Enhancing the efficiency of assessment documentation through Compliance Assist
Compliance Assist comes to Cal State Fullerton
Campus Labs
Institutional Effectiveness

An integrated approach to assessment, planning, program review, and accreditation.
How We Support Institutional Effectiveness

**PLAN**
Develop or revise divisional, departmental, or program goals, objectives, and outcomes

**ASSESS**
Identify or develop and administer measures; collect data

**ACT**
Share and use results to inform decisions and practices; make improvements to student learning

**ANALYZE**
Review assessment results
Successful Implementation

- Leadership
- Policy
- Process
- Capacity
- Professional development
Implementation Strategies
Broad Strategies

- Leadership
- Integration
- Expectations
- Alignment
- Infrastructure
- Transparency

PLAN
Finer Strategies

✓ Hold the users hand.
✓ Target training workshops by audience function.
✓ Hands on workshops are better than lecture.
✓ Give lots of examples.
More Tips

✔ Hire friendly people, have dedicated office space in central location.

✔ Put out a positive message about assessment, share best practices.

✔ Have campus-wide meetings, face-to-face dialog is critical – people need to feel heard.

✔ Close the loop at institution level – it validates the efforts of your faculty, staff, and students.
Conclusion

In the end, it’s not about the tool you use, just that you use a thoughtful, inclusive approach to implement it with clear expectations about its function, a shared understanding of its ultimate use, and customization that fits within your culture.