You Need a Laptop

TitanWare is Cal State Fullerton’s comprehensive technology ecosystem designed to advance student success.

Many faculty expect students to bring a laptop to class every day to leverage our technology-infused teaching & learning ecosystem in and out of the classroom.

Laptops for Student Success

Students have the following options to acquire a laptop:

- Use a laptop they currently own
- Purchase from the TitanShops bookstore at a discounted price and with payment plan options
- Purchase their own laptop based on CSUF recommended laptop specifications
- Borrow a laptop from campus
  - Long-term (semester)
  - Short-term (48hrs)
  - CSUCCESS Program

TitanWare resources include:

- Tech Tools
- Available Software
- Help Desk Support
- Wi-Fi
ON CAMPUS WI-FI  
eduroam
Students, faculty and staff use eduroam Wi-Fi on campus. You can connect to eduroam in on-campus buildings and around the CSUF outdoor areas, including the Quad, Titan Walk, and in the State College Parking Structure. You can also connect to eduroam and access Wi-Fi at any other participating institution, globally.

Connect to eduroam by using your CSUF email address and domain password (see below).

**CONNECT TO eduroam**

1. Connect to CSUF-zGuests and go to wireless.fullerton.edu
2. Tap on eduroam and agree to the terms. Select Wizard Setup
3. Select CSUF Student or Faculty and login

**Username:** Your full campus email
   Students - tuffy.titan@csu.fullerton.edu
   Faculty/Staff - tuffy.titan@fullerton.edu

**Password:** Your CSUF Portal password

For more information, and to view Wi-Fi hotspots on campus, visit [wireless.fullerton.edu](http://wireless.fullerton.edu)
TitanCard is the official multi-functional identification card issued by the University to students, faculty and staff. It can be used to:

- Check out library materials
- Receive discounts on campus and in the community (movie theaters, etc.)
- Reserve study rooms
- Pay for library fees
- Gain admittance to campus activities and games
- Access campus computer labs
- Rent textbooks from Titan Shops
- Housing door access
- Food Court
- Titan Bookstore
- The Gastronome
- Digital Print Services
- Starbucks
- Brief Stop
- Carl’s Jr.
- Yum
- LH Express

All students, faculty and staff are eligible for a TitanCard. Fill out an application at fullerton.edu/id.

Acceptable forms of identification include:
- Driver’s License
- Passport
- State Identification Card
- School Identification Card

Students, faculty and staff can use their TitanCard as a payment card at the following campus locations:

- Add money to your TitanCard at the following locations:
  - TitanCard office on the first floor of Pollak Library, South
  - Valueport Machine on the first floor of Pollak Library, North
  - Through your Portal (Note: There is a 2.75% service fee when adding money online through your Portal)

For more information, visit it.fullerton.edu/titancard
CSUF PORTAL

Use your CSUF Portal to view your Student Center, navigate to Canvas, see your textbooks and more.
You can also
- Check your email and alerts
- Customize your quick links
- Explore different apps and links such as: Career Center, Dropbox, Software, Online IT Help, Titan Direct Access, and more
- Use the search box to find specific apps and classes
- Customize your widgets

DUO

Don’t get locked out of the Portal! All students will be required to use DUO Two-Factor Authentication (2FA). Download the DUO app on your mobile device and complete the set up. To change devices or update your settings, visit my.fullerton.edu/accounts/csufduomfa

Canvas

CSUF’s Official Learning Management System (LMS)

Courses

Published Courses
Canvas Support Resources
Default Term
Unpublished Courses

Welcome to your courses! To customize the list of courses, click on the “All Courses” link and star the courses to display.

Locate your courses, view your calendar, send and receive messages, and get Canvas support.
View all available software
Visit it.fullerton.edu and select the ‘Software’ tab
The Innovation/Makerspace Center is located on second floor of Pollak Library North (PLN-215). This center has been created to fulfill creativity, innovation and talent through advanced technology such as virtual reality, augmented reality, 3D printing, Microsoft Surface Hub, Raspberry Pi, and high-end computing.

For more information visit it.fullerton.edu/innovation_makerspace_center/
DATA VISUALIZATION CENTER

The Data Visualization Center offers data experts an immersive space to analyze and display data in an innovative and meaningful way. The high-tech center is equipped with all of the tools needed in order to handle large data sets along with a 184” screen to display data in high resolution.

For hours and more information, visit it.fullerton.edu/services/data_visualization_center

INTERDISCIPLINARY COLLEGE COLLABORATION SPACE

Located on the 2nd floor of Pollak Library North, the Interdisciplinary College Collaboration Space is an area for students to utilize the technology they need for their majors.

This space gives students the unique opportunity to work outside of the classroom and gain insight from their peers. The lab provides specialized software for student access allowing collaboration between colleges in one space. Each college space includes a 65” Samsung display, with Apple TV (AirPlay), Microsoft wireless display (MiraCast), mobile whiteboards and comfortable collaboration seating.

Campus Computer Labs

Computers are also available on the first, second, and fourth floors of Pollak Library, North. Visit it.fullerton.edu/students/computerlabs for more information.
VIRTUAL LABS

Connect to high performance computers and access specialized software through the Virtual Labs. These virtual computer labs help faculty, staff, and students utilize necessary software remotely. You can use a Mac or Windows computer to connect. Search by your college and select the virtual lab that hosts the software you want to use.

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<th>College Of Business &amp; Economics</th>
<th>College Of Communications</th>
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Connect to Splashtop, AWS App Stream & the Virtual Computer Lab (VCL) to access these solutions, virtually

- Maya
- AutoCAD
- ToonBoom
- Adobe CC
- R
- SolidWorks
- and More!

Visit [it.fullerton.edu/virtual-labs](http://it.fullerton.edu/virtual-labs)
DIGITAL PRINT SERVICES

Digital Print Services (DPS) helps the CSUF campus community (students, staff, faculty and guests) with their day-to-day printing needs. We have a full service shop with professional state-of-the-art technology/equipment and knowledgeable, friendly staff who can help you print poster boards, brochures, business cards, booklets, newsletters, invitations, wide 3D prints, and much more.

Email: DPS@fullerton.edu  Call: 657.278.3964

For more information visit dps@fullerton.edu

PRINTERS, COPIERS & SCANNERS

Printers
The Campus has black & white, color, wireless and even 3D printing options. Some labs are restricted to students within the college or the program.
Students may also take advantage of wireless printing. There are six wireless printing locations in Pollak Library and one in the TSU.

Copiers
If you need to copy a document, you can find machines in Pollak Library and McCarthy Hall.

Scanners
If you need a scanner, there are several on campus to use. Scanners for public use can be found in the Library.

For detailed locations and more information visit sts.fullerton.edu/printing
Students can stop by the Student Genius Center (SGC) on the first floor of Pollak Library, North for technical assistance.

**Smart Group Study Rooms**

Who can check out the rooms? Currently enrolled CSUF students, with no holds, can check out a Smart Group Study Room. Rooms are reserved for groups of two or more students.

**Email:** SGC@fullerton.edu

For hours and more information, visit sts.fullerton.edu/sgc

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**STUDENT IT HELP DESK**

Call, email, or chat with the Student IT Help Desk to get any campus related technology support you may need.

**Call:** 657.278.8888

**Email:** StudentITHelpDesk@fullerton.edu

**Chat:** via Portal, click Online IT Help
The Academic Technology Center (ATC) is here to assist Faculty and Staff with their Technology needs.

Some services the ATC provides technology support for include:

- ATI (Accessible Technology Initiative)
- RTP (Retention, Tenure & Promotion) Portfolios
- Canvas
- Technology Questions & Mobile Device Support
- Password Reset
- VPN (Virtual Private Networks) Setup
- Technology Key Checkout
- Smart Classroom Demo
- Software support

Stop by the ATC with any technology questions during our walk-in hours at PLS-237 from 8:00am – 5:00pm, Monday – Friday.

Email: ATC@fullerton.edu

For hours and more information, visit it.fullerton.edu/services/atc

Call, email, or chat with the Faculty/Staff IT Help Desk to get any campus related technology support you may need.

Call: 657.278.7777
Email: HelpDesk@fullerton.edu

Chat: via Portal, click Online IT Help
CSUF IT MOBILE APPS
Available through the Apple App and Google Play Stores

**iFullerton**
- Look up locations with the campus map
- Look at your class schedule
- Check parking availability
- Reserve smart group study rooms in Pollak Library
- Access Titan Mobile (register for classes, search courses, make tuition payments, view grades, etc.)

**iTuffy Chatbot**
- Check your class and finals schedule
- Look up your Campus-Wide ID (CWID)
- Get directions and find operating hours for campus offices and services
- Learn about upcoming events
- Search the campus directory

**Navigate Student**
- Schedule advising appointments
- Review your class schedule
- Receive messages
- View to-dos
- Virtually meet with other students with the study buddy feature
TITAN DIRECT ACCESS

The Titan Direct Access Program offers digital distribution of course materials to students through the Campus Portal. All students in courses in which Titan Direct Access is offered, will receive free digital access to select course materials. This free access will become available by the first day of the semester, and will be maintained through the add/drop date. Students will be charged for their materials after the add/drop date unless they choose to Opt-Out. Immediate access to course materials at the start of classes ensures students are better prepared for a successful semester. Titan Direct Access prices will vary by title, with discounts up to 80% off of the new print purchase price.
CONTACT US
For more information on our specific services, please visit it.fullerton.edu

**Student IT Help Desk**
Call: 657.278.8888
StudentITHelpDesk@fullerton.edu
Chat: Via the Portal, Online IT Help

**Student Genius Center** (walk-in)
First Floor, Pollak Library North

**TitanCard** (walk-in)
First Floor, Pollak Library South
Call: 657.278.3555
titancard@fullerton.edu

**Faculty/Staff IT Help Desk**
Call: 657.278.7777
HelpDesk@fullerton.edu
Chat: Via the Portal, Online IT Help

**Academic Technology Center** (walk-in)
PLS - 237
Call: 657.278.4050
ATC@fullerton.edu

**CEDA** (walk-in)
Second Floor, Pollak Library North
Call: 657.278.CEDA (2332)
CEDA@fullerton.edu

**DPS** (walk-in)
Second Floor, Pollak Library North
Call: 657.278.3964
DPS@fullerton.edu

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