-25 YEARS: 241 TO 300 MONTHS 120 HOURS 240 HOURS 320 HOURS 440 HOURS UNIT 4 UNIT 5 120 HOURS 240 HOURS 272 HOURS 384 HOURS OVER 25 YEARS: 301 MONTHS AND UP 16 HOURS 24 UNIT 6 240 HOURS 240 HOURS 272 HOURS **384 HOURS** VACATION ACCRUAL RATES FOR ELIGIBIE CLASSIFICATIONS IN UNIT 7 120 HOURS 240 HOURS 272 HOURS 384 HOURS EXECUTIVE (M98), MANAGEMENT (M80) UNIT 8 200 HOURS\*\*\* 480 HOURS 272 HOURS 384 HOURS CONFIDENTIAL (C99), FACULTY (Unit 3) UNIT 9 120 HOURS 240 HOURS 272 HOURS 384 HOURS AND ACADEMIC STUDENT (UNIT 11) UNIT 10 240 HOURS 240 HOURS 272 HOURS 384 HOURS UNIT 11 80 HOURS 80 HOURS HNIT 12 Ν/Δ N/A 272 HOURS 440 HOURS E99 120 HOURS 240 HOURS 272 HOURS 384 HOURS \*In terms of full-time service PURSUANT TO FAIR LABOR STANDARDS ACT 01/28/2011 Updated/HRM \*\*\*REFER TO APPROPRIATE MOU

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## 4.0 Field Definitions

The following table is a list of field names and their definitions used throughout this guide.

Field	Definition
Absence Name	The type of absence used.
Begin Date	The starting date of the absence.
End Date	The ending date of the absence.
Absence Duration	The duration of the absence.
Unit Type	What unit the duration is in (i.e. Hours, Days, etc).
Absence Status	The status of the submission; values include Submitted, Reviewed, Approved, and Complete.
Last Updated By	The name of the person who last updated this absence entry.
Balance	The amount of time available for you to use for the selected absence type (if applicable).
Partial Days	If partial days are used, this option can be selected.
Add Comments	Enter comments for the absence; for some absence types, this field is mandatory.

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