

Tips
When to come into the
Office of Financial Aid

NEED HELP?

Get Online – Not In line

We know what it's like to try to juggle classes, homework, job and family. We know your time is precious and you have better things to do than stand in line or wait on hold when you call. That's why we make it as convenient as possible for you to find the information you need when you need it!

Cal State Fullerton provides a variety of online services through TITAN Online, including your TO DO LIST (tells you if documents are missing) and "award summary". You may even accept or decline your awards online. By checking TITAN Online at least once a week, you'll ensure your awards and payments are processed without delay.

There may be times when you need to come in to our office:

- You need help completing your Free Application for Student Aid (FAFSA).
- You are having problems with making corrections to your FAFSA.
- You are unclear what to do about an email notification you received from our office.
- You are unable to download forms needed to complete your financial aid file.
- You are unclear about financial aid awards received.
- You have an outstanding fee payment obligation.
- You need to know what to do if you have received additional resources such as scholarships, stipends, grants from outside sources.
- There is a change in your dependency status, academic status and/or graduation plans.
- You have questions about academic progress and how it will affect financial aid eligibility.
- You are experiencing any delays or problems.

We look forward to serving you and wish you every success as you pursue your educational goals.

