

Middle Class Scholarship Frequently Asked Questions (FAQ)

QUESTION: What is the Middle Class Scholarship?

ANSWER: The MCS program is designed for families with annual incomes and assets (each) up to \$217,000. The MCS award amounts are based on a sliding scale according to family income, other types of resources you may receive, and your enrollment status. For more information on the program and eligibility requirements visit the California Student Aid Commission's (CSAC) site about the [Middle Class Scholarship](#).

QUESTION: My MCS was reduced (or canceled) after I already got a disbursement, why?

ANSWER: The MCS eligibility is determined on your cost of attendance, other available grants/scholarships, and parent contribution (which is determined by family income). Changes to any of these components will change the MCS amount. This means that any additional financial aid offers received may result in reductions or loss of MCS eligibility, including but not limited to scholarships, state/federal grants, stipends, fee waivers, etc.

QUESTION: When will I know if I am eligible?

ANSWER: We anticipate completing our review and having all eligible MCS awards added by **mid-November 2023** – if eligible, you will receive a *Revised Financial Aid* email. Your aid package is always available to view on your CSUF Portal, Student Homepage.

- **If you are eligible to receive MCS** for the 2023-24 aid year, the funds will first be applied to any outstanding charges on your account for Fall 2023 by mid-November. If your MCS is greater than your outstanding charges, a refund will be issued directly to you. Be sure to sign up for [Direct Deposit](#) if you have not previously done so. Any remaining refunds will be disbursed in November 2023. Disbursement of Spring 2024 MCS awards begin the second week of March 2024.
 - **If you are not eligible for MCS**, you will receive another communication from CSAC regarding ineligibility. You will remain responsible for paying any outstanding charges for the 2023-24 academic year, either out of pocket or through other aid offered to you (e.g., student loans).
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QUESTION: Why do I need to wait until November 2023 if WebGrants & CSAC shows I am eligible?

ANSWER: Your status with WebGrants & CSAC reflects your **initial, estimated eligibility** – based on information that was available in August 2023. To be able to post an accurate MCS award, we conduct

our review after university census (typically the fifth week of the semester), which is when CSUF does enrollment count. CSAC requires us to complete an additional review as there may have been changes to your eligibility (e.g., enrollment status, other grants and scholarships received, etc.) which impacts your eligibility and the amount you receive. **Please note:** MCS awards are subject to adjustments throughout the academic year, even after disbursement.

QUESTION: I have financial aid verification documents pending on my Tasks, do I need to submit them to receive my MCS?

ANSWER: Yes. If you were selected for a process called verification, submitting documentation is required to be considered for federal and state aid. The MCS is a state funded scholarship, and as such your Financial Aid application and documents must be completed before it can be disbursed.

QUESTION: It's after November 2023 and the MCS award is not awarded, what is the issue?

ANSWER: There are various factors that can impact the timing of the award. Typically, this is due to conflicting information between the MCS Roster and data we have on our system. MCS Rosters that require additional review may take an additional 2-4 weeks for resolution. Additional review may be required when:

- There is an inaccurate award by CSAC due to conflicting information (e.g., new grant or scholarship was added on your CSUF account after CSAC awarded you the MCS)
 - You are enrolled in a mixed career (example: Fall Undergraduate/ Spring Graduate)
 - Missing documents for verification
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QUESTION: My MCS has been awarded but I have a hold, what can I do to resolve it?

ANSWER: If you have an MCS hold, allow 2-4 weeks (after Census) for our office to review, make necessary MCS adjustments, and disburse. Contact our office if you don't see any updates after 4 weeks from when the hold was added.