Connect to Your Student Email:
Mac Mail (OS X Mavericks and below)

Before you can access your student email account on your e-mail client, you must first enable POP/IMAP features on your student email account and set a special POP/IMAP password for your account.

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Part 1: Enable POP/IMAP on your Student Email Account

1. Login to your CSUF student email account and click on the **Settings** icon (⚙️) at the far right.

2. Select **Settings** from the drop-down menu.
3 Select the **IMAP/POP** menu.

**Settings**

<table>
<thead>
<tr>
<th>General</th>
<th>Labels</th>
<th>Inbox</th>
<th>Accounts</th>
<th>Filters</th>
<th>POP/IMAP</th>
<th>Download</th>
</tr>
</thead>
</table>

Language: Cal State Fullerton Mail display language: [English](#)

- Change language settings for other Google products
- Show all language options

4 In the POP Download section, click **Enable POP for mail that arrives from now on**. In the IMAP Access section, click **Enable IMAP**.

**NOTE:** for both options you should decide what you want to happen with your deleted emails; that is, when you delete an email on your mobile device do you want the email to be deleted from your student email account, archived in your student email account, marked as read in your student email account, or left as unread in your student email account.
5 At the bottom of the POP/IMAP screen, click **Save Changes**.

**General**  **Labels**  **Inbox**  **Accounts**  **Filters**  **POP/IMAP Download**  **Chat**

*When a message is marked as deleted and expunged from IMAP folder:*
- Archive the message (default)
- Move the message to the Trash
- Immediately delete the message forever

**Folder Size Limits**
- Do not limit the number of messages in an IMAP folder (default)
- Limit IMAP folders to contain no more than this many messages

**Configure your email client** (e.g. Outlook, Thunderbird, iPhone)

![Configuration instructions](image)

[Save Changes] [Cancel]

**Part 2: Set a POP/IMAP Password**

1 Login to your student portal and click on the **Titan Apps** icon/tab.

2 Click on **How to setup a POP/IMAP account**.

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**Important Information**

Welcome to Titan Apps, powered by Google!
Here are some features available on Titan Apps:
- Over 7GB of email storage.
- Google Calendar to schedule meetings, create events and share calendars with others.
- Google Docs to create and share documents, spreadsheets and share calendars with others.
- Access to your information from anywhere with an internet connection. You can also access your email with a mobile device.

**Titan Apps Help**
- Titan Apps FAQs
- Online Resources
- How to setup a POP/IMAP account

![Image with Google Apps and important information](image)

If you have questions regarding Titan Apps, please contact Help Desk at helpdesk@fullerton.edu or (657)278-7777.
3. In the **Step 2 – Set Password** section, enter a strong password that meets the listed requirements and then click **Set Password**.

**Note:** The password you set may be the same as your current student email/portal password if you wish but note that this does not change your student email/portal password.

<table>
<thead>
<tr>
<th>Step 2 - Set Password</th>
</tr>
</thead>
<tbody>
<tr>
<td>The strong password must contain the following:</td>
</tr>
<tr>
<td>• at least 1 lower-case letter</td>
</tr>
<tr>
<td>• at least 1 upper-case letter</td>
</tr>
<tr>
<td>• at least 1 number</td>
</tr>
<tr>
<td>• greater than 10 characters</td>
</tr>
</tbody>
</table>

It may take up to 24 hours to update your new password. Enter a strong password:

```
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Set Password
```

This password is used to access your POP/IMAP account only. Your CSUF password will not be changed.

Once the password has been set, it may take 10 minutes to 24 hours to update the system.

**Part 3: Add Your Student Email Account to Mail**

1. If you are opening Mail for the first time, a window will appear to add an account. Choose the **Google** account and click **Continue**.

![Google account selection](image)

**NOTE:** You can also add an account by clicking **Mail** and then choosing **Accounts**. Then, click on the + sign to add a new account.
2. Enter your student email Information using your full @csu.fullerton.edu email address and the password you created in Part 2.

<table>
<thead>
<tr>
<th>Name:</th>
<th>Tuffy Titan</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email Address:</td>
<td><a href="mailto:tuffytitan@csu.fullerton.edu">tuffytitan@csu.fullerton.edu</a></td>
</tr>
<tr>
<td>Password:</td>
<td>**********</td>
</tr>
</tbody>
</table>

3. Click Set Up to complete the setup. Once your account credentials are verified, it may take a moment for your emails (and calendar, contacts, etc.) to be synced to your device.

Need more help?
Visit the Student Genius Corner located on the first floor of Pollak Library North. View their website for their hours: http://sts.fullerton.edu/sgc.

Contact the Student IT Help Desk at 657-278-8888 or StudentITHelpDesk@fullerton.edu.